

LUNA2000-(5-30)-S0

User Manual

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About This Document

Purpose

This document describes the energy storage system (also referred to as ESS, product, device, or battery) in terms of its overview, application scenarios, installation, commissioning, system maintenance, and technical specifications. The system consists of a LUNA2000-5KW-C0 power control module and LUNA2000-5-E0 battery expansion modules.

Statement

In this document, LUNA only refers to a specific model of Huawei Smart String ESS.

Intended Audience

This document is intended for:

- Sales engineers
- System engineers
- Technical support engineers
- End users

Symbol Conventions

The symbols that may be found in this document are defined as follows.

Symbol	Description
	Indicates a hazard with a high level of risk which, if not avoided, will result in death or serious injury.
	Indicates a hazard with a medium level of risk which, if not avoided, could result in death or serious injury.

Symbol	Description
 CAUTION	Indicates a hazard with a low level of risk which, if not avoided, could result in minor or moderate injury.
 NOTICE	Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance deterioration, or unanticipated results. NOTICE is used to address practices not related to personal injury.
 NOTE	Supplements the important information in the main text. NOTE is used to address information not related to personal injury, equipment damage, and environment deterioration.

Change History

Changes between document issues are cumulative. The latest document issue contains all the changes made in earlier issues.

Issue 25 (2026-03-30)

- Added fire safety requirements to [1.2 Electrical Safety](#).
- Updated the app name.
- Updated the name of the Smart Guard.

Issue 24 (2025-12-30)

- Updated the description of the mapping relationship of the SUN2000-(12K-25K)-MB0 series under SmartLogger 3000 networking in [4.1.1 Grid-tied ESS Networking](#).
- Updated the description of the ESS low-power function in [7.3.5 ESS Low Power Settings](#).
- Optimized the possible causes and troubleshooting suggestions of alarms in [8.3 Troubleshooting](#).

Issue 23 (2025-09-30)

- Changed "Energy Management Assistant" to "SmartAssistant" throughout the document.
- Updated the conditions for setting the working mode in [4 Application Scenarios and Settings](#).
- Modified the prerequisite for the minimum end-of-discharge SOC of 15% in [4.1.2 Setting the Mode for the Grid-tied ESS](#).

Issue 22 (2025-07-25)

- Deleted the DTSU666-HW and YDS60-80 meters in [4 Application Scenarios and Settings](#).

- Deleted the DTSU666-HW and YDS60-80 meters, and updated the meter models to be selected if more than two batteries are connected in [4.1.1 Grid-tied ESS Networking](#).

Issue 21 (2025-06-15)

Added [7.3.5 ESS Low Power Settings](#).

Issue 20 (2025-02-08)

Modified the description of setting the backup power SOC in [4.2.2 Setting the Mode for the Grid-tied and Off-grid ESS](#).

Added the description of restoring the baud rate after battery recharge to [8.5 Battery Storage and Recharge](#).

Updated the colors of signal cables between the battery and inverter and between batteries in [6.3 External Electrical Connections of the Battery](#).

Updated [8.7 Battery Health Check](#).

Issue 19 (2024-11-05)

Added the description of the battery-inverter signal cable that can be purchased from the supplier to [6.1 Preparing Cables](#).

Added battery cascading diagrams to [6.4 \(Optional\) Cascading Batteries](#).

Updated the storage requirements before the system is powered on in [7.2 System Power-On](#).

Added [C Wiring Between the Inverter and Batteries](#).

Issue 18 (2024-09-20)

Updated [6.3 External Electrical Connections of the Battery](#).

Issue 17 (2024-05-30)

Added the third-party dispatch mode to [4 Application Scenarios and Settings](#).

Added the description of third-party dispatch to [7.3.2 Battery Control](#).

Issue 16 (2024-02-05)

Updated [4.1.1 Grid-tied ESS Networking](#).

Issue 15 (2024-01-12)

Added the inverter models supported by the LUNA2000-(5-30)-S0 to [4 Application Scenarios and Settings](#).

Updated the overall inverter wiring diagrams in [6.3 External Electrical Connections of the Battery](#).

Updated the inverter models and app operation procedure for battery recharge in [8.5 Battery Storage and Recharge](#).

Modified the description of battery health check in [8.7 Battery Health Check](#).

Issue 14 (2023-05-31)

Updated [4.1.1 Grid-tied ESS Networking](#).

Updated [4.2.1 Grid-tied and Off-grid ESS Networking](#).

Updated [8.6 Recharge Requirements for Batteries with a Low SOC](#).

Issue 13 (2023-04-15)

Updated [1 Safety Information](#).

Updated [4 Application Scenarios and Settings](#).

Added [9 Emergency Handling](#).

Issue 12 (2023-02-15)

Updated [4.1.2 Setting the Mode for the Grid-tied ESS](#).

Updated [4.3 Pure Off-grid ESS](#).

Added [8.7 Battery Health Check](#).

Issue 11 (2023-01-16)

Updated [1 Safety Information](#).

Updated [4.1.2 Setting the Mode for the Grid-tied ESS](#).

Updated [4.3.2 Setting the Mode for the Pure Off-grid ESS](#).

Issue 10 (2022-06-30)

Updated [3 Transportation and Storage](#).

Updated [8.3 Troubleshooting](#).

Added [8.6 Recharge Requirements for Batteries with a Low SOC](#).

Added [11.5 How Do I Recycle Used Batteries?](#)

Issue 09 (2022-03-01)

Updated [4 Application Scenarios and Settings](#).

Issue 08 (2022-01-20)

Updated [1 Safety Information](#).

Updated [5.3 Determining the Installation Position](#).

Issue 07 (2022-01-10)

Updated [1 Safety Information](#).

Updated Networking with Third-party Inverters.

Updated [7.3.1 Battery Deployment](#).

Issue 06 (2021-08-17)

Updated [10.2 LUNA2000-5-E0](#).

Issue 05 (2021-07-10)

Updated [1 Safety Information](#).

Updated [10.3 SUN2000-Related](#).

Issue 04 (2021-05-30)

Updated [1 Safety Information](#).

Updated [2.3 Label Description](#).

Issue 03 (2021-04-01)

Updated [6.3.3 Installing a Signal Cable](#).

Updated [8.1 System Power-Off](#).

Updated [8.5 Battery Storage and Recharge](#).

Updated [11 FAQs](#).

Issue 02 (2020-11-20)

Updated [2.3 Label Description](#).

Updated [4.1 Grid-tied ESS](#).

Updated [5.3 Determining the Installation Position](#).

Updated [8.5 Battery Storage and Recharge](#).

Updated [10.1 LUNA2000-5KW-C0](#).

Updated [10.2 LUNA2000-5-E0](#).

Issue 01 (2020-10-20)

This issue is the first official release.

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1 Safety Information

Statement

Before transporting, storing, installing, operating, using, and/or maintaining the equipment, read this document, strictly follow the instructions provided herein, and follow all the safety instructions on the equipment and in this document. In this document, "equipment" refers to the products, software, components, spare parts, and/or services related to this document; "the Company" refers to the manufacturer (producer), seller, and/or service provider of the equipment; "you" refers to the entity that transports, stores, installs, operates, uses, and/or maintains the equipment.

The **DANGER, WARNING, CAUTION, and NOTICE** statements described in this document do not cover all the safety precautions. You also need to comply with relevant international, national, or regional standards and industry practices. **The Company shall not be liable for any consequences that may arise due to violations of safety requirements or safety standards concerning the design, production, and usage of the equipment.**

The equipment shall be used in an environment that meets the design specifications. Otherwise, the equipment may be faulty, malfunctioning, or damaged, which is not covered under the warranty. The Company shall not be liable for any property loss, personal injury, or even death caused thereby.

Comply with applicable laws, regulations, standards, and specifications during transportation, storage, installation, operation, use, and maintenance.

Do not perform reverse engineering, decompilation, disassembly, adaptation, implantation, or other derivative operations on the equipment software. Do not study the internal implementation logic of the equipment, obtain the source code of the equipment software, violate intellectual property rights, or disclose any of the performance test results of the equipment software.

The Company shall not be liable for any of the following circumstances or their consequences:

- Equipment damage due to force majeure such as earthquakes, floods, volcanic eruptions, debris flows, lightning strikes, fires, wars, armed conflicts, typhoons, hurricanes, tornadoes, and other extreme weather conditions
- Operation beyond the conditions specified in this document

- Installation or use in environments that do not comply with international, national, or regional standards
- Installation or use by unqualified personnel
- Failure to follow the operation instructions or safety precautions on the product or in this document
- Unauthorized modifications to the product or software code or removal of the product
- Damage caused during transportation by you or a third party authorized by you
- Storage conditions that do not meet the requirements specified in this document
- Failure to comply with local laws, regulations, or related standards due to the materials and tools prepared by you
- Damage caused by your or a third party's negligence, intentional breach, gross negligence, or improper operations or damage not caused by the Company

1.1 Personal Safety

DANGER

Ensure that power is off during installation. Do not install or remove a cable with power on. Transient contact between the core of the cable and the conductor will cause electric arcs, sparks, fire, or explosion, which may result in personal injury.

DANGER

Non-standard and improper operations on the energized equipment may cause fire, electric shocks, or explosion, resulting in property damage, personal injury, or even death.

DANGER

Before operations, remove conductive objects such as watches, bracelets, bangles, rings, and necklaces to prevent electric shocks.

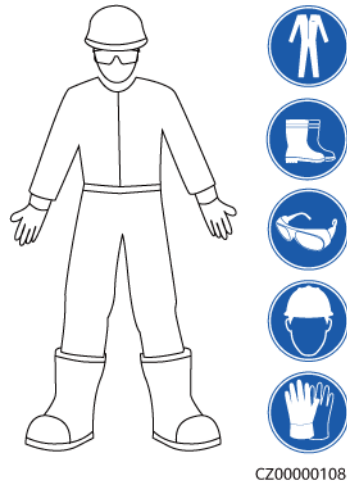
DANGER

During operations, use dedicated insulated tools to prevent electric shocks or short circuits. The dielectric withstanding voltage level must comply with local laws, regulations, standards, and specifications.

⚠ DANGER

During operations, wear personal protective equipment such as protective clothing, insulated shoes, goggles, safety helmets, and insulated gloves.

Figure 1-1 Personal protective equipment



General Requirements

- Do not stop protective devices. Pay attention to the warnings, cautions, and related precautionary measures in this document and on the equipment.
- If there is a likelihood of personal injury or equipment damage during operations, immediately stop, report the case to the supervisor, and take feasible protective measures.
- Do not power on the equipment before it is installed or confirmed by professionals.
- Do not touch the power supply equipment directly or with conductors such as damp objects. Before touching any conductor surface or terminal, measure the voltage at the contact point to ensure that there is no risk of electric shock.
- Do not touch operating equipment because the enclosure is hot.
- In the case of a fire, immediately leave the building or the equipment area and activate the fire alarm or call emergency services. Do not enter the affected building or equipment area under any circumstances.

Personnel Requirements

- Only professionals and trained personnel are allowed to operate the equipment.
 - Professionals: personnel who are familiar with the working principles and structure of the equipment, trained or experienced in equipment operations and are clear of the sources and degree of various potential hazards in equipment installation, operation, maintenance
 - Trained personnel: personnel who are trained in technology and safety, have required experience, are aware of possible hazards on themselves in

certain operations, and are able to take protective measures to minimize the hazards on themselves and other people

- Personnel who plan to install or maintain the equipment must receive adequate training, be able to correctly perform all operations, and understand all necessary safety precautions and local relevant standards.
- Only qualified professionals or trained personnel are allowed to install, operate, and maintain the equipment.
- Only qualified professionals are allowed to remove safety facilities and inspect the equipment.
- Personnel who will perform special tasks such as electrical operations, working at heights, and operations of special equipment must possess the required local qualifications.
- Only authorized professionals are allowed to replace the equipment or components (including software).
- Only personnel who need to work on the equipment are allowed to access the equipment.

1.2 Electrical Safety

DANGER

Before connecting cables, ensure that the equipment is intact. Otherwise, electric shocks or fires may occur.

DANGER

Non-standard and improper operations may result in fire or electric shocks.

DANGER

Prevent foreign matter from entering the equipment during operations. Otherwise, short circuits, equipment damage, load power derating, power failure, or personal injury may occur.

WARNING

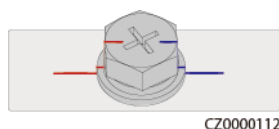
For the equipment that needs to be grounded, install the ground cable first when installing the equipment and remove the ground cable last when removing the equipment.

 CAUTION

The components (such as power distribution boxes, circuit breakers, and cables) used for electrical connections shall comply with fire resistance and flame retardance standards (such as IEC 60670-1). The materials and structure shall meet fire safety requirements.

General Requirements

- Follow the procedures described in the document for installation, operation, and maintenance. Do not modify, retrofit, or alter the equipment without authorization (including, but not limited to, adding or removing components and cables), and do not change the installation sequence.
- Obtain approval from the national or local electric utility company before connecting the equipment to the grid.
- Observe the power plant safety regulations, such as the operation and work ticket mechanisms.
- Install temporary fences or warning ropes and hang "No Entry" signs around the operation area to keep unauthorized personnel away from the area.
- Before installing or removing power cables, turn off the switches of the equipment and its upstream and downstream switches.
- If any liquid is detected inside the equipment, disconnect the power supply immediately and do not use the equipment.
- Before performing operations on the equipment, check that all tools meet the requirements and record the tools. After the operations are complete, collect all of the tools to prevent them from being left inside the equipment.
- Before installing power cables, check that cable labels are correct and cable terminals are insulated.
- When installing the equipment, use a torque tool of a proper measurement range to tighten the screws. When using a wrench to tighten the screws, ensure that the wrench does not tilt and the torque error does not exceed 10% of the specified value.
- Ensure that bolts are tightened with a torque tool and marked in red and blue after double-check. Installation personnel mark tightened bolts in blue. Quality inspection personnel confirm that the bolts are tightened and then mark them in red. (The marks must cross the edges of the bolts.)



- After the installation is complete, ensure that protective cases, insulation tubes, and other necessary items for all electrical components are in position to avoid electric shocks.
- If the equipment has multiple inputs, disconnect all the inputs and wait until the equipment is completely powered off before performing operations on the equipment.
- Before maintaining a downstream electrical or power distribution device, turn off the output switch on the power supply equipment.

- During equipment maintenance, attach "No switching on" labels near the upstream and downstream switches or circuit breakers as well as warning signs to prevent accidental connection. The equipment can be powered on only after troubleshooting is complete.
- If fault diagnosis and troubleshooting need to be performed after power-off, take the following safety measures: Disconnect the power supply. Check whether the equipment is live. Install a ground cable. Hang warning signs and set up fences.
- Do not open equipment panels.
- Check equipment connections periodically, ensuring that all screws are securely tightened.
- Only qualified professionals can replace a damaged cable.
- Do not scrawl, damage, or block any labels or nameplates on the equipment. Promptly replace labels that have worn out.
- Do not use solvents such as water, alcohol, or oil to clean electrical components inside or outside of the equipment.

Grounding

- Ensure that the grounding impedance of the equipment complies with local electrical standards.
- Ensure that the equipment is connected permanently to the protective ground. Before operating the equipment, check its electrical connection to ensure that it is reliably grounded.
- Do not operate the equipment in the absence of a properly installed ground conductor.
- Do not damage the ground conductor.
- For the equipment that uses a three-pin socket, ensure that the ground terminal in the socket is connected to the protective ground point.
- If high touch current may occur on the equipment, ground the protective ground terminal on the equipment enclosure before connecting the power supply; otherwise, electric shock as a result of touch current may occur.

Cabling Requirements

- When selecting, installing, and routing cables, follow local safety regulations and rules.
- When routing power cables, ensure that there is no coiling or twisting. Do not join or weld power cables. If necessary, use a longer cable.
- Ensure that all cables are properly connected and insulated, and meet specifications.
- Ensure that the cables are protected from mechanical stress, overheating, and corrosion.
- Ensure that cables are not squeezed, torn, warped, or whitened.
- Ensure that the slots and holes for routing cables are free from sharp edges, and that the positions where cables are routed through pipes or cable holes are equipped with cushion materials to prevent the cables from being damaged by sharp edges or burrs.

- Ensure that cables of the same type are bound together neatly and straight and that the cable sheath is intact. When routing cables of different types, ensure that they are away from each other without entanglement and overlapping.
- When cable connection is completed or paused for a short period of time, seal the cable holes with sealing putty immediately to prevent small animals or moisture from entering.
- Secure buried cables using cable supports and cable clips. Ensure that the cables in the backfill area are in close contact with the ground to prevent cable deformation or damage during backfilling.
- If the external conditions (such as the cable layout or ambient temperature) change, verify the cable usage in accordance with the IEC-60364-5-52 or local laws and regulations. For example, check that the current-carrying capacity meets requirements.
- When routing cables, reserve at least 30 mm clearance between the cables and heat-generating components or areas. This prevents deterioration or damage to the cable insulation layer.
- When the temperature is low, violent impact or vibration may damage the plastic cable sheathing. To ensure safety, comply with the following requirements:
 - Cables can be laid or installed only when the temperature is higher than 0°C. Handle cables with caution, especially at a low temperature.
 - Cables stored at below 0°C must be stored at room temperature for more than 24 hours before they are laid out.
- Do not perform any improper operations, for example, dropping cables directly from a vehicle. Otherwise, the cable performance may deteriorate due to cable damage, which affects the current-carrying capacity and temperature rise.

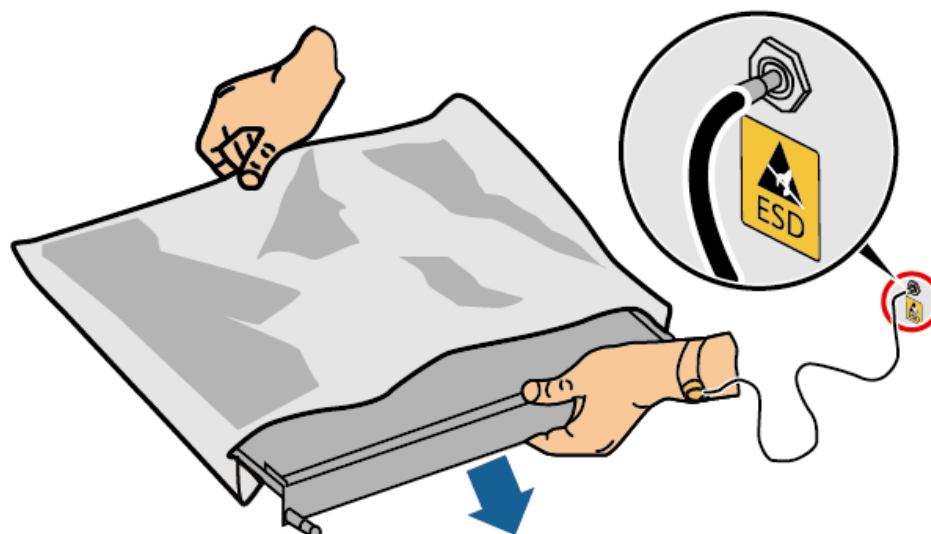
ESD

NOTICE

The static electricity generated by human bodies may damage the electrostatic-sensitive components on boards, for example, the large-scale integrated (LSI) circuits.

- When touching the equipment and handling boards, modules with exposed circuit boards, or application-specific integrated circuits (ASICs), observe ESD protection regulations and wear ESD clothing and ESD gloves or a well-grounded ESD wrist strap.

Figure 1-2 Wearing an ESD wrist strap



DC15000001

- When holding a board or a module with exposed circuit boards, hold its edge without touching any components. Do not touch the components with bare hands.
- Package boards or modules with ESD packaging materials before storing or transporting them.

1.3 Environment Requirements

DANGER

Do not expose the equipment to flammable or explosive gas or smoke. Do not perform any operation on the equipment in such environments.

DANGER

Do not store any flammable or explosive materials in the equipment area.

DANGER

Do not place the equipment near heat sources or fire sources, such as smoke, candles, heaters, or other heating devices. Overheating may damage the equipment or cause a fire.

 WARNING

Install the equipment in an area far away from liquids. Do not install it under areas prone to condensation, such as under water pipes and air exhaust vents, or areas prone to water leakage, such as air conditioner vents, ventilation vents, or feeder windows of the equipment room. Ensure that no liquid enters the equipment to prevent faults or short circuits.

 WARNING

To prevent damage or fire due to high temperature, ensure that the ventilation vents or heat dissipation systems are not obstructed or covered by other objects while the equipment is running.

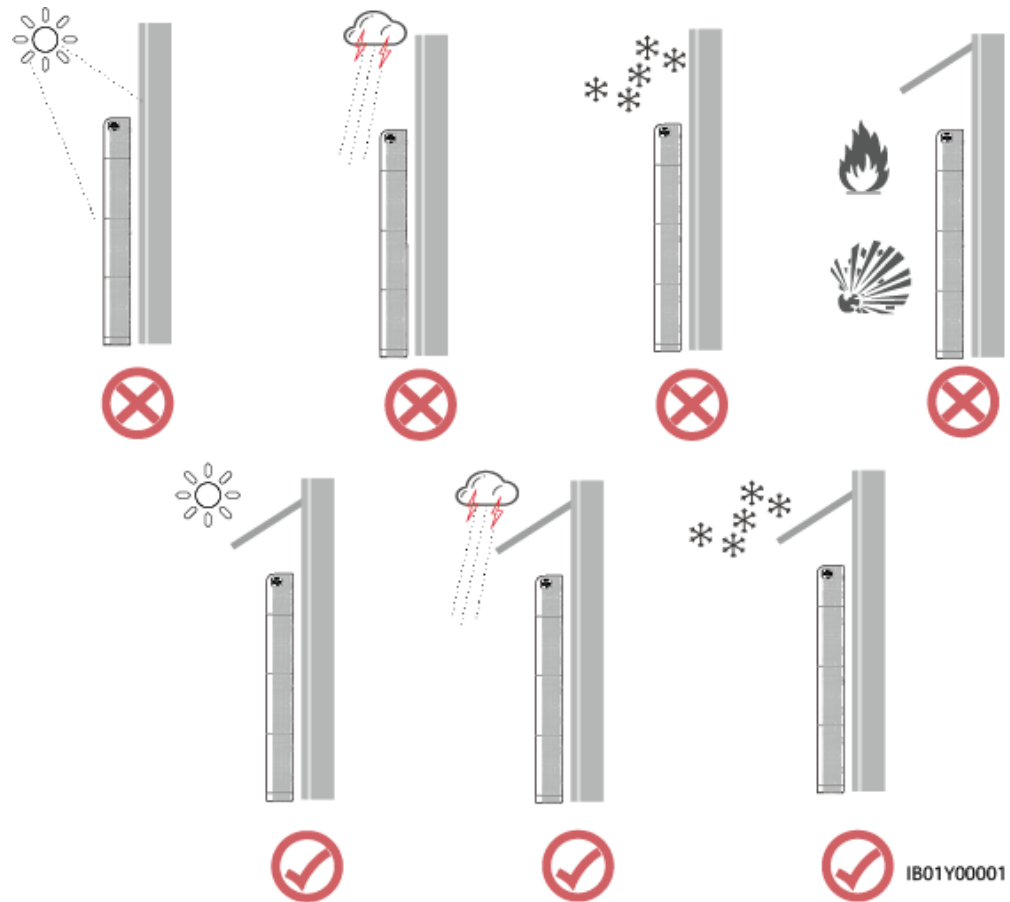
General Requirements

- The installation and usage environment must meet relevant international, national, and local standards for lithium batteries, and are in accordance with the local laws and regulations. The user is obliged to protect the ESS against fire or other hazards.
- Keep the ESS out of the reach of children and away from daily working or living areas, including but not limited to the following areas: studio, bedroom, lounge, living room, music room, kitchen, study, game room, home theater, sunroom, toilet, bathroom, laundry, and attic.
- When installing the ESS in a garage, keep it clear of the drive path. It is recommended that the ESS be mounted on the wall higher than the bumper to prevent collision.
- Do not install the ESS in places that are enclosed, unventilated, without proper fire fighting facilities, or difficult for firefighters to access. Do not place flammable or explosive materials around the ESS. It is recommended that the ESS be mounted on a wall to avoid contact with water.
- Install the ESS in a sheltered place or install an awning over it to avoid direct sunlight or rain.
- For areas prone to natural disasters such as floods, debris flows, earthquakes, and typhoons, take corresponding precautions for installation.
- Do not install the ESS in an easily accessible position because the temperature of the enclosure and heat sink is high when the ESS is running.
- Do not install the ESS on a moving object, such as ship, train, or car.
- Ensure that the equipment is stored in a clean, dry, and well ventilated area with proper temperature and humidity and is protected from dust and condensation.
- Keep the installation and operating environments of the equipment within the allowed ranges. Otherwise, its performance and safety will be compromised.
- Do not install, use, or operate outdoor equipment and cables (including but not limited to moving equipment, operating equipment and cables, inserting connectors to or removing connectors from signal ports connected to outdoor facilities, working at heights, performing outdoor installation, and opening

doors) in harsh weather conditions such as lightning, rain, snow, and level 6 or stronger wind.

- Do not install the equipment in an environment with direct sunlight, dust, smoke, volatile or corrosive gases, infrared and other radiations, organic solvents, or salty air.
- Do not install the equipment in an environment with conductive metal or magnetic dust.
- Do not install the equipment in an area conducive to the growth of microorganisms such as fungus or mildew.
- Do not install the equipment in an area with strong vibration, noise, or electromagnetic interference.
- Ensure that the site complies with local laws, regulations, and related standards.
- Ensure that the ground in the installation environment is solid, free from spongy or soft soil, and not prone to subsidence. The site must not be located in a low-lying land prone to water or snow accumulation, and the horizontal level of the site must be above the highest water level of that area in history.
- Do not install the equipment in a position that may be submerged in water.
- If the equipment is installed in a place with abundant vegetation, in addition to routine weeding, harden the ground underneath the equipment using cement or gravel.
- Do not install the equipment outdoors in salt-affected areas because it may be corroded. A salt-affected area refers to the region within 500 m of the coast or prone to sea breeze. Regions prone to sea breeze vary with weather conditions (such as typhoons and monsoons) or terrains (such as dams and hills).
- Before installation, operation, and maintenance, clean up any water, ice, snow, or other foreign objects on the top of the equipment.
- When installing the equipment, ensure that the installation surface is solid enough to bear the weight of the equipment.
- After installing the equipment, remove the packing materials such as cartons, foam, plastics, and cable ties from the equipment area.
- Store the equipment according to the storage requirements. Equipment damage caused by unqualified storage conditions is not covered under the warranty.

Figure 1-3 Installation environment



NOTE

- The operation and service life of the battery depend on the operating temperature. Install the battery at a temperature equal to the ambient temperature or in a better environment.
- The operating temperature of the LUNA2000 ranges from -20°C to $+55^{\circ}\text{C}$. If the LUNA2000 is installed in a cold environment, the built-in thermal control system starts to heat the battery to achieve better performance. The heating process consumes rechargeable power, which reduces the system energy efficiency in cold weather.
- If the LUNA2000 is stored in a cold environment (for example, 0°C) before installation, the LUNA2000 needs some time ($< 2\text{ h}$) to heat up before it can be charged. You are advised to place the LUNA2000 in a warm place before installation to facilitate commissioning.
- When the ambient temperature of the LUNA2000 is higher than $+45^{\circ}\text{C}$ or lower than -10°C , the battery charge and discharge power will be derated.

1.4 Mechanical Safety

DANGER

When working at heights, wear a safety helmet and safety harness or waist belt and fasten it to a solid structure. Do not mount it on an insecure moveable object or a metal object with sharp edges. Make sure that the hooks will not slide off.

WARNING

Ensure that all necessary tools are ready and inspected by a professional organization. Do not use tools that have signs of scratches or fail to pass the inspection or whose inspection validity period has expired. Ensure that the tools are secure and not overloaded.

WARNING

Do not drill holes into the equipment. Doing so may affect the sealing performance and electromagnetic containment of the equipment and damage components or cables inside. Metal shavings from drilling may short-circuit boards inside the equipment.

General Requirements

- Repaint any paint scratches caused during equipment transportation or installation in a timely manner. Equipment with scratches must not be exposed for an extended period of time.
- Do not perform operations such as arc welding and cutting on the equipment without evaluation by the Company.
- Do not install other devices on the top of the equipment without evaluation by the Company.
- When performing operations over the top of the equipment, take measures to protect the equipment against damage.
- Use correct tools and operate them in the correct way.

Moving Heavy Objects

- Be cautious to prevent injury when moving heavy objects.



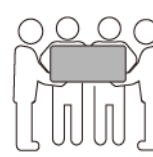
< 18 kg
(< 40 lbs)



18–32 kg
(40–70 lbs)



32–55 kg
(70–121 lbs)



55–68 kg
(121–150 lbs)



> 68 kg
(> 150 lbs)

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- If multiple persons need to move a heavy object together, determine the manpower and work division with consideration of height and other conditions to ensure that the weight is equally distributed.
- If two persons or more move a heavy object together, ensure that the object is lifted and landed simultaneously and moved at a uniform pace under the supervision of one person.
- Wear personal protective gears such as protective gloves and shoes when manually moving the equipment.
- To move an object by hand, approach to the object, squat down, and then lift the object gently and stably by the force of the legs instead of your back. Do not lift it suddenly or turn your body around.
- Do not quickly lift a heavy object above your waist. Place the object on a workbench that is half-waist high or any other appropriate place, adjust the positions of your palms, and then lift it.
- Move a heavy object stably with balanced force at an even and low speed. Put down the object stably and slowly to prevent any collision or drop from scratching the surface of the equipment or damaging the components and cables.
- When moving a heavy object, be aware of the workbench, slope, staircase, and slippery places. When moving a heavy object through a door, ensure that the door is wide enough to move the object and avoid bumping or injury.
- When transferring a heavy object, move your feet instead of turning your waist around. When lifting and transferring a heavy object, ensure that your feet point to the target direction of movement.
- When transporting the equipment using a pallet truck or forklift, ensure that the tynes are properly positioned so that the equipment does not topple. Before moving the equipment, secure it to the pallet truck or forklift using ropes. When moving the equipment, assign dedicated personnel to take care of it.
- Choose sea or roads in good conditions for transportation. Do not transport the equipment by railway or air. Avoid tilt or jolt during transportation.

Working at Heights

- Any operations performed 2 m or higher above the ground must be supervised properly.
- Only trained and qualified personnel are allowed to work at heights.
- Do not work at heights when steel pipes are wet or other risky situations exist. After the preceding conditions no longer exist, the safety owner and relevant technical personnel need to check the involved equipment. Operators can begin working only after safety is confirmed.
- Set a restricted area and prominent signs for working at heights to warn away irrelevant personnel.
- Set guard rails and warning signs at the edges and openings of the area involving working at heights to prevent falls.
- Do not pile up scaffolding, scaffold planks, or other objects on the ground under the area involving working at heights. Do not allow people to stay or pass under the area involving working at heights.

- Carry operation machines and tools properly to prevent equipment damage or personal injury caused by falling objects.
- Personnel involving working at heights are not allowed to throw objects from the height to the ground, or vice versa. Objects shall be transported by slings, hanging baskets, aerial work platforms, or cranes.
- Do not perform operations on the upper and lower layers at the same time. If unavoidable, install a dedicated protective shelter between the upper and lower layers or take other protective measures. Do not pile up tools or materials on the upper layer.
- Dismantle the scaffolding from top down after finishing the job. Do not dismantle the upper and lower layers at the same time. When removing a part, ensure that other parts will not collapse.
- Ensure that personnel working at heights strictly comply with the safety regulations. The Company is not responsible for any accident caused by violation of the safety regulations on working at heights.
- Behave cautiously when working at heights. Do not rest at heights.

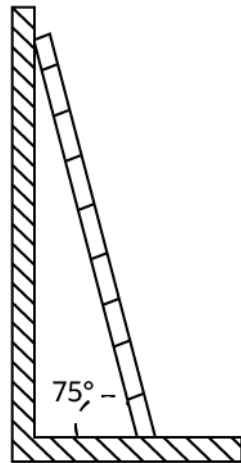
Using Ladders

- Use wooden or insulated ladders when you need to perform live-line working at heights.
- Platform ladders with protective rails are preferred. Single ladders are not recommended.
- Before using a ladder, check that it is intact and confirm its load bearing capacity. Do not overload it.
- Ensure that the ladder is securely positioned and held firm.



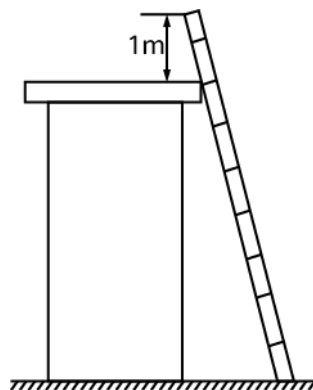
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- When climbing up the ladder, keep your body stable and your center of gravity between the side rails, and do not overreach to the sides.
- When a step ladder is used, ensure that the pull ropes are secured.
- If a single ladder is used, the recommended angle for the ladder against the floor is 75 degrees, as shown in the following figure. A square can be used to measure the angle.



PI02SC0008

- If a single ladder is used, ensure that the wider end of the ladder is at the bottom, and take protective measures to prevent the ladder from sliding.
- If a single ladder is used, do not climb higher than the fourth rung of the ladder from the top.
- If you use a single ladder to climb up to a platform, ensure that the ladder is at least 1 m higher than the platform.



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Drilling Holes

- Obtain consent from the customer and contractor before drilling holes.
- Wear protective equipment such as safety goggles and protective gloves when drilling holes.
- To avoid short circuits or other risks, do not drill holes into buried pipes or cables.
- When drilling holes, protect the equipment from shavings. After drilling, clean up any shavings.

1.5 Battery Safety

** DANGER**

Do not connect the positive and negative poles of a battery together. Otherwise, the battery may be short-circuited. Battery short circuits can generate high instantaneous current and release a large amount of energy, which will cause battery leakage, smoke, flammable gas release, thermal runaway, fire, or explosion. To avoid battery short circuits, do not maintain batteries with power on.

** DANGER**

Do not expose batteries at high temperatures or around heat sources, such as scorching sunlight, fire sources, transformers, and heaters. Battery overheating may cause leakage, smoke, flammable gas release, thermal runaway, fire, or explosion.

** DANGER**

Protect batteries from mechanical vibration, falling, collision, punctures, and strong impact. Otherwise, the batteries may be damaged or catch fire.

** DANGER**

To avoid leakage, smoke, flammable gas release, thermal runaway, fire, or explosion, do not disassemble, alter, or damage batteries, for example, insert foreign objects into batteries, squeeze batteries, or immerse batteries in water or other liquids.

** DANGER**

Do not touch battery terminals with other metal objects, which may cause heat or electrolyte leakage.

** DANGER**

There is a risk of fire or explosion if the model of the battery in use or used for replacement is incorrect. Use a battery of the model recommended by the manufacturer.

 DANGER

Battery electrolyte is toxic and volatile. Do not get contact with leaked liquids or gases in the case of battery leakage or emission of abnormal odor. In such cases, stay away from the battery and contact professionals immediately. Professionals shall wear safety goggles, rubber gloves, gas masks, and protective clothing, power off the equipment, remove the battery, and contact technical engineers.

 DANGER

A battery is an enclosed system and will not release any gases under normal operations. If a battery is improperly treated, for example, burnt, needle-pricked, squeezed, struck by lightning, overcharged, or subject to other adverse conditions that may cause battery thermal runaway, the battery may be damaged or an abnormal chemical reaction may occur inside the battery, resulting in electrolyte leakage or production of gases such as CO and H₂. To prevent fire or device corrosion, ensure that flammable gas is properly exhausted.

 DANGER

The gas generated by a burning battery may irritate your eyes, skin, and throat. Take protective measures promptly.

 WARNING

Install batteries in a dry area. Do not install them under areas prone to water leakage, such as air conditioner vents, ventilation vents, feeder windows of the equipment room, or water pipes. Ensure that no liquid enters the equipment to prevent faults or short circuits.

 WARNING

Before unpacking, storage, and transportation, ensure that the packing cases are intact and the batteries are correctly placed according to the labels on the packing cases. Do not place a battery upside down or vertically, lay it on one side, or tilt it. Stack the batteries according to the stacking requirements on the packing cases. Ensure that the batteries do not fall or get damaged. Otherwise, they will need to be scrapped.

 WARNING

After unpacking batteries, place them in the required direction. Do not place a battery upside down or vertically, lay it on one side, tilt it, or stack it. Ensure that the batteries do not fall or get damaged. Otherwise, they will need to be scrapped.

 WARNING

Tighten the screws on copper bars or cables to the torque specified in this document. Periodically confirm whether the screws are tightened, check for rust, corrosion, or other foreign objects, and clean them up if any. Loose screw connections will result in excessive voltage drops and batteries may catch fire when the current is high.

 WARNING

After batteries are discharged, charge them in time to avoid damage due to overdischarge.

Statement

The Company shall not be liable for any battery damage, personal injury, death, property loss, and/or other consequences caused by the following reasons:

- Force majeure such as earthquakes, floods, volcanic eruptions, debris flows, lightning strikes, fires, wars, armed conflicts, typhoons, hurricanes, tornadoes, and other extreme weather conditions
- The battery warranty period has expired. You are advised not to use a battery whose warranty period has expired, as this poses safety risks.
- Actions that do not follow instructions in the user manual or direct advice from the Company, including but not limited to the following scenarios:
 - The onsite equipment storage and operating environment or external power parameters do not meet the environment requirements for normal operation, for example, the actual operating temperature of batteries is too high or too low, or the power grid is unstable and experiences outages frequently.
 - Batteries are dropped or incorrectly operated or connected.
 - Batteries are overdischarged due to delayed acceptance or power-on after battery installation.
 - Battery running parameters are incorrectly set.
 - Different types of batteries, for example, batteries of different brands or rated capacities, are used together without prior approval from the Company.
 - Batteries are frequently overdischarged due to improper battery maintenance.
 - Battery use scenarios are changed without prior approval from the Company.
 - Battery maintenance is not performed according to the instructions in the user manual, for example, failing to check battery terminals regularly.
 - Batteries are not transported, stored, or charged according to the instructions in the user manual.

- Instructions from the Company are not followed during battery relocation or reinstallation.
- The battery warranty period has expired. You are advised not to use a battery whose warranty period has expired, as this poses safety risks.

General Requirements

NOTICE

To ensure battery safety and battery management accuracy, use batteries provided by the Company. The Company is not responsible for any faults of batteries not provided by it.

- Before installing, operating, and maintaining batteries, read the battery manufacturer's instructions and comply with their requirements. The safety precautions specified in this document are highly important and require special attention. For additional safety precautions, see the instructions provided by the battery manufacturer.
- Use batteries within the specified temperature range. When the ambient temperature of the batteries is lower than the allowed range, do not charge the batteries to prevent internal short circuits caused during low-temperature charging.
- Before unpacking batteries, check whether the packaging is intact. Do not use batteries with damaged packaging. If any damage is found, notify the carrier and manufacturer immediately.
- Power on batteries within 24 hours after unpacking. If the batteries cannot be powered on in time, put them in the original packaging and place them in a dry indoor environment without corrosive gases. During later maintenance, ensure that the power-off time does not exceed 24 hours.
- Do not use a damaged battery (such as damage caused when a battery is dropped, bumped, bulged, or dented on the enclosure), because the damage may cause electrolyte leakage or flammable gas release. In the case of electrolyte leakage or structural deformation, contact the installer or professional O&M personnel immediately to remove or replace the battery. Do not store the damaged battery near other devices or flammable materials and keep it away from non-professionals.
- Before working on a battery, ensure that there is no irritating or burning smell around the battery.
- When installing batteries, do not place installation tools, metal parts, or sundries on the batteries. After the installation is complete, clean up the objects on the batteries and the surrounding area.
- If batteries are exposed to water accidentally, do not install them. Instead, transport the batteries to a safe isolation point and dispose of them in a timely manner.
- Before installing a battery pack, check that its enclosure is not deformed or damaged.
- Check whether the positive and negative battery terminals are grounded unexpectedly. If so, disconnect the battery terminals from the ground.

- Do not perform welding or grinding work around batteries to prevent fire caused by electric sparks or arcs.
- If batteries are left unused for a long period of time, store and charge them according to the battery requirements.
- Do not charge or discharge batteries by using a device that does not comply with local laws and regulations.
- Keep the battery loop disconnected during installation and maintenance.
- Monitor damaged batteries during storage for signs of smoke, flame, electrolyte leakage, or heat.
- If a battery is faulty, its surface temperature may be high. Do not touch the battery to avoid scalds.
- Do not stand on, lean on, or sit on the top of the equipment.
- In backup power scenarios, do not use the batteries for the following situations:
 - Medical devices substantially important to human life
 - Control equipment such as trains and elevators, as this may cause personal injury
 - Computer systems of social and public importance
 - Locations near medical devices
 - Other devices similar to those described above

Short-Circuit Protection

- When installing and maintaining batteries, wrap the exposed cable terminals on the batteries with insulation tape.
- Avoid foreign objects (such as conductive objects, screws, and liquids) from entering a battery, as this may cause short circuits.

Recycling

- Dispose of waste batteries in accordance with local laws and regulations. Do not dispose of batteries as household waste. Improper disposal of batteries may result in environmental pollution or an explosion.
- If a battery leaks or is damaged, contact technical support or a battery recycling company for disposal.
- If batteries are out of service life, contact a battery recycling company for disposal.
- Do not expose waste batteries to high temperatures or direct sunlight.
- Do not place waste batteries in environments with high humidity or corrosive substances.
- Do not use faulty batteries. Contact a battery recycling company to scrap them as soon as possible to avoid environmental pollution.

2 Product Introduction

2.1 Overview

Function

The LUNA2000 battery consists of a power control module and battery expansion modules. It can store and release electric energy based on the requirements of the inverter management system. The input and output ports of the LUNA2000 battery are high-voltage direct current (HVDC) ports.

- Battery charge: The power control module connects to the battery terminals (BAT+ and BAT-) of the inverter. Under the control of the inverter, the power control module charges the batteries and stores excessive PV energy in batteries.
- Battery discharge: When the PV energy is insufficient to supply power to the loads, the system controls the batteries to supply power to the loads. The battery energy is output to the loads through the inverter.

Model

- Model of the power control module in the LUNA2000 battery:
LUNA2000-5KW-C0

Figure 2-1 Model number

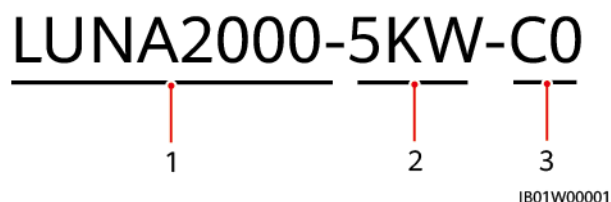


Table 2-1 Model description

No.	Meaning	Value
1	Product	LUNA2000: LUNA2000 battery
2	Power level	5KW: The power level is 5 kW.
3	Design code	C0: product series of the power control module

- Model of battery expansion modules in the LUNA2000 battery: LUNA2000-5-E0

Figure 2-2 Model number

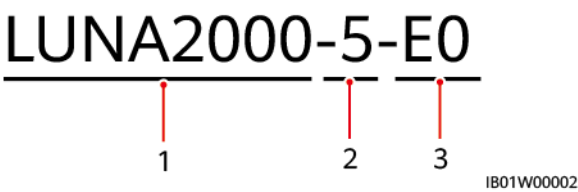


Table 2-2 Model description

No.	Meaning	Value
1	Product	LUNA2000: residential battery
2	Energy level	5: The energy level is 5 kWh.
3	Design code	E0: battery pack module

- The model of the LUNA2000 battery is LUNA2000-5-S0.

Figure 2-3 Model number

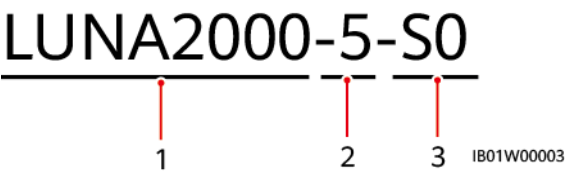


Table 2-3 Model description

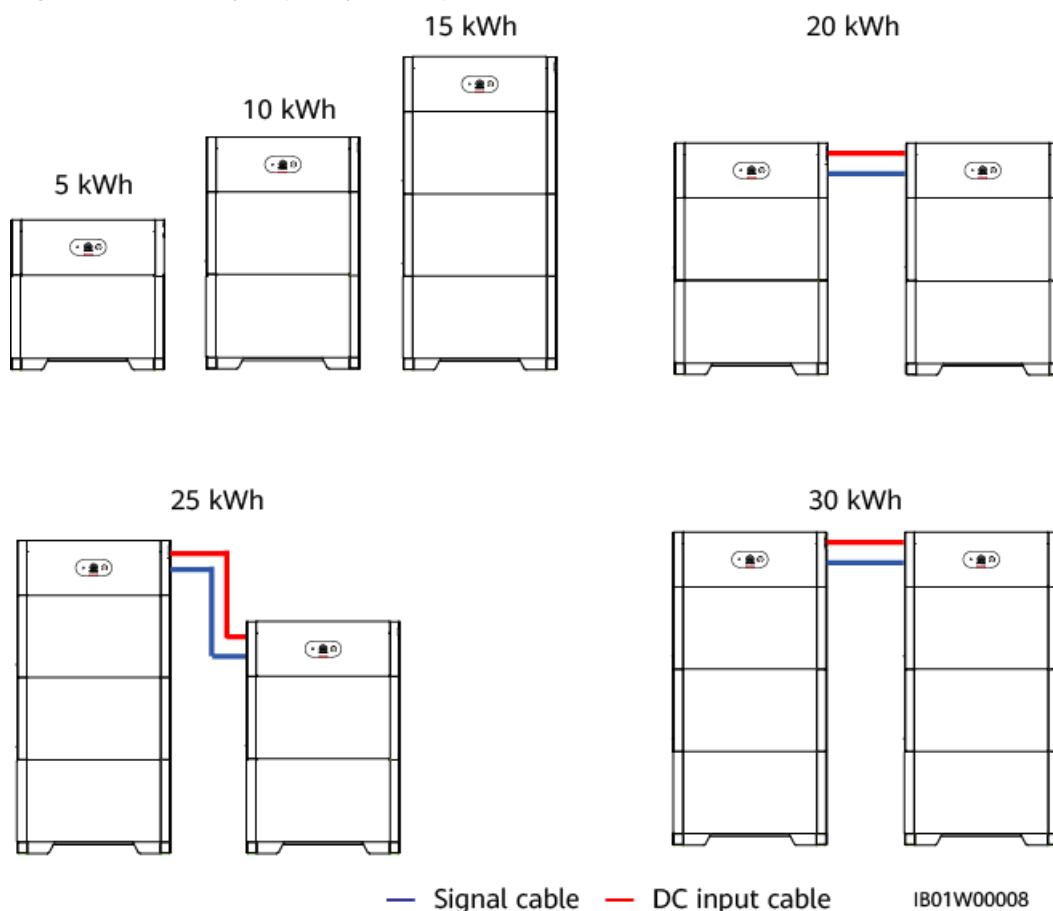
No.	Meaning	Value
1	Product	LUNA2000: residential battery
2	Energy level	5: The capacity level is 5 kWh. This product supports 5 kWh to 30 kWh.

No.	Meaning	Value
3	Design code	S0: battery

Battery Capacity Description

The battery supports power and capacity expansion. Two power control modules can be connected in parallel. One power control module supports a maximum of three battery expansion modules.

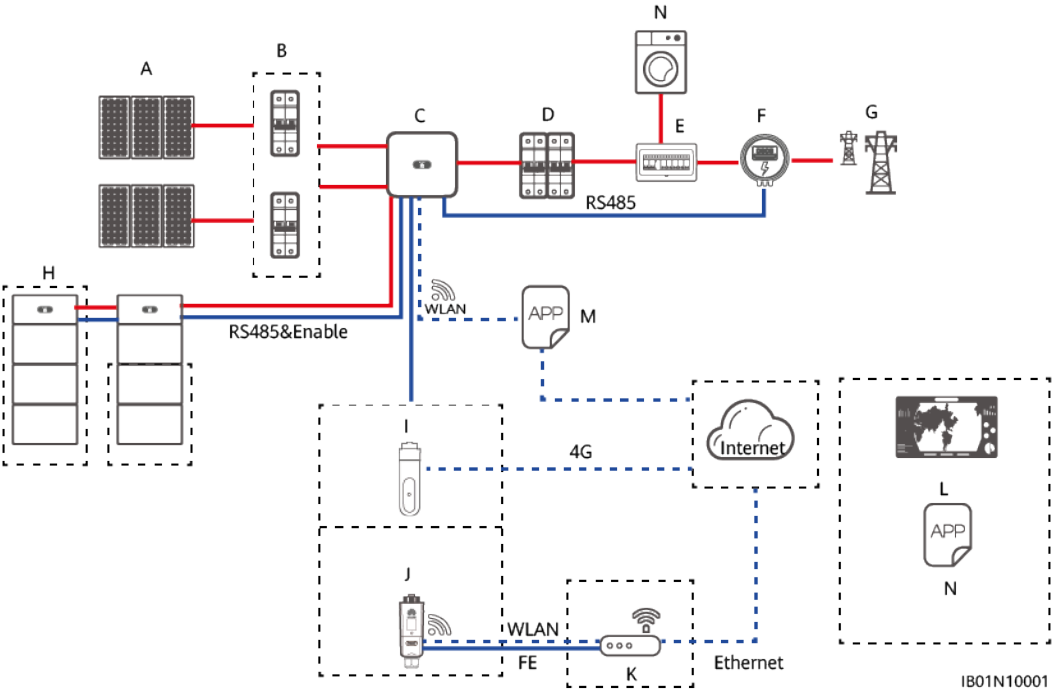
Figure 2-4 Battery capacity description



Networking Application

The LUNA2000 battery is applicable to the grid-tied systems of residential rooftop PV plants. Typically, a grid-tied system consists of PV strings, LUNA2000 batteries, an inverter, an AC switch, and a power distribution box (PDB).

Figure 2-5 Networking (dashed boxes indicate optional components)



- | | | |
|--------------------------|---------------|------------------------|
| (A) PV string | (B) DC switch | (C) SUN2000 |
| (D) AC switch | (E) ACDU | (F) Smart Power Sensor |
| (G) Power grid | (H) LUNA2000 | (I) 4G Smart Dongle |
| (J) WLAN-FE Smart Dongle | (K) Router | (L) Management System |
| (M) App | (N) Load | |

NOTE

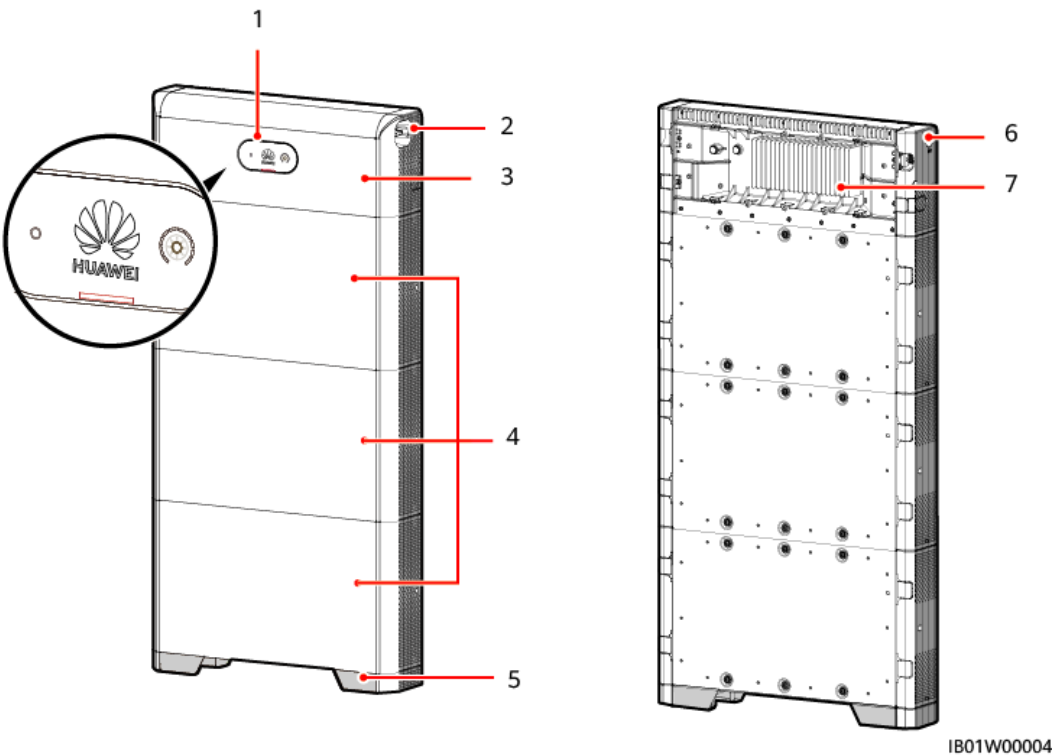
— indicates a power cable, — indicates a signal cable, - - - indicates wireless communication.

2.2 Appearance

Battery

This topic describes the battery appearance.

Figure 2-6 Battery appearance

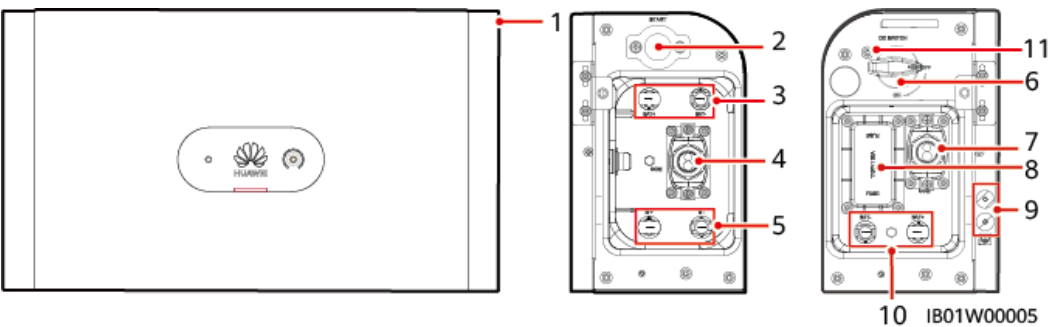


- (1) LED-indicator
- (2) DC switch
- (3) Power control module
- (4) Battery expansion modules
- (5) Installation base
- (6) Black start switch
- (7) Heat sink

Power Control Module

The power of the power control module is 5 kW.

Figure 2-7 Power control module



- | | | |
|------------------------------------|---|-----------------------------------|
| (1) Power control module | (2) Black start switch | (3) Battery terminals (BAT+/BAT-) |
| (4) COM port (COM) | (5) Battery cascading terminals (B+/B-) | (6) DC switch (DC SWITCH) |
| (7) COM port (COM) | (8) Fuse | (9) Ground point |
| (10) Battery terminals (BAT-/BAT+) | (11) Locking screw hole for the DC switch (M4) ^a | |

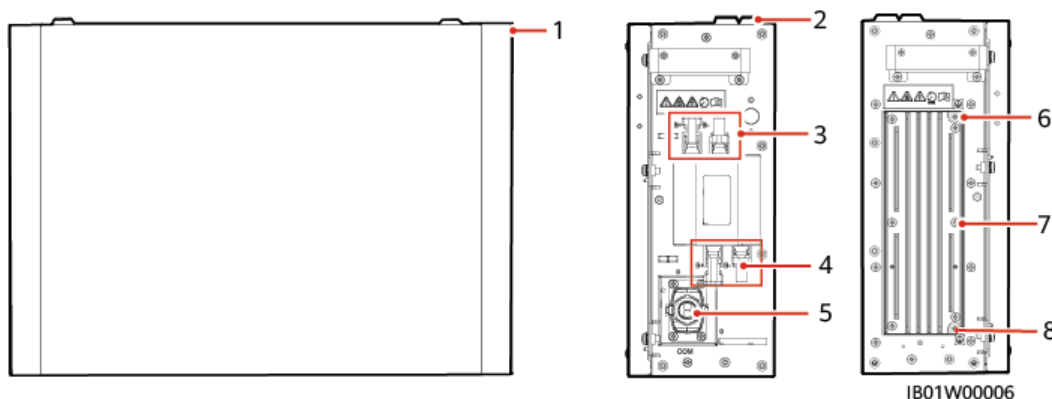
NOTE

Note a: (Optional) Remove the plastic cap and install a locking screw for the DC switch to prevent misoperations.

Battery Expansion Module

The standard capacity of a battery expansion module is 5 kWh.

Figure 2-8 Battery expansion module



- | | | |
|---|------------------------|---|
| (1) Battery expansion module | (2) Boss for alignment | (3) Battery cascading terminals (B+/B-) |
| (4) Battery cascading terminals (B+/B-) | (5) COM port (COM) | (6) Ground point |
| (7) Heat sink | (8) Ground point | |

2.3 Label Description

Enclosure Labels

Table 2-4 Enclosure label description

Icon	Name	Meaning
	Burn warning	Do not touch the product, as the shell is hot when it is running.
	Delayed discharge	High voltage exists after the battery is powered off. It takes 5 minutes for the battery to discharge to the safe voltage.
	Operator	- High voltage exists after the battery is powered on. Only qualified and trained electrical technicians are allowed to install and operate the battery. - Ground the battery before powering it on.
	Refer to documentation	Reminds operators to refer to the documentation provided with the equipment.
	Grounding	Indicates the position for connecting the PE cable.

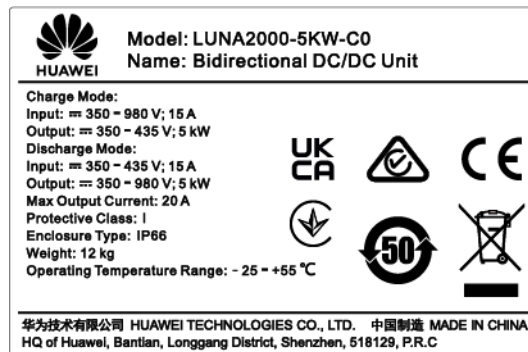
NOTE

The labels are for reference only.

Nameplate

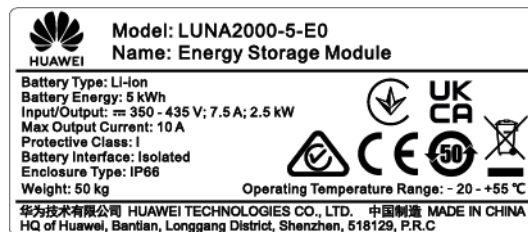
Nameplate of a power control module

Figure 2-9 Nameplate (power control module)



Nameplate of a battery expansion module

Figure 2-10 Nameplate (battery expansion module)



2.4 Features

Multi-Scenario and Multi-Working Mode

- Supports multiple scenario such as grid-tied, grid-tied and off-grid, pure off-grid multi-scenario.
- Supports multiple working modes such as self-consumption, TOU (time-of-use), full fed to the grid and Third-party dispatch modes.
- Allows users to query the total discharge capacity in the product life cycle in real time.

Intelligent and Simple Operation

Works with the inverter, supports plug-and-play, and integrates the mobile phone app and management system.

Easy Installation and Replacement

- Standard battery DC terminals are used for system connection.
- Modular design is adopted for batteries.
- The installation or replacement can be performed by two persons.

Flexible Scalability

The battery supports power expansion, battery capacity expansion, and hybrid use of old and new batteries.

Intelligent O&M

- The factory defaults meet the requirements of target markets and the battery can be started by pressing only one button and supports black startup.
- The LED indicator shows the status. You can also use the mobile phone app to perform local and remote operations.
- The cloud data management system is used to manage the battery anytime and anywhere.

Low Investment

- Only common installation tools are required.
- The battery features high efficiency and power density, which saves installation space.
- The battery features easy O&M.

2.5 Working Mode

The LUNA2000 converts HVDC generated by PV strings into low-voltage direct current (LVDC) through DC-to-DC conversion and stores the power in batteries. It can also convert LVDC into HVDC and then into AC power through the inverter.

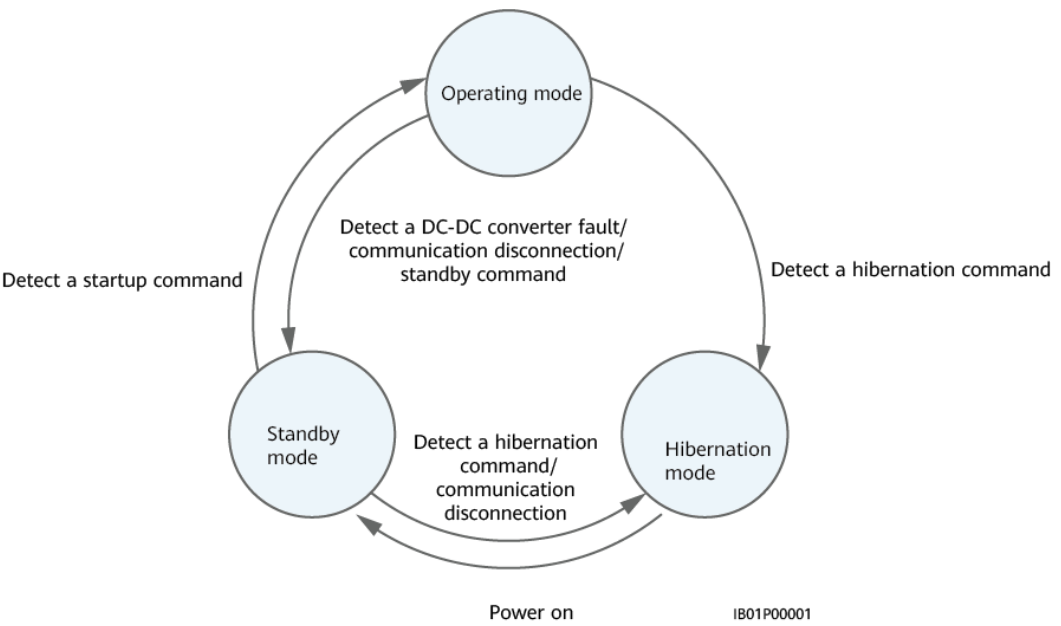
Working Mode

The LUNA2000 battery can work in hibernation, standby, or operating mode.

Table 2-5 Working mode

Working Mode	Description
Hibernation mode	The internal auxiliary power source and DC-DC converter of the battery do not work.
Standby mode	The auxiliary power source inside the battery works, and the DC-DC converter does not work.
Operating mode	The internal auxiliary power source of the battery works, and the DC-DC converter charges or discharges.

Figure 2-11 Switchover among working modes



3 Transportation and Storage

3.1 Transportation Requirements

- Be cautious to prevent injury when moving heavy objects.



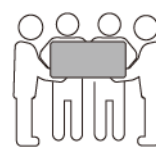
< 18 kg
(< 40 lbs)



18–32 kg
(40–70 lbs)



32–55 kg
(70–121 lbs)



55–68 kg
(121–150 lbs)



> 68 kg
(> 150 lbs)

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- If multiple persons need to move a heavy object together, determine the manpower and work division with consideration of height and other conditions to ensure that the weight is equally distributed.
- If two persons or more move a heavy object together, ensure that the object is lifted and landed simultaneously and moved at a uniform pace under the supervision of one person.
- Wear personal protective gears such as protective gloves and shoes when manually moving the equipment.
- To move an object by hand, approach to the object, squat down, and then lift the object gently and stably by the force of the legs instead of your back. Do not lift it suddenly or turn your body around.
- Do not quickly lift a heavy object above your waist. Place the object on a workbench that is half-waist high or any other appropriate place, adjust the positions of your palms, and then lift it.
- Move a heavy object stably with balanced force at an even and low speed. Put down the object stably and slowly to prevent any collision or drop from scratching the surface of the equipment or damaging the components and cables.
- When moving a heavy object, be aware of the workbench, slope, staircase, and slippery places. When moving a heavy object through a door, ensure that the door is wide enough to move the object and avoid bumping or injury.

- When transferring a heavy object, move your feet instead of turning your waist around. When lifting and transferring a heavy object, ensure that your feet point to the target direction of movement.
- When transporting the equipment using a pallet truck or forklift, ensure that the tynes are properly positioned so that the equipment does not topple. Before moving the equipment, secure it to the pallet truck or forklift using ropes. When moving the equipment, assign dedicated personnel to take care of it.
- Choose sea or roads in good conditions for transportation. Do not transport the equipment by railway or air. Avoid tilt or jolt during transportation.

 DANGER

Load or unload batteries with caution. Otherwise, the batteries may be short-circuited or damaged (such as leakage and crack), catch fire, or explode.

 WARNING

Do not move a battery by holding its terminals, bolts, or cables. Otherwise, the battery may be damaged.

Keep batteries in the correct direction during transportation. They must not be placed upside down or tilted, and must be protected against falling down, mechanical impact, rains, snows, and falling into water during transportation.

 WARNING

Before unpacking, storage, and transportation, ensure that the packing cases are intact and the batteries are correctly placed according to the labels on the packing cases. Do not place a battery upside down or vertically, lay it on one side, or tilt it. Stack the batteries according to the stacking requirements on the packing cases. Ensure that the batteries do not fall or get damaged. Otherwise, they will need to be scrapped.

- According to the UN *Recommendations on the Transport of Dangerous Goods: Model Regulations* (also referred to as TDG or UN Orange Book), batteries belong to class 9 dangerous goods and shall pass the related tests required in Part III Subsection 38.3 of the UN *Recommendations on the Transport of Dangerous Goods: Manual of Tests and Criteria*.
- Comply with the latest international and national rules on the transportation and storage of dangerous goods, including but not limited to the *International Maritime Dangerous Goods Code* (IMDG Code), *Agreement concerning the International Carriage of Dangerous Goods by Road* (ADR), and China's transportation industry standards (JT/T 617) *Regulations concerning road transportation of dangerous goods*, as well as the requirements of the transportation regulatory authorities in the countries of departure, route, and destination. Before transportation and storage, properly pack, label, and mark products according to the local laws, regulations, and standards, and complete related product and packaging tests.

- Transportation and storage service providers must have the qualifications for dangerous goods operations required by local laws, regulations, and standards. Rigid box trucks shall be used for transportation and pickup trucks are prohibited.
- Choose sea or roads in good conditions for transportation. Do not transport the equipment by railway or air. Avoid tilt or jolt during transportation.
- Before transportation, make a compliant and accurate declaration. Ensure that the battery packaging, labels, and markings are intact and there is no abnormal smell, leakage, smoke, or fire. Otherwise, the batteries must not be transported.
- The packing case must be solid and strong. Handle the packages with care and take moisture-proof measures during loading, transportation, and unloading. Do not place the packages on one side or upside down. Bind the packages securely to avoid displacement. Ensure that the dangerous goods labels are visible.
- Exercise caution when moving batteries to prevent bumping and ensure personal safety.
- Unless otherwise specified, dangerous goods must not be mixed with goods containing food, medicine, animal feed, or their additives in the same vehicle or container, and sharp objects are not allowed in the same vehicle or container.
- If the local laws, regulations, and standards allow the mixed transportation of specified different dangerous goods and that of dangerous goods and common goods, the dangerous goods shall be isolated according to the local laws, regulations, and standards. If there is no specific local requirement, refer to the following requirements for isolation when dangerous goods and common goods are in the same vehicle or container:
 - Use a spacer that is as high as the packages.
 - Keep a distance of at least 0.8 m around.
- Store batteries in a separate area away from heat sources. Protect batteries from moisture, water, and rain. Stack batteries according to the labels on the packing case. Do not stack batteries more than the allowed stacking layers. Do not place batteries on one side or upside down.
- Before transporting a faulty battery (with scorch, leakage, bulge, or water intrusion), insulate its positive and negative terminals, pack it, and place it in an insulated explosion-proof box as soon as possible. Record information such as the site name, address, time, and fault symptom on the box.
- When transporting faulty batteries, avoid approaching flammable material storage areas, residential areas, or other densely populated places, such as mass transit facilities or elevators.

3.2 Storage Requirements

WARNING

- Ensure that batteries are stored in a dry, clean, and ventilated indoor environment that is free from sources of strong infrared or other radiations, organic solvents, corrosive gases, and conductive metal dust. Do not expose batteries to direct sunlight or rain and keep them far away from sources of heat and ignition.
 - If a battery is faulty (with scorch, leakage, bulge, or water intrusion), move it to a dangerous goods warehouse for separate storage. The distance between the battery and any combustible materials must be at least 3 m. The battery must be scrapped as soon as possible.
 - Place batteries correctly according to the signs on the packing case during storage. Do not place batteries upside down, lay them on one side, or tilt them. Stack batteries in accordance with the stacking requirements on the packing cases.
 - Store batteries in a separate place. Do not store batteries together with other devices. Do not stack batteries too high. If a large number of batteries are stored onsite, it is recommended that the site be equipped with qualified fire fighting facilities, such as fire sand and fire extinguishers.
-

CAUTION

It is recommended that batteries be used soon after being deployed onsite. Batteries that have been stored for an extended period shall be charged periodically. Otherwise, they may be damaged.

- The storage environment must comply with local regulations and standards.
- The storage environment must be clean and dry. The product must be protected against rain and water.
- The air must not contain corrosive or flammable gases.
- The storage environment requirements are as follows:
 - Ambient temperature: -10–55°C; recommended storage temperature: 20–30°C
 - Relative humidity: 5% to 80%
- If a battery has been stored for longer than the allowed period, it must be checked and tested by professionals before use.
- Proof that the product is stored according to the requirements must be available, such as temperature and humidity log data, storage environment photos, and inspection reports.
- Ensure that batteries are delivered based on the "first in, first out" rule.

- Ensure that the storage duration starts from the latest charge time marked on the battery packing case and that the latest charge time is updated after every charge.

4 Application Scenarios and Settings

The LUNA2000 battery is mainly used in grid-tied systems of residential rooftop PV plants and small-scale PV plants in industrial and commercial scenarios. The system can be classified into the following three types based on application scenarios:

- Grid-tied energy storage system (ESS)
- Grid-tied and off-grid ESS
- Off-grid ESS

Multiple working modes can be set, such as **Maximum self-consumption**, **TOU** (time-of-use), **fully fed to the grid**, and **Third-party dispatch**.

NOTICE

- For details about the meters can be used with LUNA2000 batteries, see [Residential Smart PV Solution User Manual \(Smart Dongle Networking & Inverter Direct Connection\)](#) .
 - If no PV module is installed in the system, the **TOU** mode is recommended. If the mode is set to **Maximum self-consumption** or **Fully fed to grid**, the ESS cannot be charged due to the absence of the PV power.
 - When the ESS working mode is set to **TOU** or **Maximum self-consumption**, power data at the grid connection point needs to be collected. Therefore, a power meter or a device (such as the SmartAssistant or Smart Guard) that integrates a power measurement module needs to be installed at the grid connection point.
 - If an inverter (without a Smart Dongle) is disconnected from the network of cascaded inverters and to be used separately, the inverter needs to be restored to factory settings.
-

4.1 Grid-tied ESS

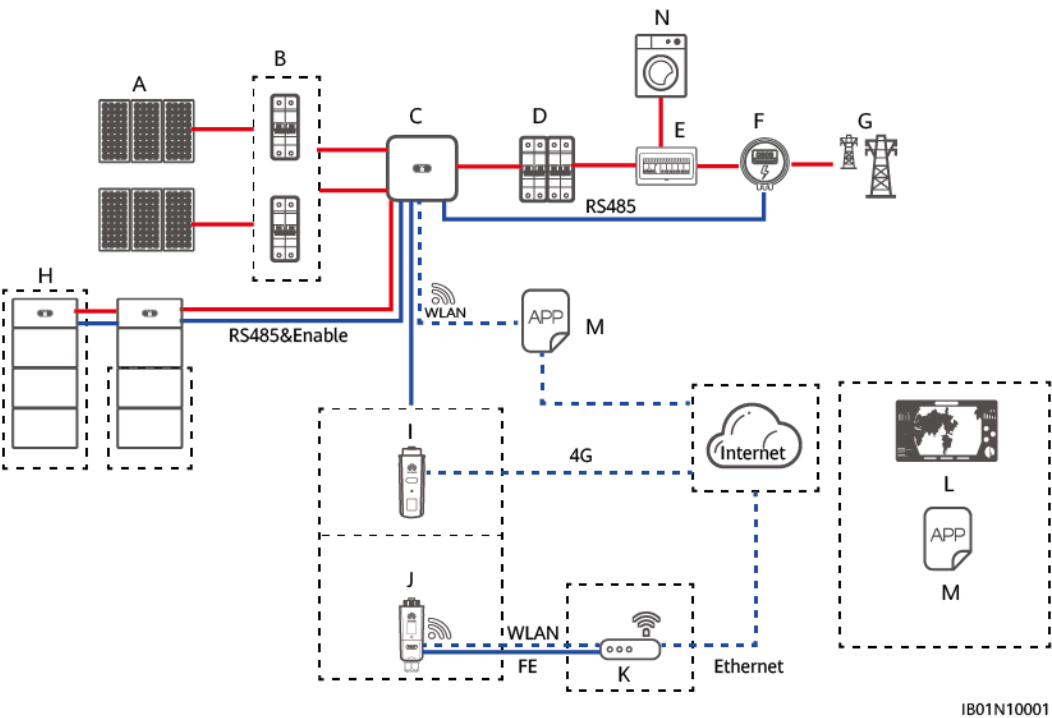
4.1.1 Grid-tied ESS Networking

Networking 1: Single Inverter

The grid-tied ESS consists of PV strings, LUNA2000 batteries, inverter, AC switch, loads, power distribution unit (PDU), power meter, and grid.

The PV string converts solar energy into electric energy, which is then converted by the inverter to power loads or be fed to the grid.

Figure 4-1 Grid-tied ESS networking diagram (dashed boxes indicate optional components)



- (A) PV string

(D) AC switch

(G) Power grid

(J) WLAN-FE Smart Dongle

(M) App
- (B) DC switch

(E) ACDU

(H) LUNA2000

(K) Router

(N) Load
- (C) SUN2000

(F) Smart Power Sensor

(I) 4G Smart Dongle

(L) Management System

Inverter Model Supported By the ESS
SUN2000-(2KTL-6KTL)-L1
SUN2000-3/4/5/6/8/10/12KTL-M1

Inverter Model Supported By the ESS
SUN2000-(8K, 10K)-LC0 series (The ESS must be upgraded to FusionSolarDG V100R002C00SPC125 or later.)
SUN2000-(12K-25K)-MB0 series (The ESS must be upgraded to FusionSolarDG V100R002C00SPC125 or later.)
SUN5000-(17K, 25K)-MB0
SUN2000-(5KTL-12KTL)-MAP0 series/SUN5000-(8K, 12K)-MAP0

For more details about the inverters can be used with LUNA2000 batteries, see [Residential Smart PV Solution User Manual \(Smart Dongle Networking and Inverter Direct Connection\)](#) and [Residential Smart PV Solution User Manual \(SmartAssistant Networking and Smart Guard Networking\)](#).

Networking 2: Multiple Inverters Cascaded

You can add inverters and batteries to increase capacity. A maximum of three inverters can be cascaded. Each battery connects to the inverter through an independent RS485 port and is managed by the inverter connected to it.

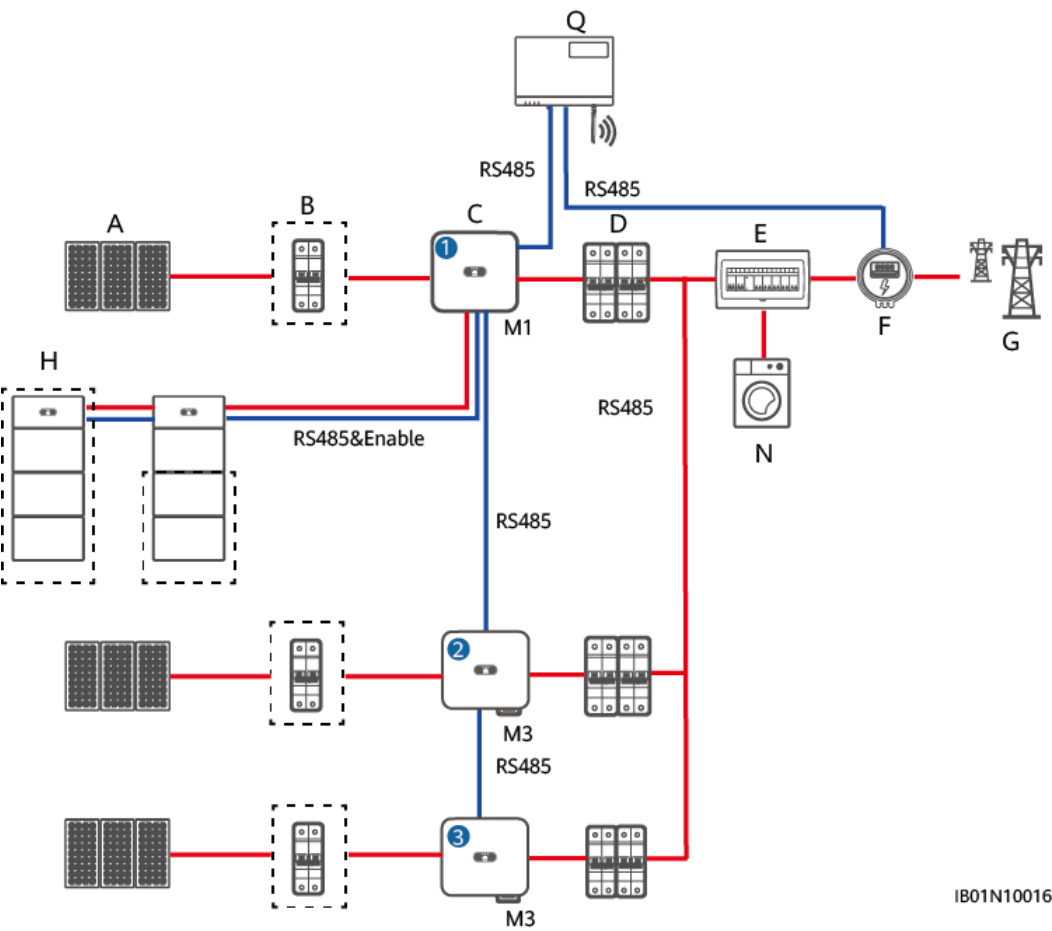
Table 4-1 Model Description

Abbreviation	Model
L1	SUN2000-(2KTL-6KTL)-L1
LC0	SUN2000-8/10K-LC0 Series
M1	SUN2000-3/4/5/6/8/10/12KTL-M1
M2	SUN2000-(8KTL-20KTL)-M2
M5	SUN2000-(12KTL-25KTL)-M5 Series
MB0	SUN2000-(12K-25K)-MB0 Series/ SUN5000-(17K, 25K)-MB0
MAP0	SUN2000-(5KTL-12KTL)-MAP0 Series/ SUN5000-(8K, 12K)-MAP0
M3	SUN2000-(20KTL, 29.9KTL, 30KTL, 36KTL, 40KTL)-M3

SmartLogger Networking

SmartLogger V300R001C00SPC100 and later versions are supported in this scenario. For details about commissioning, see [6.3 "Battery Commissioning"](#).

Figure 4-2 Networking of one SUN2000-(3KTL-10KTL)-M1 and two SUN2000-(20KTL, 29.9KTL, 30KTL, 36KTL, 40KTL)-M3 inverters (dashed boxes indicate optional components)



IB01N10016

- (A) PV string

(D) AC switch

(G) Power grid

(Q) SmartLogger
- (B) DC switch

(E) ACDU

(H) LUNA2000
- (C) SUN2000

(F) Smart Power Sensor

(N) Load

Table 4-2 Mapping relationship (three-phase)

Cascading Mode	①	②	③
SmartLogger	M1 (with batteries)	M3	M3
SmartLogger	M1 (with batteries)	M2	M2
SmartLogger	M1 (with batteries)	M2	M3
SmartLogger	M1 (with batteries)	M1 (with batteries)	M3

Cascading Mode	①	②	③
SmartLogger	M1 (with batteries)	M1 (with batteries)	M2
SmartLogger	M1 (with batteries)	M1 (with batteries)	M1 (with batteries)
SmartLogger	SUN2000-(12K-25K)-MB0 (with batteries)	SUN2000-(12K-25K)-MB0 (with batteries)	SUN2000-(12K-25K)-MB0 (with batteries)

Table 4-3 Mapping relationship (single-phase)

Cascading Mode	①	②	③
SmartLogger	L1 (with batteries)	L1 (with batteries)	L1 (with batteries)

NOTE

When the SUN2000-(12K-25K)-MB0 series inverters are used in the SmartLogger3000 networking scenario, a maximum of three inverters can be cascaded, and each inverter can connect to a maximum of four batteries (each battery terminal can connect to a maximum of two batteries). In the SmartLogger networking scenario, a maximum of seven batteries can be connected.

In the preceding scenario, the following version mapping requirements must be met:

- SUN2000-(12K-25K)-MB0 series: SUN2000MB V200R023C10SPC200 or later
- LUNA2000-(5-30)-S0: FusionSolarDG V100R002C00SPC127 or later
- SmartLogger3000: SmartLogger V300R023C10SPC311 or later
- Management system: V600R024C20CP0005 or later
- App: 6.24.00.350 or later

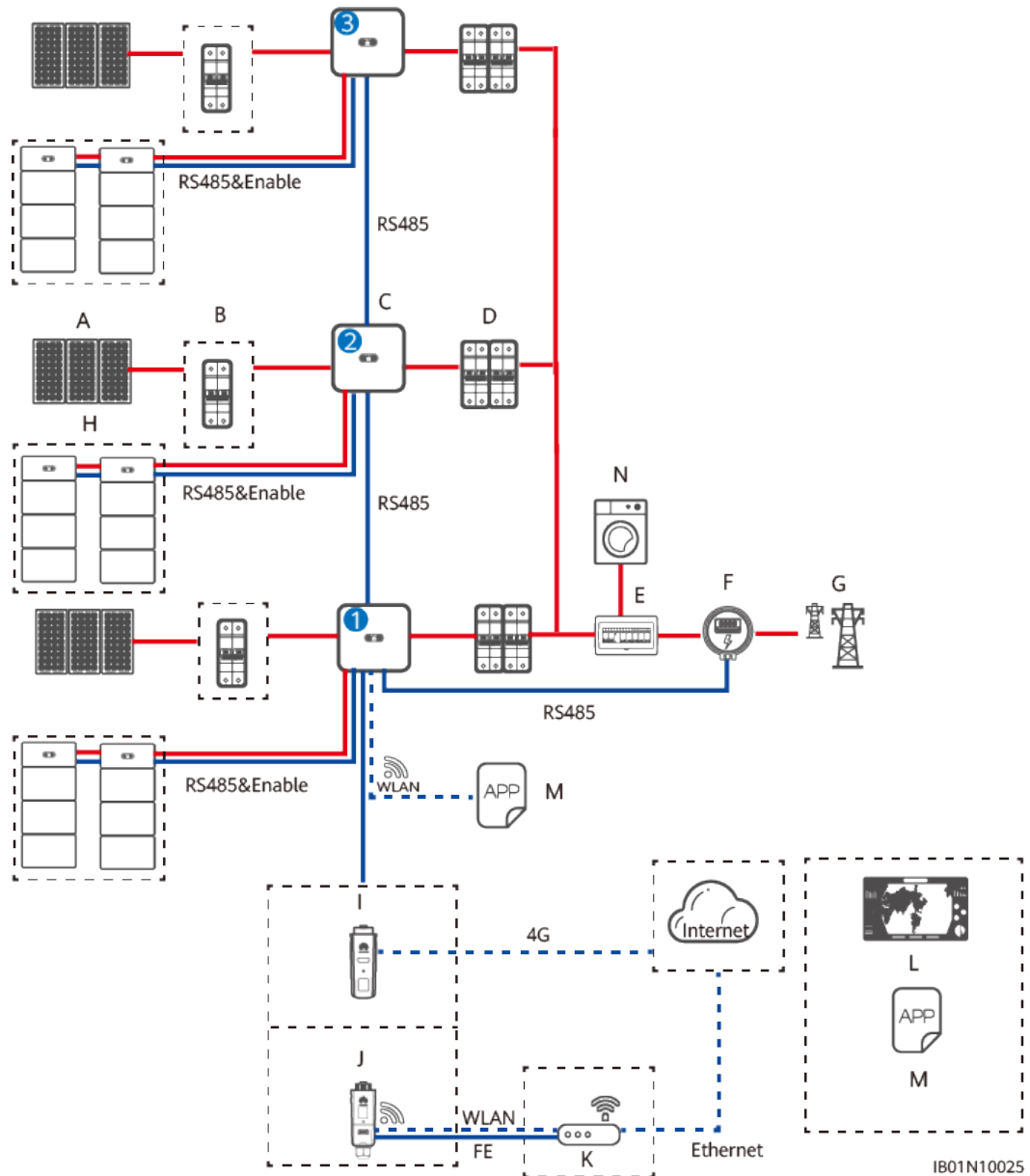
NOTE

The grid-tied ESS supports a maximum of three SUN2000-(2KTL-6KTL)-L1 inverters (with batteries) cascaded. In this scenario, the inverters can be connected to the grid only at the same phase and controlled only by a single-phase power meter. Grid connection at different phases or using a three-phase power meter is not supported.

Smart Dongle Networking

- The grid-tied ESS supports inverter cascading. A maximum of three inverters can be cascaded. The batteries can be connected to one of the inverters for management. The batteries, power meter, and Smart Dongle need to be connected to the same inverter.

Figure 4-3 Smart Dongle networking (dashed boxes indicate optional components)



- | | | |
|--------------------------|---------------|------------------------|
| (A) PV string | (B) DC switch | (C) SUN2000 |
| (D) AC switch | (E) ACUDU | (F) Smart Power Sensor |
| (G) Power grid | (H) LUNA2000 | (I) 4G Smart Dongle |
| (J) WLAN-FE Smart Dongle | (K) Router | (L) Management System |
| (M) App | (N) Load | |

Table 4-4 Mapping relationship (single-phase)

Cascading Mode	①	②	③
SDongle	L1/LC0	L1/LC0	L1/LC0

Table 4-5 Mapping relationship (three-phase)

Cascading Mode	①	②	③
SDongle	M1/MB0	M1/M2/M5/MB0	M1/M2/M5/MB0
	MAP0	MAP0	MAP0

For more details about the inverters can be used with LUNA2000 batteries, see [Residential Smart PV Solution User Manual \(Smart Dongle Networking and Inverter Direct Connection\)](#) and [Residential Smart PV Solution User Manual \(SmartAssistant Networking and Smart Guard Networking\)](#).

NOTE

- When the grid charging function is enabled, the surplus power generated by the inverter without batteries can be used to charge the inverter connected to the batteries.
- The parameters of each battery need to be set separately. When the grid charging function is enabled, the surplus power generated by one inverter can be used to charge the other inverter.
- The grid-tied ESS supports a maximum of three SUN2000-(2KTL-6KTL)-L1 inverters (with batteries) cascaded. In this scenario, the inverters can be connected to the grid only at the same phase and controlled only by a single-phase power meter. Grid connection at different phases or using a three-phase power meter is not supported.
- SUN5000 inverters cannot be cascaded with SUN2000 inverters.
- Each L1/LC0/M1 can connect to a maximum of two ESSs, and each MB0 can connect to a maximum of four ESSs. In the Smart Dongle networking scenario, a maximum of three inverters and six ESSs can be connected.

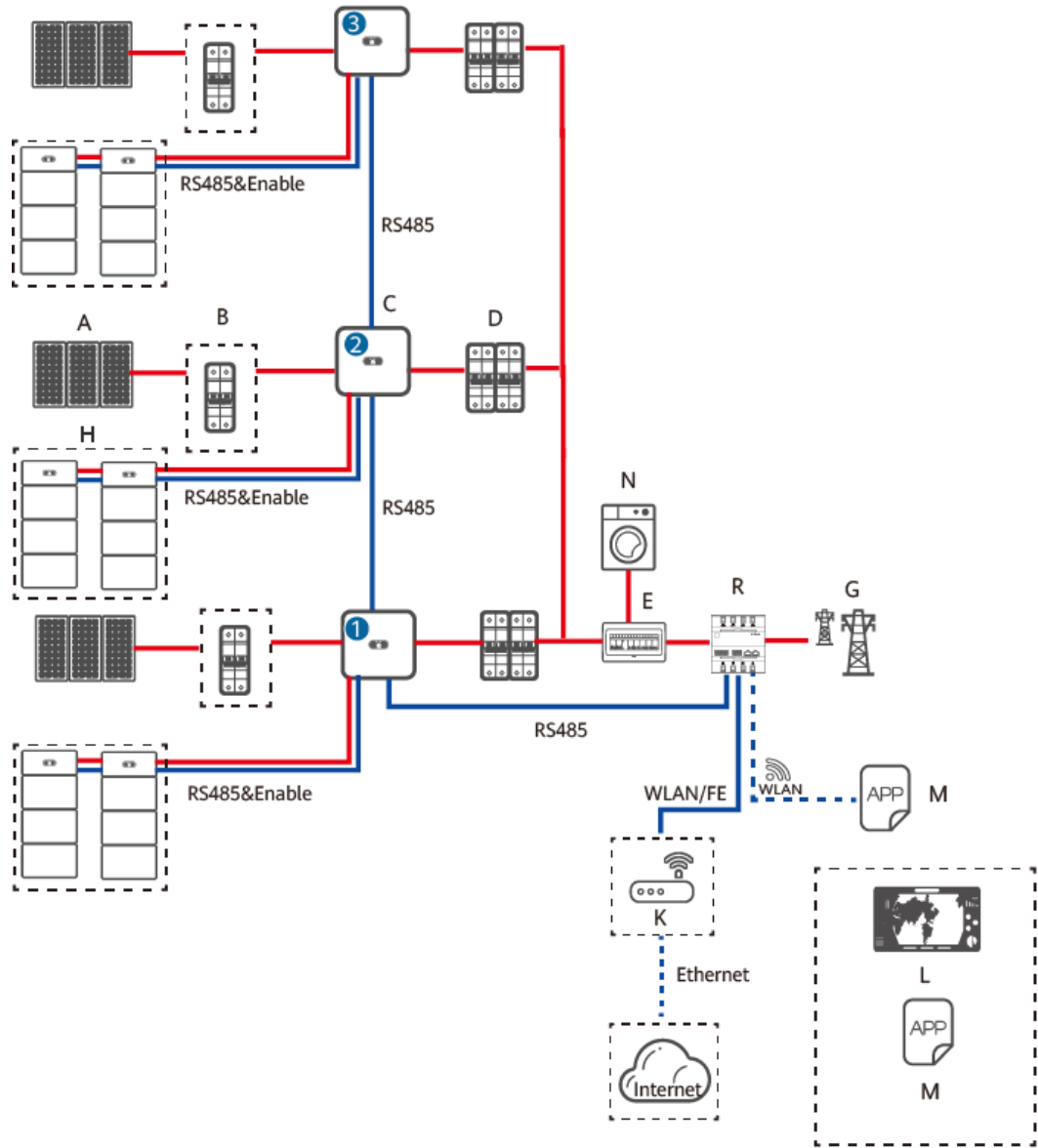
NOTICE

When MB0 functions as the master inverter and needs to connect to both a power meter and battery, if more than two batteries are connected, select one of the following meter models: YDS60-C24, DTSU666-H 250A/50mA(20022249-003), DTSU71, and DHSU1079-CT. The DTSU666-H(20022249) and DTSU666-H 250A/50mA(20022249-001) are not supported. Ensure that the baud rate for RS485-2 is negotiated to 115200 bit/s. For details about baud rate negotiation, see [Baud Rate Negotiation](#).

SmartAssistant Networking

The grid-tied ESS supports inverter cascading. A maximum of three inverters can be cascaded.

Figure 4-4 SmartAssistant networking



IB01N10029

(A) PV string

(B) DC switch

(C) SUN2000

(D) AC switch

(E) ACDCU

(G) Power grid

(H) LUNA2000

(K) Router

(L) Management System

(M) App

(N) Load

(R) SmartAssistant

Table 4-6 Mapping relationship (single-phase)

Cascading Mode	①	②	③
SmartAssistant	L1/LC0	L1/LC0	L1/LC0

Table 4-7 Mapping relationship (three-phase)

Cascading Mode	①	②	③
SmartAssistant	M1/M2/M5/MB0	M1/M2/M5/MB0	M1/M2/M5/MB0
	MAP0	MAP0	MAP0

For more details about the inverters can be used with LUNA2000 batteries, see [Residential Smart PV Solution User Manual \(Smart Dongle Networking and Inverter Direct Connection\)](#) and [Residential Smart PV Solution User Manual \(SmartAssistant Networking and Smart Guard Networking\)](#).

NOTE

- The grid-tied ESS supports a maximum of three SUN2000-(2KTL-6KTL)-L1 inverters (with batteries) cascaded. In this scenario, the inverters can be connected to the grid only at the same phase and controlled only by a single-phase power meter. Grid connection at different phases or using a three-phase power meter is not supported.
- SUN5000 inverters cannot be cascaded with SUN2000 inverters.
- Each L1/LC0/M1 can connect to a maximum of two ESSs, and each MB0 can connect to a maximum of four ESSs. In the SmartAssistant networking scenario, a maximum of three inverters and twelve ESSs can be connected.

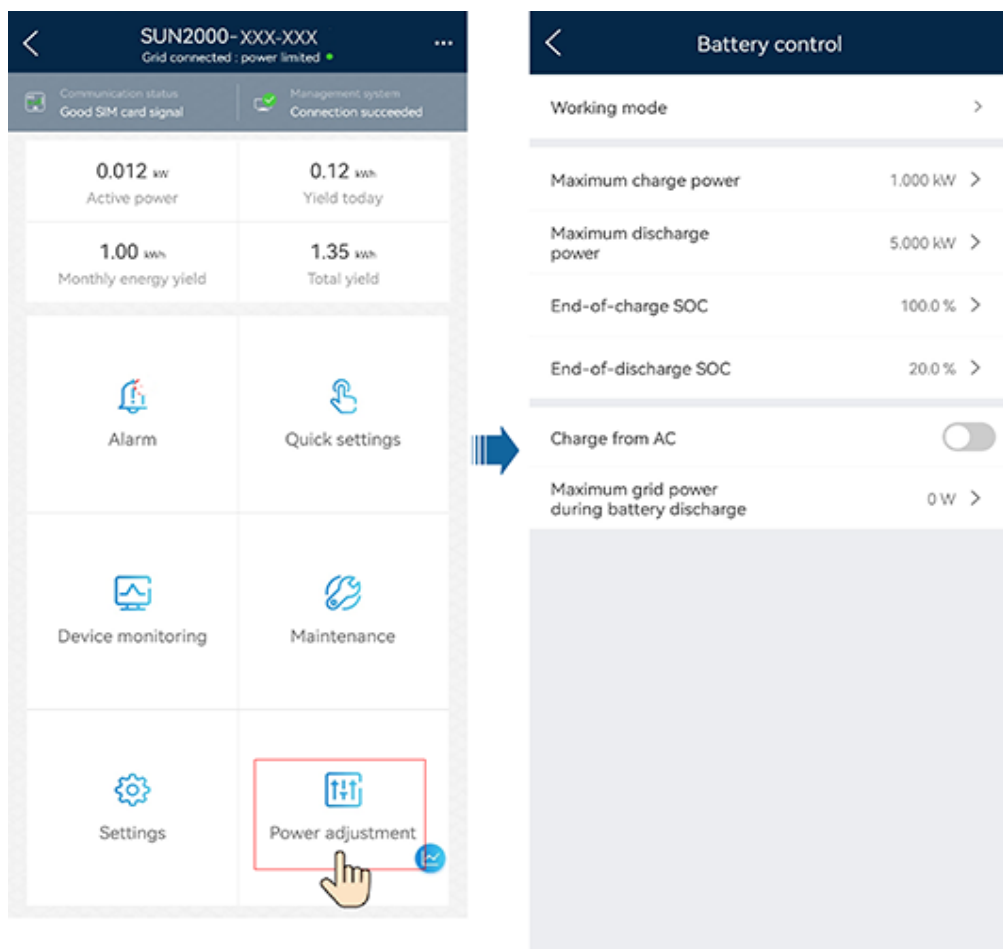
4.1.2 Setting the Mode for the Grid-tied ESS

The grid-tied ESS supports four working modes: maximum self-consumption, TOU, fully fed to grid, and third-party dispatch.

Maximum Self-Consumption

- This mode applies to areas where the electricity price is high, or areas where the feed-in tariff (FIT) subsidy is low or unavailable.
- Surplus PV energy is stored in batteries. When PV power is insufficient or no PV power is generated at night, batteries discharge to supply power to the loads, improving the self-consumption rate of the PV system and the self-sufficiency rate of residential energy, and reducing electricity costs.
- When you set the working mode to **Maximum self-consumption**, by default, the end-of-charge SOC is 100% and the end-of-discharge SOC is 5% for Huawei LUNA2000. For details about how to change the end-of-charge SOC or end-of-discharge SOC, see [7.3 Battery Commissioning](#).

Figure 4-5 Battery control parameter setting



Parameter	Description	Value Range
Working mode	Set this parameter to the maximum self-consumption mode.	- Maximum self-consumption - TOU - Fully fed to grid - Third-party dispatch: Only a third-party platform controls battery charge and discharge. NOTE Before enabling Third-party dispatch , ensure that the system has been connected to the third-party management system.
Maximum charge power (kW)	Retain this parameter to the maximum charge power. Additional configuration is not required. If only one battery expansion module is configured, the maximum charge power is 2.5 kW.	[0.2, Maximum charge power]
Maximum discharge power (kW)	Retain this parameter to the maximum discharge power. Additional configuration is not required. If only one battery expansion module is configured, the maximum discharge power is 2.5 kW.	[0.2, Maximum discharge power]
End-of-charge SOC (%)	Set the end-of-charge SOC.	90%–100%
End-of-discharge SOC (%)	Set the end-of-discharge SOC. If the battery SOC decreases to 0%, charge the battery in time. Otherwise, the battery capacity will fade irreversibly, and the resulting battery fault is not covered by the warranty. You are advised not to set the battery End-of-discharge SOC to 0.	0%–20%

 NOTE

If no PV modules are installed or the system has not detected sunlight for at least 24 hours, the minimum end-of-discharge SOC is 15%.

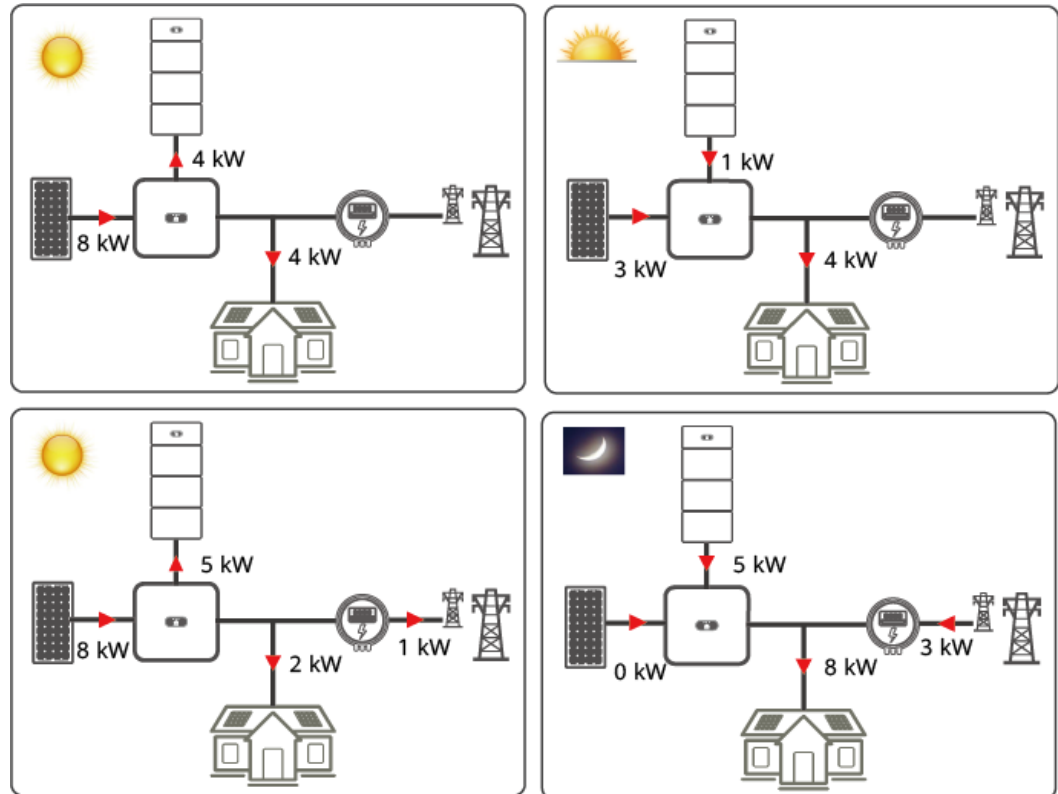
For the SUN2000-(3KTL-10KTL)-M1, SUN2000-(12K-25K)-MB0, and SUN5000-(17K, 25K)-MB0: If no PV modules are installed or the system has not detected sunlight for at least 24 hours, and the grid fails, the minimum end-of-discharge SOC is 15%.

Example of Maximum Self-Consumption

Example of maximum self-consumption:

- (1) When the irradiance is adequate, the PV output power is 8 kW, the total power of loads is 4 kW, and the charge power of the ESS is 4 kW.
- (2) When the irradiance is low, the PV output power is 3 kW, and the total power of loads is 4 kW, of which 1 kW is from the ESS.

Figure 4-6 Example of maximum self-consumption



TOU

- This mode applies to scenarios where the price difference between peak and off-peak hours is large.
- If the working mode is set to **TOU**, the system enables **Charge from AC**. In this mode, you can manually set the charge and discharge time segments to reduce electricity costs. For example, if you set the low electricity price period at night as the charge time, the system charges the ESS at the maximum power during the charge time. If you set the high electricity price period as the discharge time, the ESS discharges only during the discharge time.
- A maximum of 14 time segments can be set. For details about how to set charge and discharge parameters, see [7.3 Battery Commissioning](#).
- In some countries, the grid is not allowed to charge the ESS. Therefore, this mode cannot be used.
- In this mode, at least one charge time segment and one discharge time segment are required. During the charge time segment, the grid is allowed to

charge the ESS. During the discharge time segment, the ESS can supply power to the loads. During a discharge time segment, if **Priority of excess PV energy** is set to **Charge**, the ESS works in the mode equivalent to the maximum self-consumption mode. In other time segments that are not set, the ESS does not discharge, and the PV system and grid supply power to the loads. (In on/off-grid mode, if the grid fails, the ESS can discharge at any time.)

Figure 4-7 TOU working mode

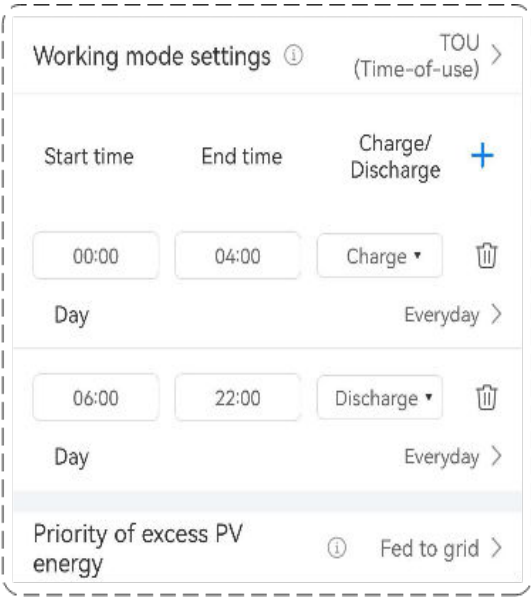


Table 4-8 TOU settings

Parameter	Description	Value Range
Priority of excess PV energy	Charge: When the PV power is greater than the load power, the surplus PV energy is used to charge the batteries. After the maximum charge power is reached or the batteries are fully charged, the surplus PV energy is fed to the grid. Fed to grid: When the PV power is greater than the load power, the surplus PV energy is preferentially fed to the grid. When the maximum output power of the inverter is reached, the surplus energy is used to charge the batteries. This setting is applicable to the scenario where the feed-in tariff (FIT) is higher than the electricity price. The batteries are used only for backup power.	- Charge - Fed to grid

Figure 4-8 Battery control parameter setting

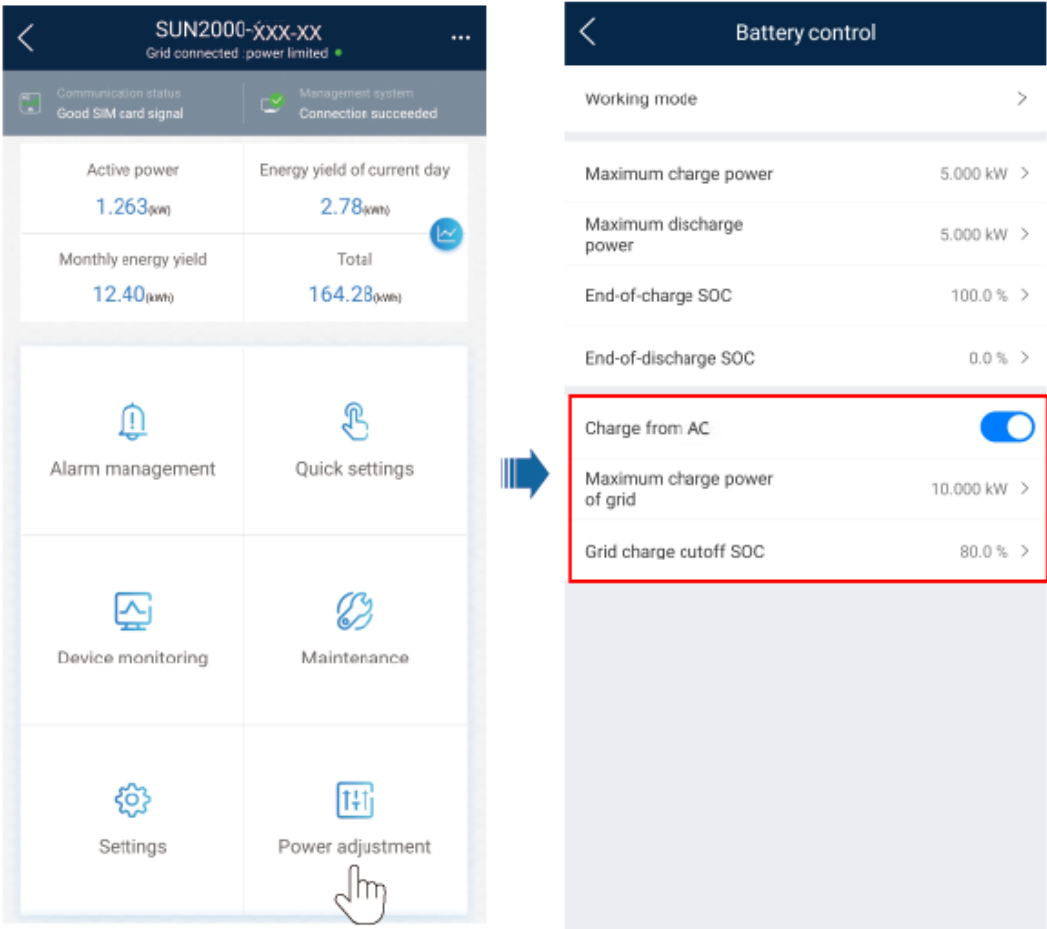


Table 4-9 TOU parameter settings

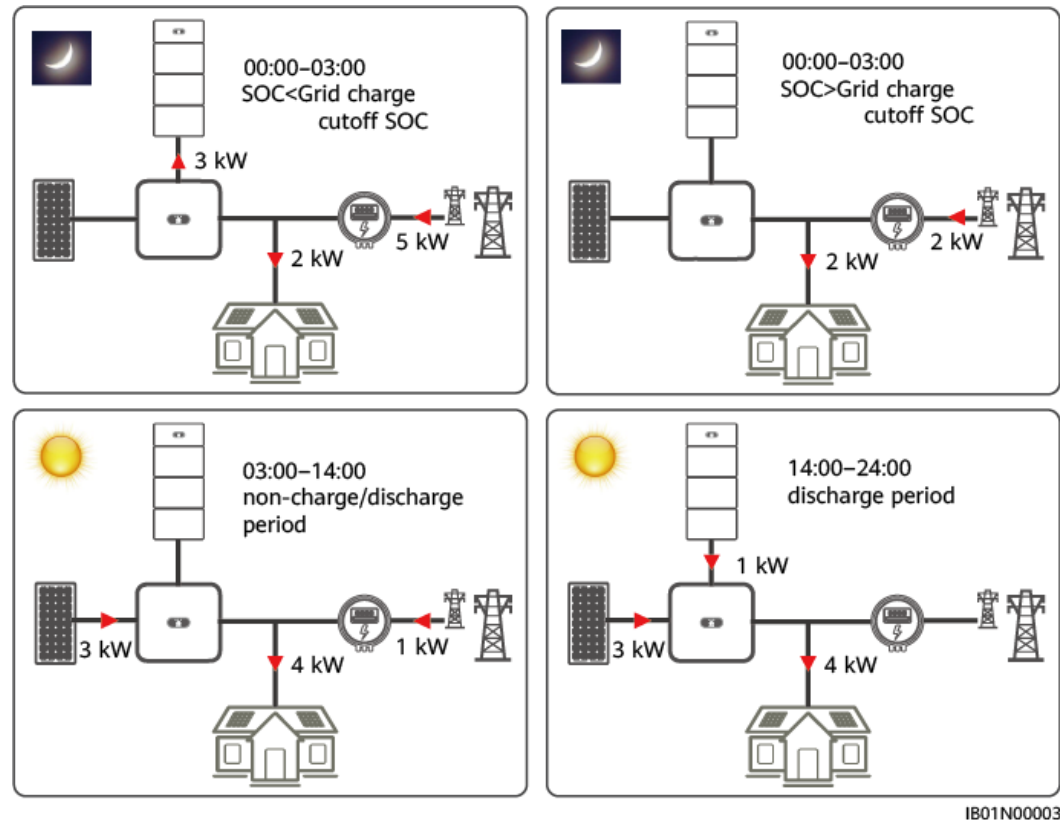
Parameter	Description	Value Range
Charge from AC	If Charge from AC is set to Enable by default, comply with the grid charge requirements stipulated in local laws and regulations when this function is enabled.	• Disable • Enable
Grid charge cutoff SOC	Set the grid charge cutoff SOC.	[20%, 100%]
Maximum charge power of grid	Indicates the maximum charge power allowed by the grid. The value is determined by the local grid company. If there is no requirement, the value is the maximum charge power of the ESS by default.	[0, Maximum charge power allowed by the grid]

Example of TOU

Example of TOU:

Set power consumption peak hours (14:00 to 24:00) as the discharge time segment. During this time segment, the ESS discharges. During other periods, such as 03:00 to 14:00, surplus PV energy can be used to charge the ESS, and the ESS does not discharge. When the load power supply is insufficient, the grid supplies power to the loads. For example, when the irradiance is insufficient, the PV output power is 3 kW, and the total power of loads is 4 kW, of which 1 kW is from the grid.

Figure 4-9 Example of TOU (00:00–03:00 charging and 14:00–24:00 discharging)



Fully Fed to Grid

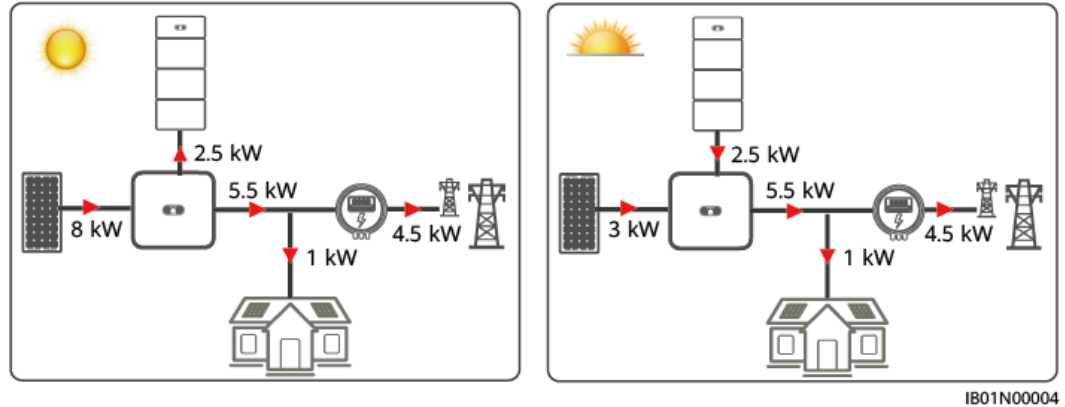
- This mode applies to on-grid scenarios where PV energy is fully fed to the grid.
- This mode maximizes the PV energy fed to the grid. When the generated PV energy in the daytime is greater than the maximum output capability of the inverter, the ESS is charged to store energy. When the PV energy is less than the maximum output capability of the inverter, the ESS discharges to maximize the energy fed from the inverter to the grid.
- In this mode, **Fully fed to grid** is selected. For details, see [7.3 Battery Commissioning](#).

Example of fully fed to grid:

For example, when the PV system generates 8 kW of power, the 5KTL inverter feeds the maximum output power of 5.5 kW to the grid and charges the ESS at 2.5 kW. When the irradiance decreases, resulting in the PV system generating only

3 kW of power, the ESS discharges power at 2.5 kW to ensure that the inverter continues to feed the maximum output power of 5.5 kW to the grid.

Figure 4-10 Fully fed to grid



Third-Party Dispatch

A third-party management system can be used to control the charge and discharge of the ESS.

Before enabling **Third-party dispatch**, ensure that the system has been connected to the third-party management system. Connect to a third-party management system as follows:

- For details about the SmartAssistant networking, see "Third-Party Management System Settings (Connecting to Two Management Systems)" in [Residential Smart PV Solution User Manual \(SmartAssistant Networking & Smart Guard Networking\)](#).
- For details about the Smart Dongle networking, see "Third-Party Management System Settings (Connecting to Two Management Systems)" in [Residential Smart PV Solution User Manual \(Smart Dongle Networking & Inverter Direct Connection\)](#).

NOTE

When the ESS working mode is third-party dispatch, the Smart Dongle networking supports the connection of only one inverter.

4.2 Grid-tied and Off-grid ESS

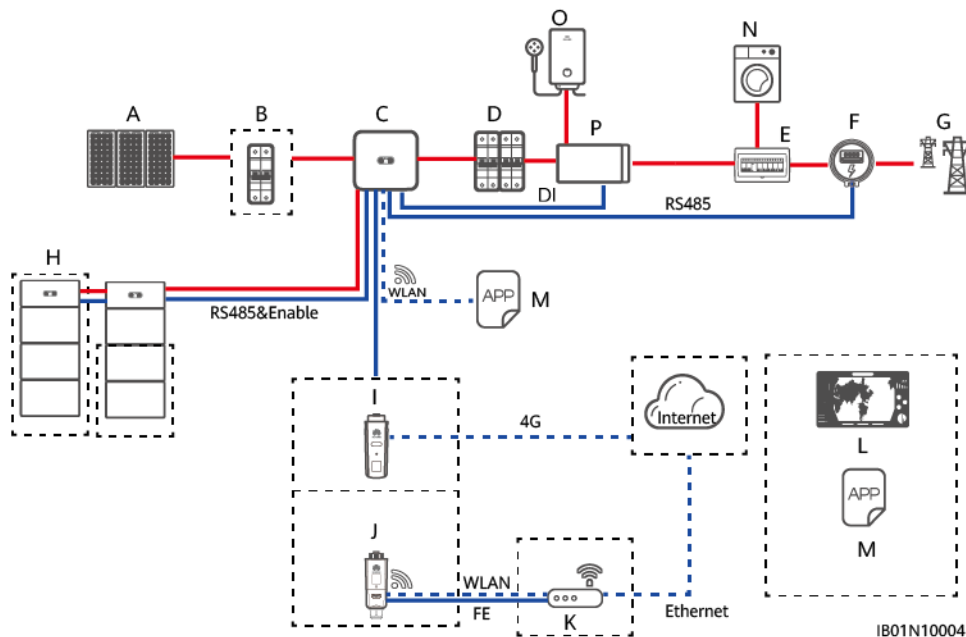
- The grid-tied and off-grid ESS is mainly used to supply power to loads when the grid is unstable and there are critical loads. The grid-tied and off-grid ESS switches the inverter to the grid-tied or off-grid state through the Backup Box. When the grid fails, the inverter switches to the off-grid state and supplies power to critical loads in backup mode. When the grid recovers, the inverter switches back to the grid-tied state.
- The grid-tied and off-grid ESS must be equipped with batteries. Otherwise, the off-grid output will be abnormal when the PV voltage is too low.

4.2.1 Grid-tied and Off-grid ESS Networking

Networking 1: Single Inverter (Backup Box)

The grid-tied and off-grid ESS consists of the PV strings, LUNA2000 batteries, inverter, AC switch, load, Backup Box, PDU, Smart Power Sensor and grid. The grid connection status of the inverter is switched by using the Backup Box.

Figure 4-11 Basic networking of the parallel off-grid ESS (dashed boxes indicate optional components)



- | | | |
|--------------------------|---------------|------------------------|
| (A) PV string | (B) DC switch | (C) SUN2000 |
| (D) AC switch | (E) ACDCU | (F) Smart Power Sensor |
| (G) Power grid | (H) LUNA2000 | (I) 4G Smart Dongle |
| (J) WLAN-FE Smart Dongle | (K) Router | (L) Management System |
| (M) App | (N) Load | (O) Critical Load |
| (P) Backup | | |

 NOTE

The critical load power does not exceed the max off-grid output power of the Inverter.

Networking 2: Multiple Inverters Cascaded

You can add inverters and batteries to increase capacity. A maximum of three inverters can be cascaded. Each battery connects to the inverter through an independent RS485 port and is managed by the inverter connected to it.

Table 4-10 Mapping relationship (three-phase)

Cascading Mode	①	②	③
SmartLogger	M1 (with batteries)	M3	M3
SmartLogger	M1 (with batteries)	M2	M2
SmartLogger	M1 (with batteries)	M2	M3
SmartLogger	M1 (with batteries)	M1 (with batteries)	M3
SmartLogger	M1 (with batteries)	M1 (with batteries)	M2
SmartLogger	M1 (with batteries)	M1 (with batteries)	M1 (with batteries)

Table 4-11 Mapping relationship (single-phase)

Cascading Mode	①	②	③
SmartLogger	L1	L1	L1

NOTE

The grid-tied and off-grid ESS supports a maximum of three SUN2000-(2KTL-6KTL)-L1 inverters (with batteries) cascaded. In this scenario, the inverters can be connected to the grid only at the same phase and controlled only by a single-phase power meter. Grid connection at different phases or using a three-phase power meter is not supported.

NOTE

The parameters of each battery need to be set separately. When the grid charging function is enabled, the surplus power generated by one inverter can be used to charge the other inverter.

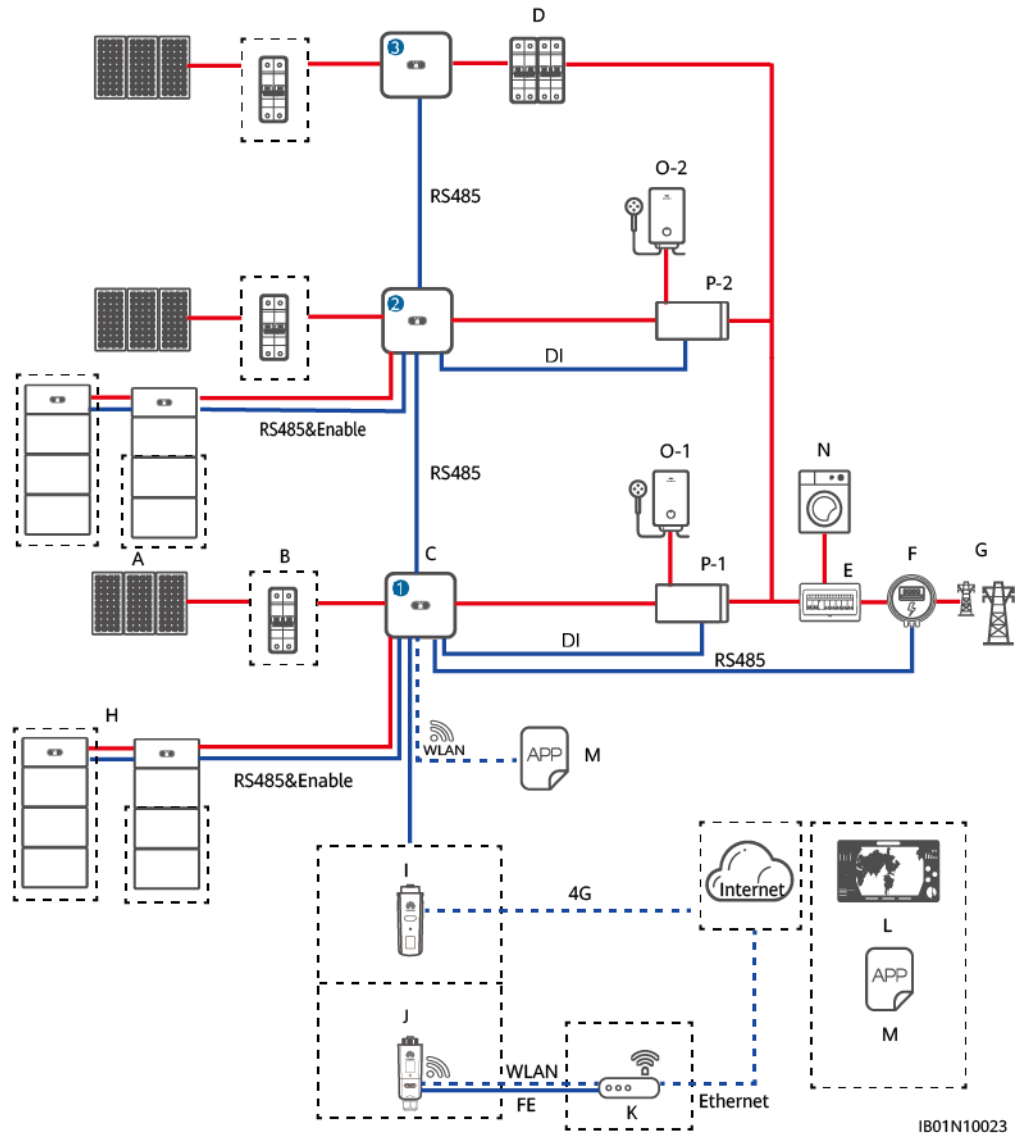
**WARNING**

In the off-grid state, the output phases of cascaded inverters are different. The load outputs of the Backup Boxes connected to each inverter cannot be connected in parallel. As shown in the following figure, the P-1 output is connected to primary O-1 and the P-2 output is connected to O-2. The P-1 and P-2 load outputs cannot be connected in parallel.

Smart Dongle Networking

A maximum of three inverters can be cascaded in the grid-tied and off-grid ESS. The batteries, power meter, Smart Dongle, and Backup Box need to be connected to the same inverter.

Figure 4-13 Smart Dongle networking in a grid-tied and off-grid ESS (dashed boxes indicate optional components)



- | | | |
|--------------------------|---------------|------------------------|
| (A) PV string | (B) DC switch | (C) SUN2000 |
| (D) AC switch | (E) ACDU | (F) Smart Power Sensor |
| (G) Power grid | (H) LUNA2000 | (I) 4G Smart Dongle |
| (J) WLAN-FE Smart Dongle | (K) Router | (L) Management System |
| (M) App | (N) Load | (O) Critical Load |
| (P) Backup | | |

Table 4-12 Mapping relationship (three-phase)

Cascading Mode	①	②	③
SDongle	M1	M1/M2/M5/MB0 (Only M1 can be connected to the Backup Box-B1.)	M1/M2/M5/MB0 (Only M1 can be connected to the Backup Box-B1.)

Table 4-13 Mapping relationship (single-phase)

Cascading Mode	①	②	③
SDongle	L1	L1/LC0 (Only L1 can be connected to the Backup Box-B0.)	L1/LC0 (Only L1 can be connected to the Backup Box-B0.)

NOTE

- The parameters of each battery need to be set separately. When the grid charging function is enabled, the surplus power generated by one inverter can be used to charge the other inverter.
- Each L1/LC0/M1 can connect to a maximum of two ESSs, and each MB0 can connect to a maximum of four ESSs. In the Smart Dongle networking scenario, a maximum of three inverters and six ESSs can be connected.

**WARNING**

In the off-grid state, the output phases of cascaded inverters are different. The load outputs of the Backup Boxes connected to each inverters cannot be connected in parallel. As shown in the following figure, the P-1 output is connected to primary O-1 and the P-2 output is connected to O-2. The P-1 and P-2 load outputs cannot be connected in parallel.

NOTE

— indicates a power cable, — indicates a signal cable, - - - - - indicates wireless communication.

Networking 3: Smart Guard Networking

For details, see [Residential Smart PV Solution User Manual \(SmartAssistant Networking and Smart Guard Networking\)](#).

4.2.2 Setting the Mode for the Grid-tied and Off-grid ESS

The grid-tied and off-grid ESS switches the grid connection status of the inverter through the Backup Box. When the grid fails, the ESS supplies power to critical loads in backup mode. When the grid recovers, the ESS automatically switches back to the grid-tied mode.

- Its modes can be used together with the self-consumption or TOU mode.
 - When the grid is normal, the self-consumption or TOU mode is used.
 - After the grid fails, the ESS switches to the power backup mode. The battery backup time depends on the battery SOC when the grid fails. (The battery SOC for power backup can be set based on customer requirements.)

Enabling Off-grid Mode

On the home screen, choose **Set** > **Feature parameters** and enable **Off-grid mode**.

Figure 4-14 Backup power setting

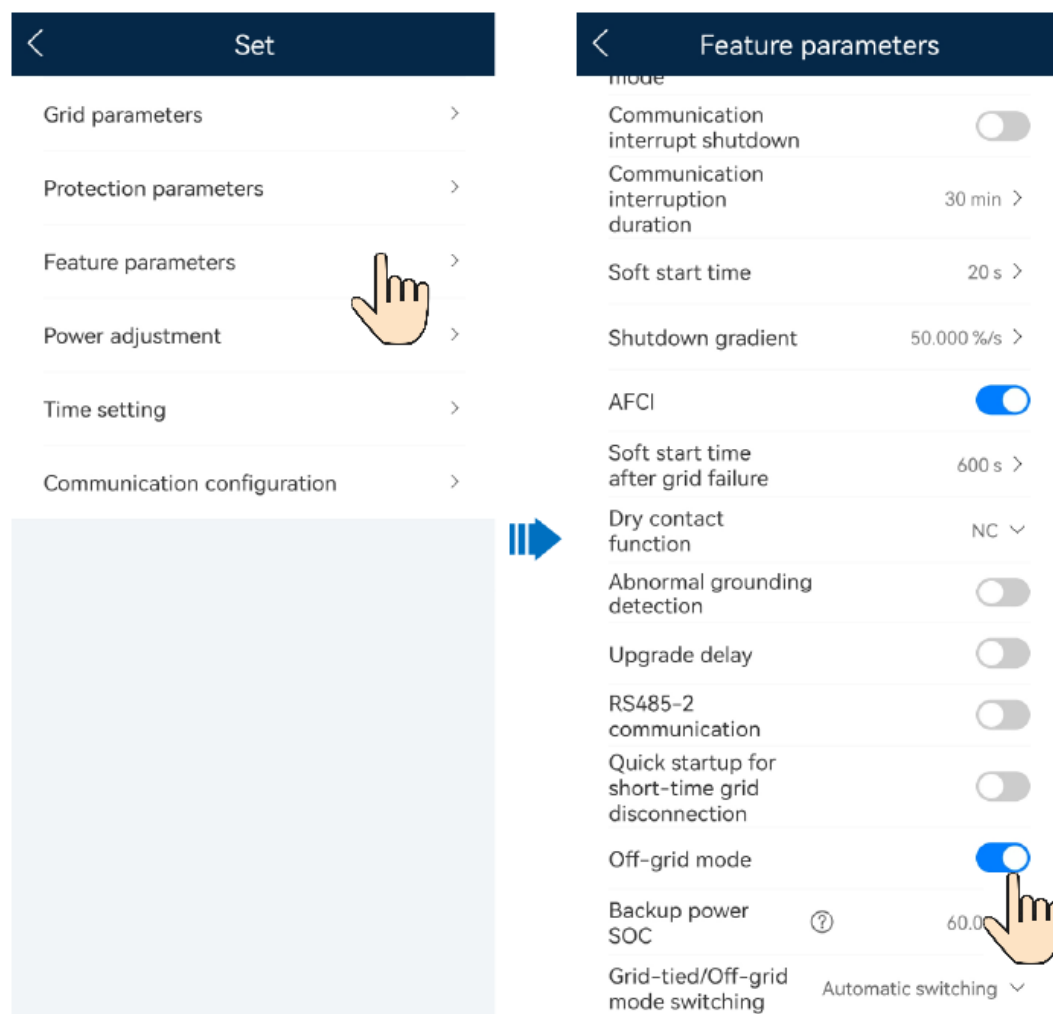


Table 4-14 Parameter settings for grid-tied and off-grid operation

Parameter	Description	Value Range
Off-grid mode	If this parameter is set to Enable , the ESS switches to the off-grid mode when the grid fails.	• Enable • Disable
Backup power SOC	Set the backup power SOC. In grid-tied mode, the ESS stops discharging energy to loads when its SOC reaches the backup power SOC and is used to keep the system running only when there is no irradiance. When the grid fails, the ESS supplies power to loads in backup mode. Backup power SOC has a higher priority than End-of-discharge SOC . For example, if End-of-discharge SOC is set to 10% and Backup power SOC is set to 20%, the ESS stops discharging energy to loads when its SOC decreases to 20%.	[0, 100%]
Grid-tied/Off-grid mode switching	If this parameter is set to Automatic switching , the system switches to the off-grid mode when the grid fails, and switches to the grid-tied mode when the grid recovers.	• Automatic switching • Manual switching

Setting a Working Mode

The modes of the grid-tied and off-grid ESS can be used together with the self-consumption or TOU mode. Enable **Off-grid mode** during site deployment. For details about how to set the self-consumption or TOU mode, see [4.1.2 Setting the Mode for the Grid-tied ESS](#).

4.3 Pure Off-grid ESS

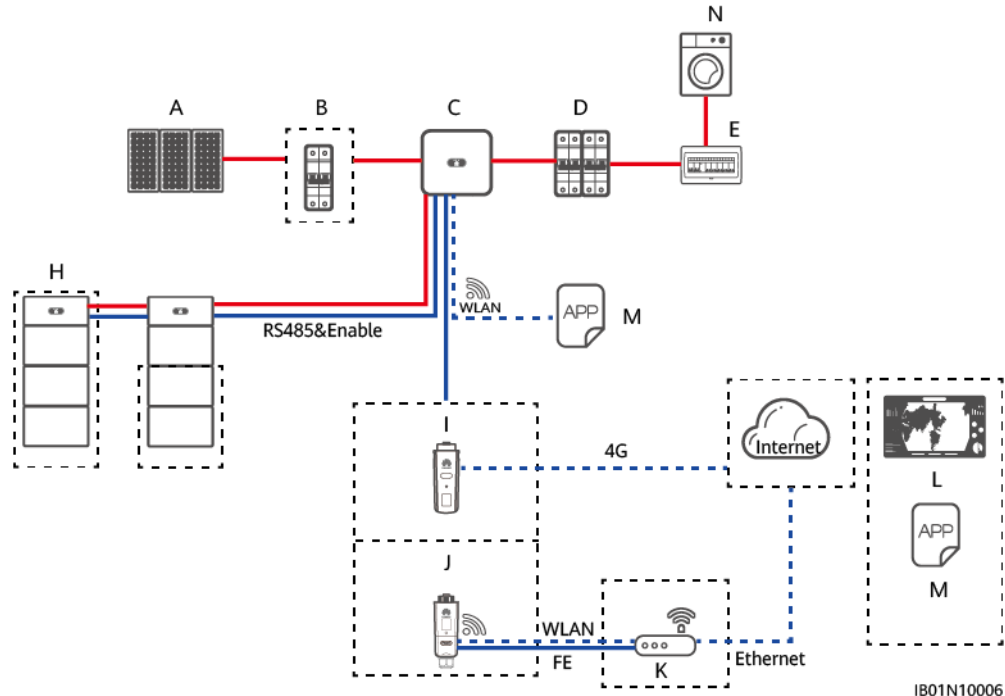
The pure off-grid ESS is mainly used in the scenario where there is no grid and the system operates in pure off-grid mode. The pure off-grid ESS stores the generated PV energy in batteries and supplies power to loads when the PV energy is insufficient or there is no PV energy at night.

4.3.1 Pure Off-grid ESS Networking

- The pure off-grid ESS consists of the PV strings, LUNA2000 batteries, inverter, AC switch, and load. In off-grid mode, PV strings and batteries must be configured.
- Optimizers are not supported in the pure off-grid ESS Networking. Otherwise, the system may fail to start.
- The pure off-grid ESS supports only the SUN2000-(2KTL-6KTL)-L1, SUN2000-(8K, 10K)-LC0 and SUN2000-(5K-12K)-MAP0.

- The SUN2000-(3KTL-10KTL)-M1, SUN2000-(12K-25K)-MB0, SUN5000-(17K, 25K)-MB0 and SUN5000-(8K, 12K)-MAP0 cannot work in the pure off-grid mode.

Figure 4-15 Off-grid ESS (dashed boxes indicate optional components)



- | | | |
|-----------------------|--------------------------|--------------|
| (A) PV string | (B) DC switch | (C) SUN2000 |
| (D) AC switch | (E) ACDU | (H) LUNA2000 |
| (I) 4G Smart Dongle | (J) WLAN-FE Smart Dongle | (K) Router |
| (L) Management System | (M) App | (N) Load |

NOTE

— indicates a power cable, — indicates a signal cable, ····· indicates wireless communication.

4.3.2 Setting the Mode for the Pure Off-grid ESS

The inverter works in off-grid mode. When the irradiance is sufficient, the ESS supplies power to loads and stores surplus PV energy in batteries. When the irradiance is insufficient or there is no irradiance, the batteries discharge to supply power to loads. By default, the end-of-charge SOC of Huawei LUNA2000 is 100% and the end-of-discharge SOC is 5%. For details about how to change the end-of-charge SOC or end-of-discharge SOC setting, see [7.3 Battery Commissioning](#). In off-grid mode, you need to set the grid code (Island-Grid) for off-grid operation on the **Quick setting** screen.

Figure 4-16 Setting the grid code (Island-Grid) for off-grid operation



NOTE

- If the mains is unavailable, you need to set the grid code for off-grid operation. In off-grid mode, the ESS must be configured.
- When the ESS discharges to the end-of-discharge SOC, it does not discharge power to loads. It is used to keep the system running only when there is no irradiance. When there is irradiance on the next day, the ESS starts to supply power to loads after the SOC reaches a certain value.

5 System Installation

NOTE

The ESS site selection and installation shall comply with local ESS standards and fire protection regulations or standards.

DANGER

Note the polarities when installing batteries. Do not connect the positive and negative poles of a battery or battery string together. Otherwise, the battery may be short-circuited.

WARNING

- Tighten the screws on copper bars or cables to the torque specified in this document. Periodically confirm whether the screws are tightened, check for rust, corrosion, or other foreign objects, and clean them up if any. Loose screw connections will result in excessive voltage drops and batteries may catch fire when the current is high.
 - When installing batteries, do not place installation tools, metal parts, or sundries on the batteries. After the installation is complete, clean up the objects on the batteries and the surrounding area.
-

WARNING

After unpacking batteries, place them in the required direction. Do not place a battery upside down or vertically, lay it on one side, tilt it, or stack it. Ensure that the batteries do not fall or get damaged. Otherwise, they will need to be scrapped.

 CAUTION

- Slowly push or move battery packs to prevent damage and collision.
 - To prevent battery packs from falling off, start the pallet truck or forklift after confirming that battery packs are securely bound.
 - When moving batteries, do not remove protective components such as protective covers or waterproof caps from battery terminals.
 - Exercise caution when moving batteries to prevent bumping and ensure personal safety.
 - Install and secure batteries horizontally from the bottom up and from left to right to prevent falling over due to imbalance.
 - When connecting batteries, ensure that the spring washer on the screw is leveled, that the protruding part of the terminal on the cable faces outwards, and that the cable is intact.
-

 CAUTION

- Install and secure batteries horizontally from the bottom up and from left to right to prevent falling over due to imbalance.
 - Ensure that the power circuit breaker is OFF before installing batteries.
 - Keep the battery loop disconnected during installation and maintenance.
-

NOTICE

- Do not use a damaged battery (such as damage caused when a battery is dropped, bumped, bulged, or dented on the enclosure), because the damage may cause electrolyte leakage or flammable gas release. In the case of electrolyte leakage or structural deformation, contact the installer or professional O&M personnel immediately to remove or replace the battery. Do not store the damaged battery near other devices or flammable materials and keep it away from non-professionals.
 - Before installing a battery pack, check that its enclosure is not deformed or damaged.
-

5.1 Checking Before the Installation

Checking the Outer Packing

Before unpacking the battery, check the outer packing for damage, such as holes and cracks, and check the battery model. If any damage is found or the battery model is not what you requested, do not unpack the product and contact your dealer as soon as possible.

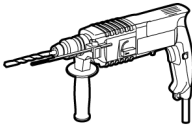
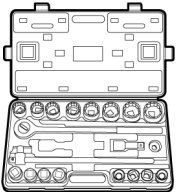
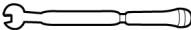
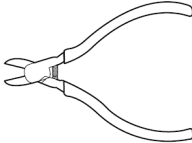
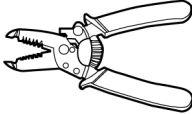
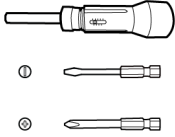
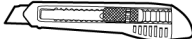
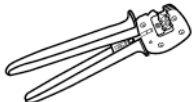
Checking Deliverables

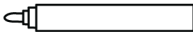
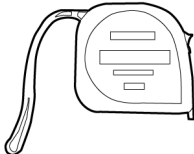
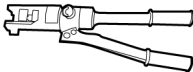
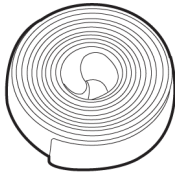
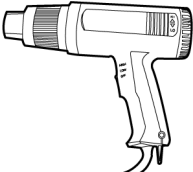
After unpacking the battery, check that the deliverables are intact and complete, and free from any obvious damage. If any item is missing or damaged, contact your dealer.

NOTE

For details about the number of deliverables delivered with the battery, see the *Packing List* in the packing case.

5.2 Preparing Tools and Instruments

Type	Tools and Instruments		
Installation	 Hammer drill (with a drill bit of 8 mm)	 Torque socket wrench	 Torque wrench
	 Diagonal pliers	 Wire strippers	 Torque screwdriver
	 Rubber mallet	 Utility knife	 Cable cutter
	 Crimping tool (model: PV-CZM-22100/19100)	 Cord end terminal crimper	 Disassembly and Assembly Tool (model: PV-MS-HZ open-end wrench)

Type	Tools and Instruments		
	 Cable tie	 Vacuum cleaner	 Multimeter (DC voltage measurement range $\geq 600\text{ V DC}$)
	 Marker	 Steel measuring tape	 Level
	 Hydraulic pliers	 Heat-shrink tubing	 Heat gun
Personal protective equipment (PPE)	 Insulated gloves	 Protective gloves	 Dust mask
	 Safety boots	 Safety goggles	-

5.3 Determining the Installation Position

Installation Angle Requirement

The battery can be floor-mounted and wall-mounted. The installation angle requirement is as follows:

- Do not install the battery at forward tilted, back tilted, side tilted, horizontal, or upside down positions.

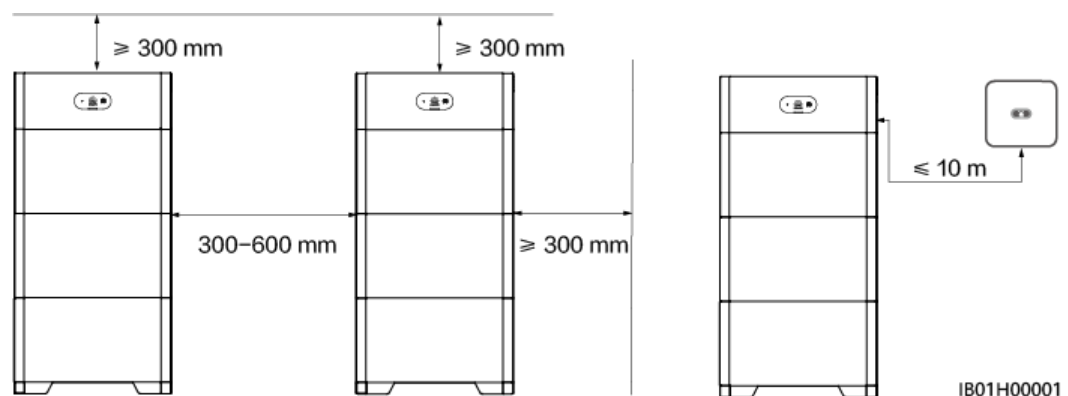
Installation Position Requirements

Install the ESS on a solid brick-concrete structure or concrete wall or floor. If other types of walls and floors are used, they must be made of fire-retardant materials and meet the load-bearing requirements of the equipment.

Installation Space Requirements

- During installation, ensure that there is no other equipment (except related Huawei equipment and awnings) or flammable or explosive materials around the ESS. Reserve sufficient space for heat dissipation and safety isolation.
- When mounting the ESS on a wall, do not place any objects under the ESS.

Figure 5-1 Installation space



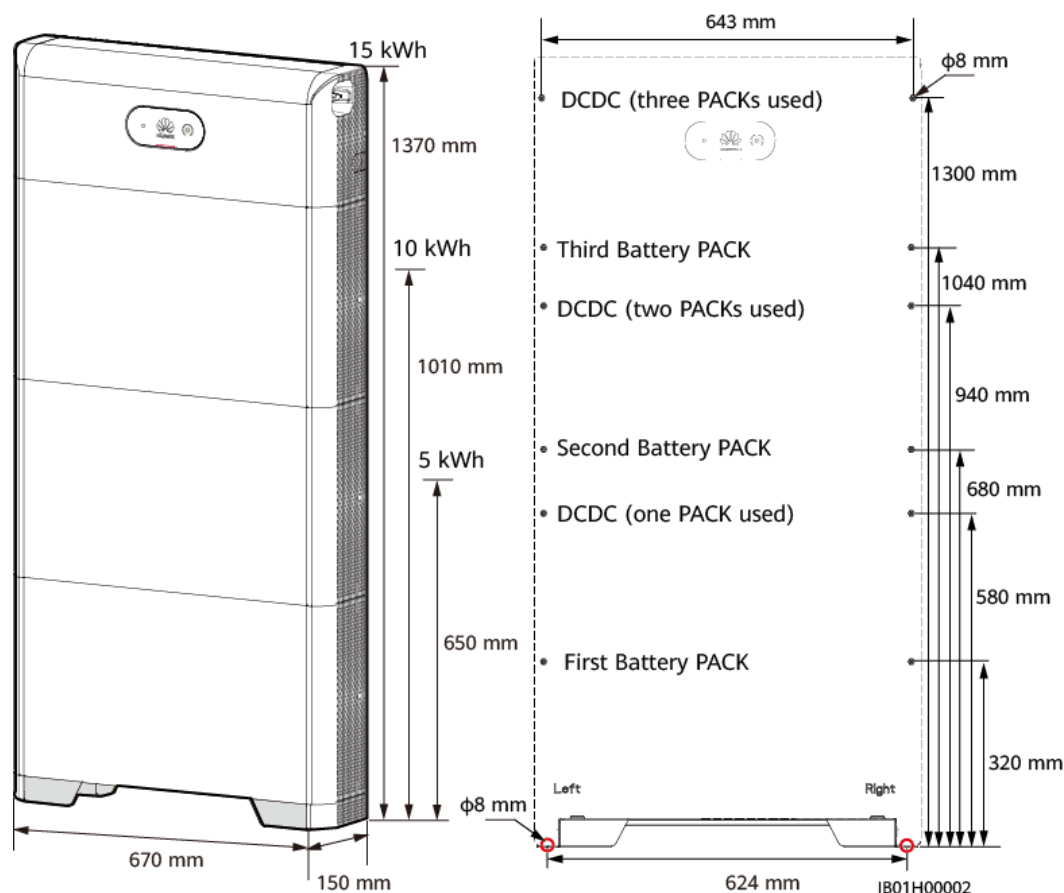
5.4 Equipment Installation

5.4.1 Floor-Mounted Installation

Installation Precautions

Figure 5-2 shows the dimensions of mounting holes for a battery.

Figure 5-2 Floor-mounted installation dimensions



Procedure

- Step 1** Align the floor support with the wall surface and keep the support 10 mm to 15 mm away from the wall surface. Level the hole positions using a level, and mark the hole positions for installing the floor support using a marker. Align the marking-off template with the surface of the floor mounting kit, determine the drilling hole positions on the wall for securing the power control module, and mark the positions using a marker.
- Step 2** Install the floor support.

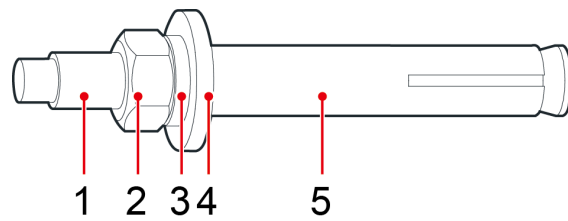
DANGER

When drilling holes, avoid the water pipes and power cables buried in the wall.

NOTE

M6x60 expansion bolts delivered with the battery are used to install the floor support and power control module. If the length and quantity of the bolts do not meet installation requirements, prepare M6 stainless steel expansion bolts by yourself. The expansion bolts delivered with the battery are mainly used for solid concrete walls and concrete floors. If other types of walls and floors are used, ensure that the walls and floors meet the load-bearing requirements (one battery expansion module weighs 50 kg) and select the bolts by yourself.

Figure 5-3 M6 expansion bolt structure diagram



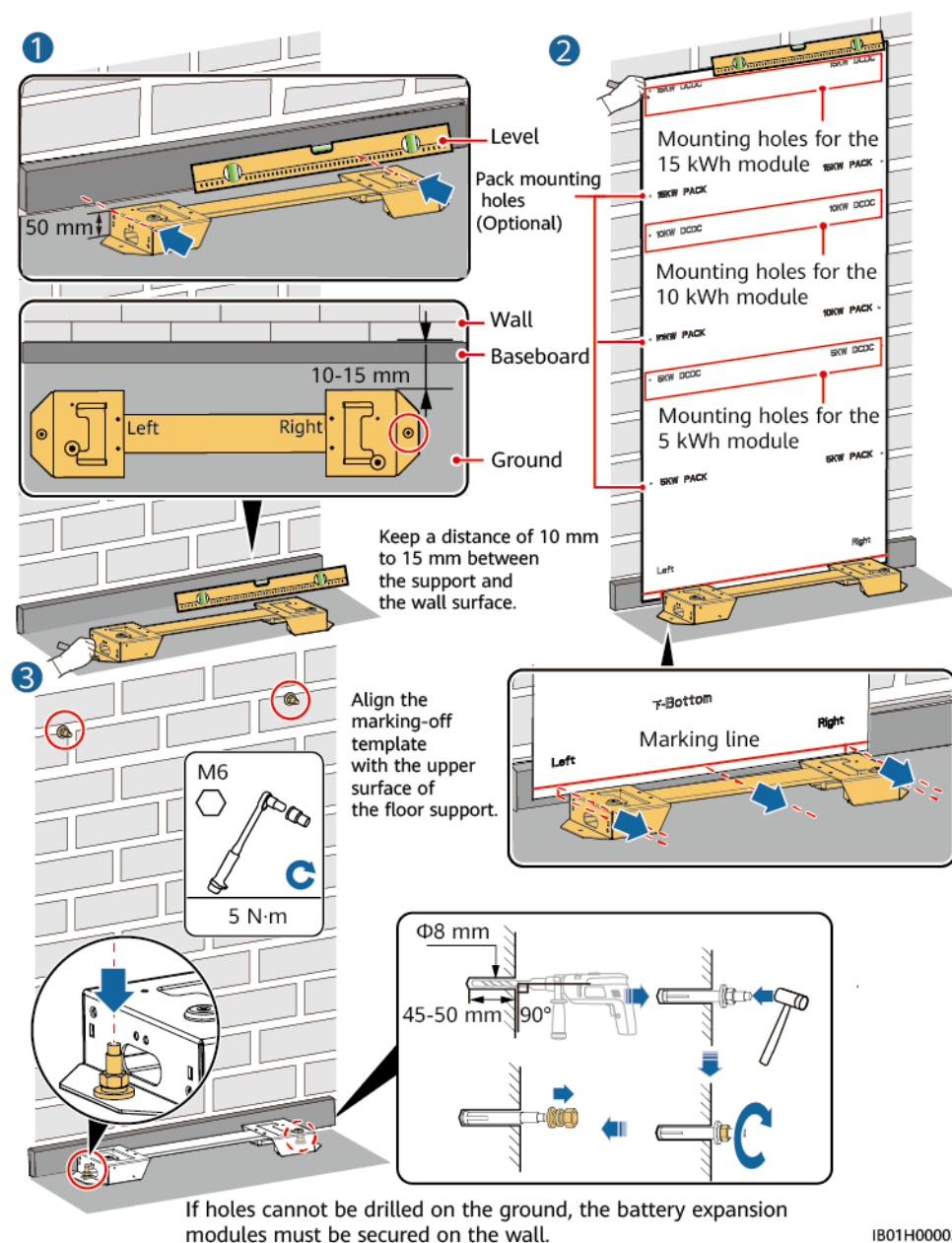
IS05W00018

- | | | |
|-----------------|----------------------|-------------------|
| (1) Bolt | (2) Nut | (3) Spring washer |
| (4) Flat washer | (5) Expansion sleeve | |

NOTICE

- To prevent dust inhalation or contact with eyes, wear safety goggles and an anti-dust mask when drilling holes.
- Wipe away any dust in or around the holes and measure the hole distances. If the holes are inaccurately positioned, drill holes again.
- Level the head of the expansion sleeve with the concrete wall or floor after removing the nut, spring washer, and flat washer. Otherwise, the mounting kit will not be securely installed on the wall or ground.
- Loosen the nut, spring washer, and flat washer of the expansion bolt at the bottom.

Figure 5-4 Installing expansion bolts

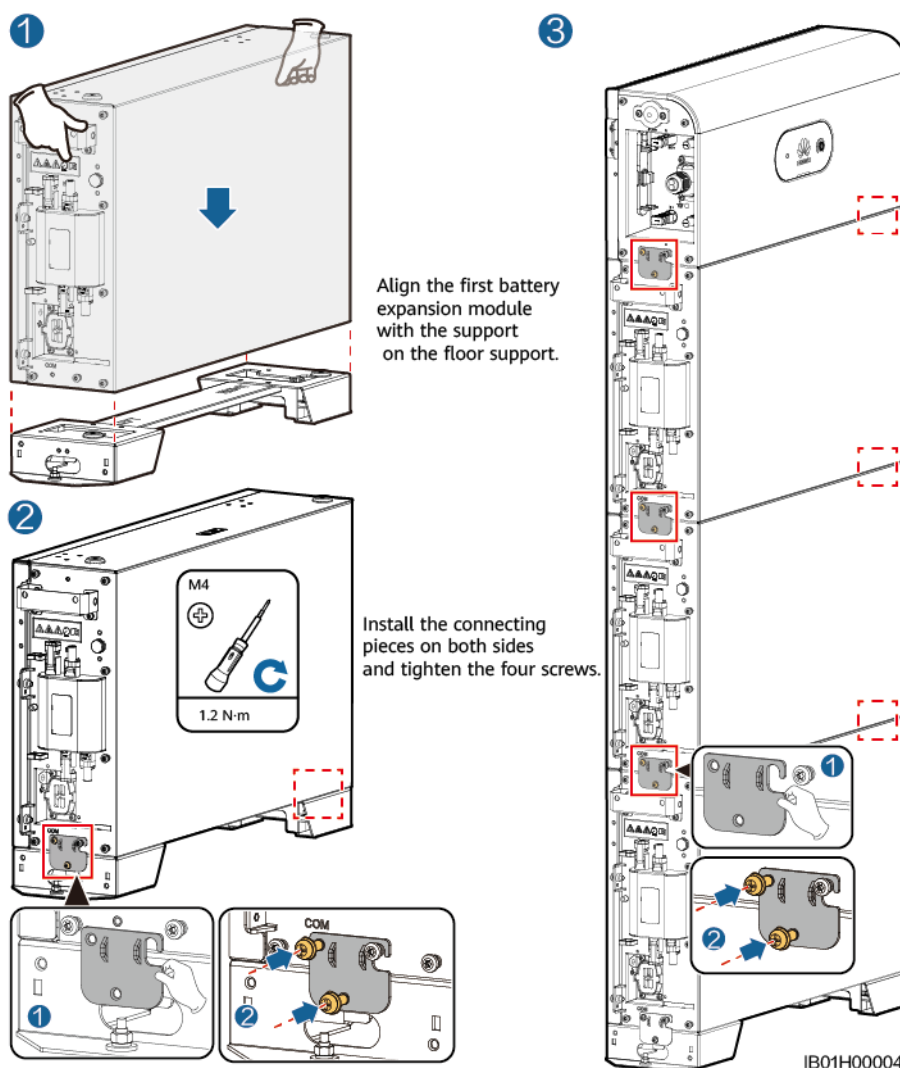


Step 3 Place the first battery expansion module on the floor support, install the connecting pieces on both sides, and tighten the four screws. Install the remaining battery expansion modules and power control module from bottom to top.

WARNING

After installing a module, install and tighten the connecting pieces and screws on the left and right sides of the module, and then install the next module.

Figure 5-5 Installing the battery expansion modules and power control module



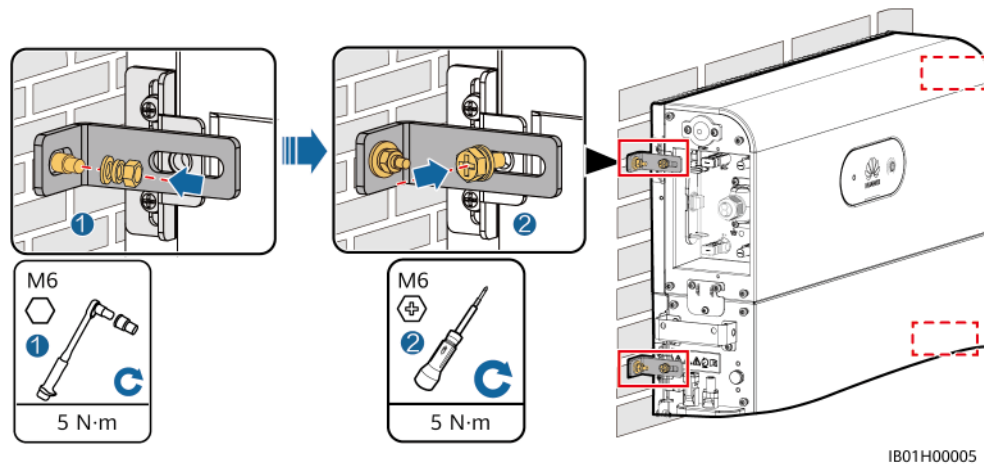
Install the remaining battery expansion modules and power control module from bottom to top.

Step 4 Secure the power control module to the wall.

WARNING

The power control module (DCDC) must be fixed on the wall. If the device is installed in an area prone to earthquakes or vibration, you can mark the battery module mounting holes and drill holes to install expansion bolts in step 2.

Figure 5-6 Fixing the power control module



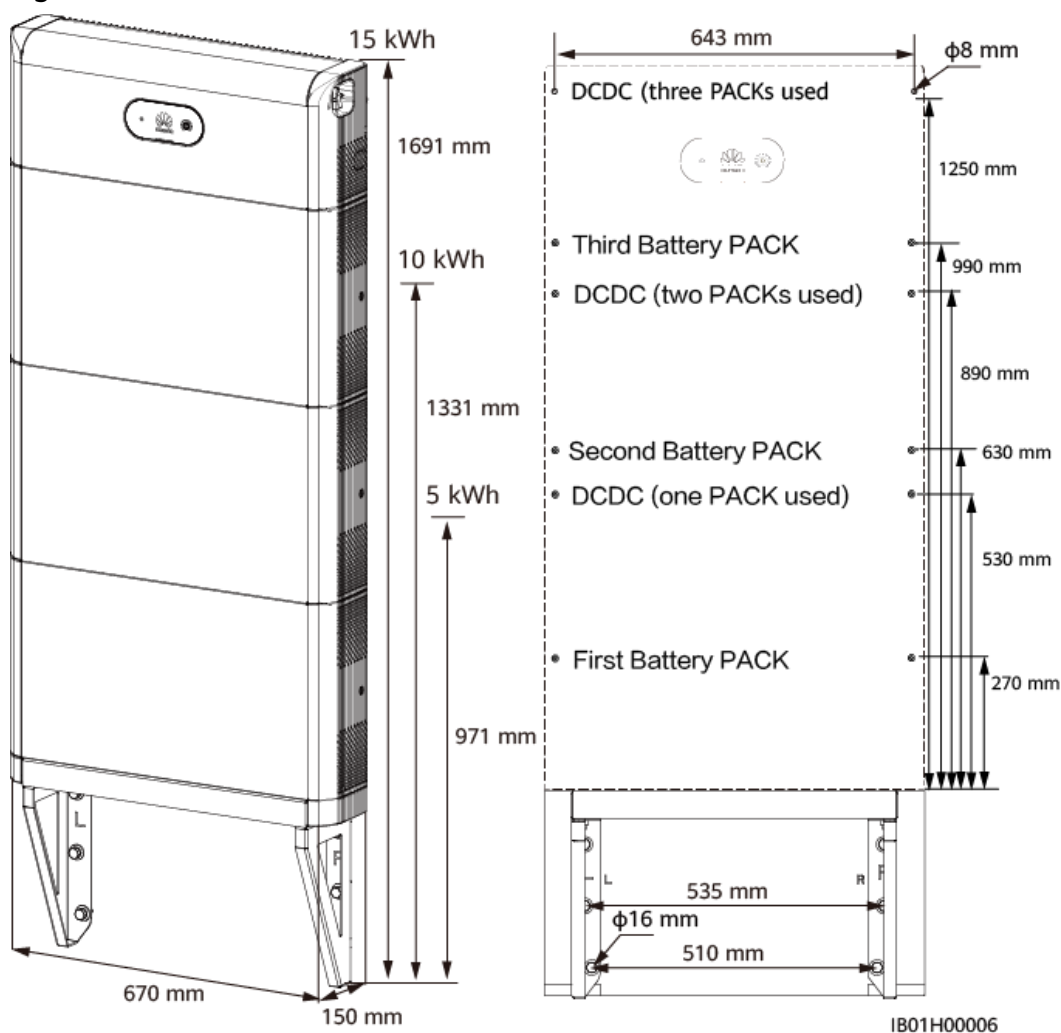
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5.4.2 Wall-Mounted Installation

Installation Precautions

Figure 5-7 shows the dimensions of mounting holes for the battery on the wall.

Figure 5-7 Wall-mounted installation dimensions



Procedure

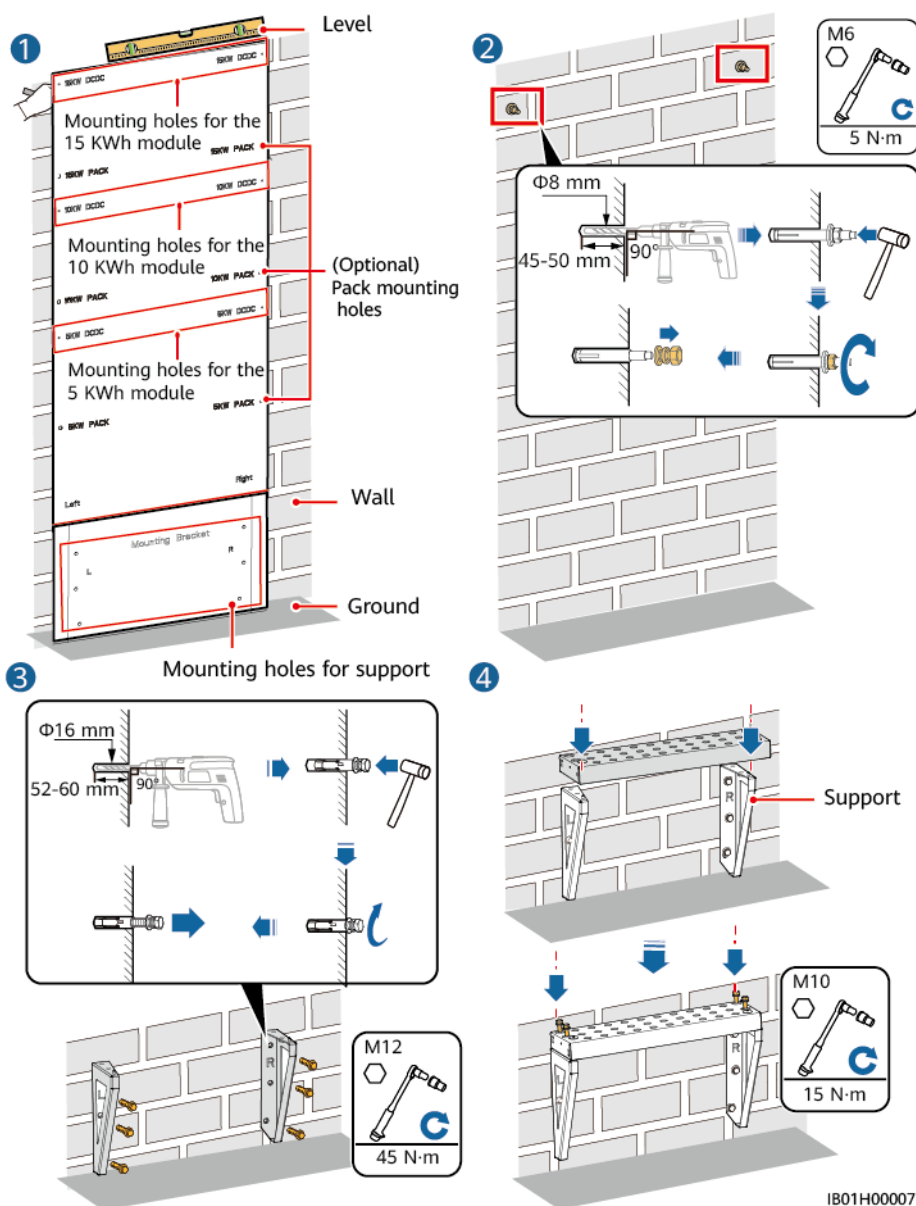
- Step 1** Determine the positions for drilling holes using the marking-off template. Level the positions of mounting holes using a level, and mark the positions with a marker.
- Step 2** Install the mounting kit.

⚠ DANGER

When drilling holes, avoid the water pipes and power cables buried in the wall.

NOTE

- The expansion bolts delivered with the battery are mainly used for solid concrete walls and concrete floors. If other types of walls and floors are used, ensure that the walls and floors meet the load-bearing requirements (one battery expansion module weighs 50 kg) and select the bolts by yourself.
- M12x60 expansion bolts delivered with the battery are used to fix the wall mounting support. If the length and quantity of the bolts do not meet installation requirements, prepare M12 stainless steel expansion bolts by yourself.
- M6x60 expansion bolts delivered with the battery are used to fix the power control module and battery expansion module. If the length and quantity of the bolts do not meet installation requirements, prepare M6 stainless steel expansion bolts by yourself.

Figure 5-8 Wall-mounted installation

Step 3 Place the first battery expansion module on the wall-mounted support, install the left and right connective pieces, and install the second battery expansion module, third battery expansion module, and power control module from bottom to top.

⚠ WARNING

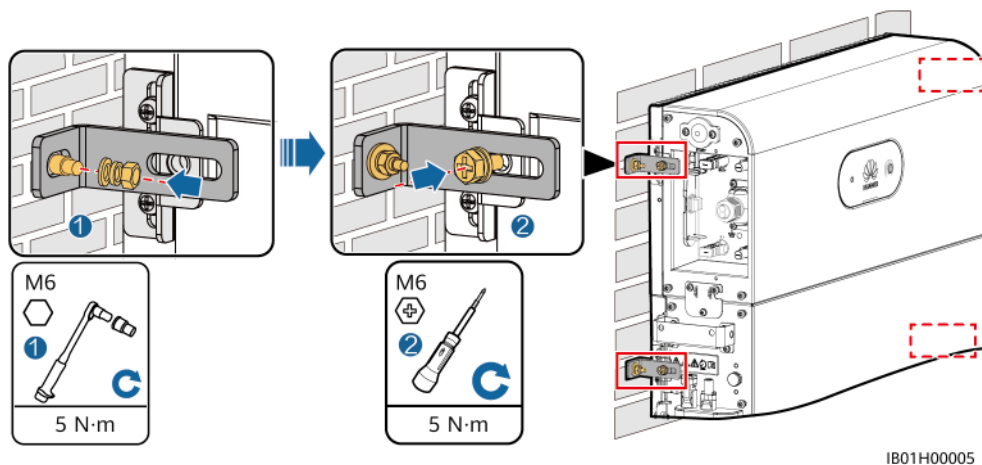
After installing a module, install and tighten the connecting pieces and screws on the left and right sides of the module, and then install the next module.

Step 4 Secure the power control module and battery expansion modules to the wall.

⚠ WARNING

The power control module and battery expansion modules must be fixed on the wall to prevent them from falling down.

Figure 5-9 Fixing power control module



----End

6 Electrical Connection

Precautions

DANGER

Before connecting cables, ensure that the DC switch on the battery and all the switches connected to the battery are set to OFF. Otherwise, the high voltage of the battery may result in electric shocks.

DANGER

Note the polarities when installing batteries. Do not connect the positive and negative poles of a battery or battery string together. Otherwise, the battery may be short-circuited.

DANGER

- Do not smoke or have an open flame around batteries.
 - Wear personal protective equipment and use dedicated insulated tools to avoid electric shocks or short circuits.
-

WARNING

- The equipment damage caused by incorrect cable connections is not covered under any warranty.
 - Only certified electricians are allowed to connect cables.
 - Operation personnel must wear proper PPE when connecting cables.
-

(N) Load

(O) Critical load

(P) Backup Box

Table 6-1 Cables prepared by the customer

No.	Cable	Type	Recommended Specifications	Source
1	DC input power cable (between the inverter and a battery and between batteries)	Common outdoor PV cable in the industry	- Conductor cross-sectional area: 4–6 mm² - Cable outer diameter: 5.5–9 mm	Prepared by the customer
2	Signal cable (between batteries)	Outdoor shielded twisted pair cable (8 cores)	- Conductor cross-sectional area: 0.20–1 mm² - Cable outer diameter: 6.2–7 mm	Prepared by the customer
3	Signal cable (between the inverter and battery)	Outdoor shielded twisted pair cable (4 cores)	- Conductor cross-sectional area: 0.20–1 mm² - Cable outer diameter: 6.2–7 mm	Prepared by the customer, purchased from the supplier (5 m) There are two types of cables purchased from the supplier, as shown in Figure 6-2 and Figure 6-3 . Purchase cables from the supplier based on site requirements.
4	Ground cable	Single-core outdoor copper cable	10 mm²	Prepared by the customer

Figure 6-2 Signal cable (purchased from the supplier, type 1) between the battery and the inverter



Table 6-2 Signal cable connection (purchased from the supplier, type 1) between the battery and the inverter

Battery Side (X1)	Cable Color	Inverter Side (X2)
1: PE	-	Label: PE
2: Enable-	White-and-brown	Label: GND
3: Enable+	Brown	Label: EN
4: 485A	White-and-orange	Label: 485A2
7: 485B	Orange	Label: 485B2

Figure 6-3 Signal cable (purchased from the supplier, type 2) between the battery and the inverter

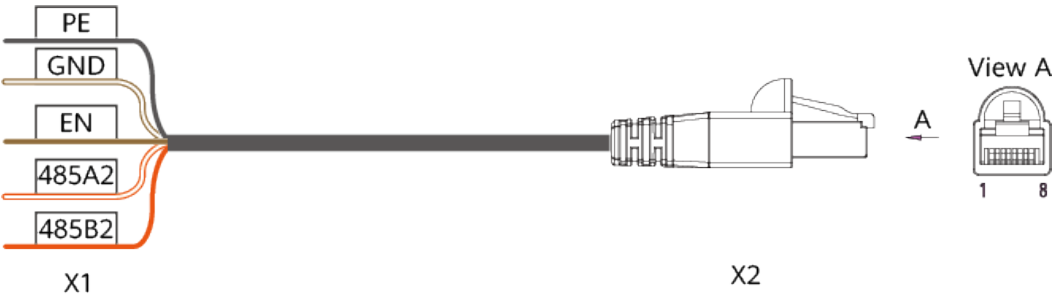


Table 6-3 Signal cable connection (purchased from the supplier, type 2) between the battery and the inverter

Battery Side (X1)	Cable Color	Inverter Side (X2)
Label: 485A2	White-and-orange	1: 485A
Label: 485B2	Orange	2: 485B
Label: GND	White-and-brown	7: GND

Battery Side (X1)	Cable Color	Inverter Side (X2)
Label: EN	Brown	8: EN
Label: PE	-	-

Table 6-4 Cables delivered with the battery

No.	Cable	Type	Source
1	DC input power cable (power control module to battery expansion module)	Common outdoor PV cable in the industry	Delivered with the product
2	Signal cable (power control module to battery expansion module)	Outdoor unshielded twisted pair cable	Delivered with the product
3	Ground cable	Single-core outdoor copper cable	Delivered with the product

 NOTE

-  indicates a power cable,  indicates a signal cable,  indicates wireless communication, and  indicates a ground cable.
- The minimum cable diameter must comply with local cable standards.
- The factors that affect cable selection include the rated current, cable type, routing mode, ambient temperature, and maximum expected line loss.
- The length of the DC input power cables and signal cables between the battery and the inverter must be less than or equal to 10 m.

6.2 Internal Electrical Connections of the Battery

 NOTE

Internal cables are delivered with the battery. For details, see the *Packing List* in the packing case.

6.2.1 Installing an Internal Ground Cable

Precautions

⚠ DANGER

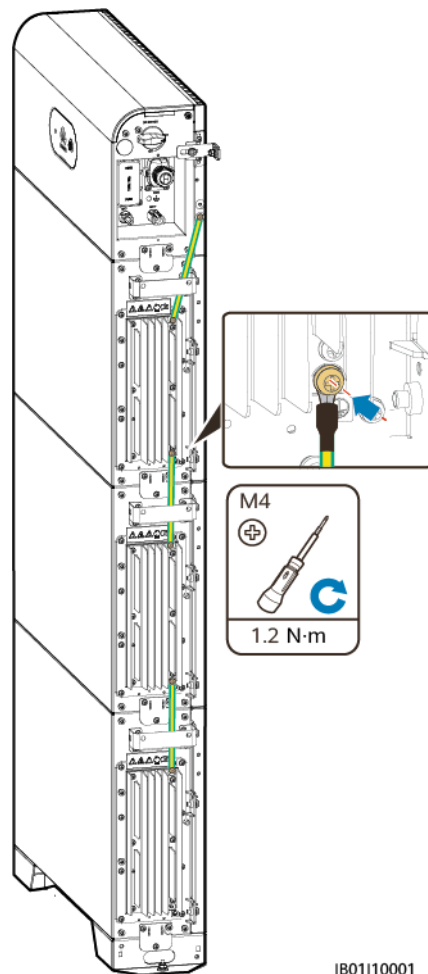
Ensure that the PE cable is securely connected. Otherwise, electric shocks may occur.

📖 NOTE

It is recommended that silica gel or paint be used around the ground terminal after the PE cable is connected.

- Step 1** Connect the PE cable to the battery power control modules and battery expansion modules.

Figure 6-4 Connecting the internal PE cable

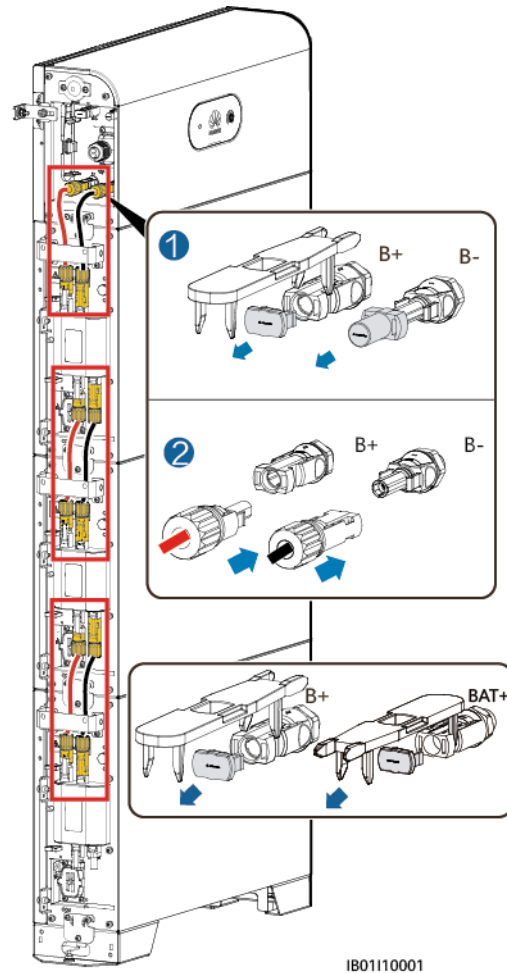


----End

6.2.2 Installing Internal DC Terminals

Step 1 Insert the positive and negative connectors delivered with the battery into the positive and negative battery cascading terminals (B+ and B-).

Figure 6-5 DC power cable connection inside the battery



NOTE

The DC terminals between the power control module and the battery expansion modules use the DC connection cable (Amphenol terminal) delivered with the battery.

NOTICE

After the positive and negative connectors snap into place, pull the DC input power cables back to ensure that they are connected securely.

----End

6.2.3 Connecting Internal Signal Cables

Connecting Signal Cables Between the Power Control Module and Battery Expansion Modules

NOTE

- The protective housing of the communications terminal delivered with the device can be fastened with clips or screws based on the actual diagram.
- Connect the communications terminals of the power control module and battery expansion modules in sequence and secure them using cable clips. Install the internal signal cables described in this section using the three signal cables with a diameter of 5 mm and rubber plugs delivered with the DCDC. Do not use signal cables with a diameter of 7 mm. Do not install a cable with a diameter of 5 mm into a $\Phi 7$ mm rubber plug, the 7 mm hole is used to connect to an inverter or cascaded battery.

Figure 6-6 Securing With Clips

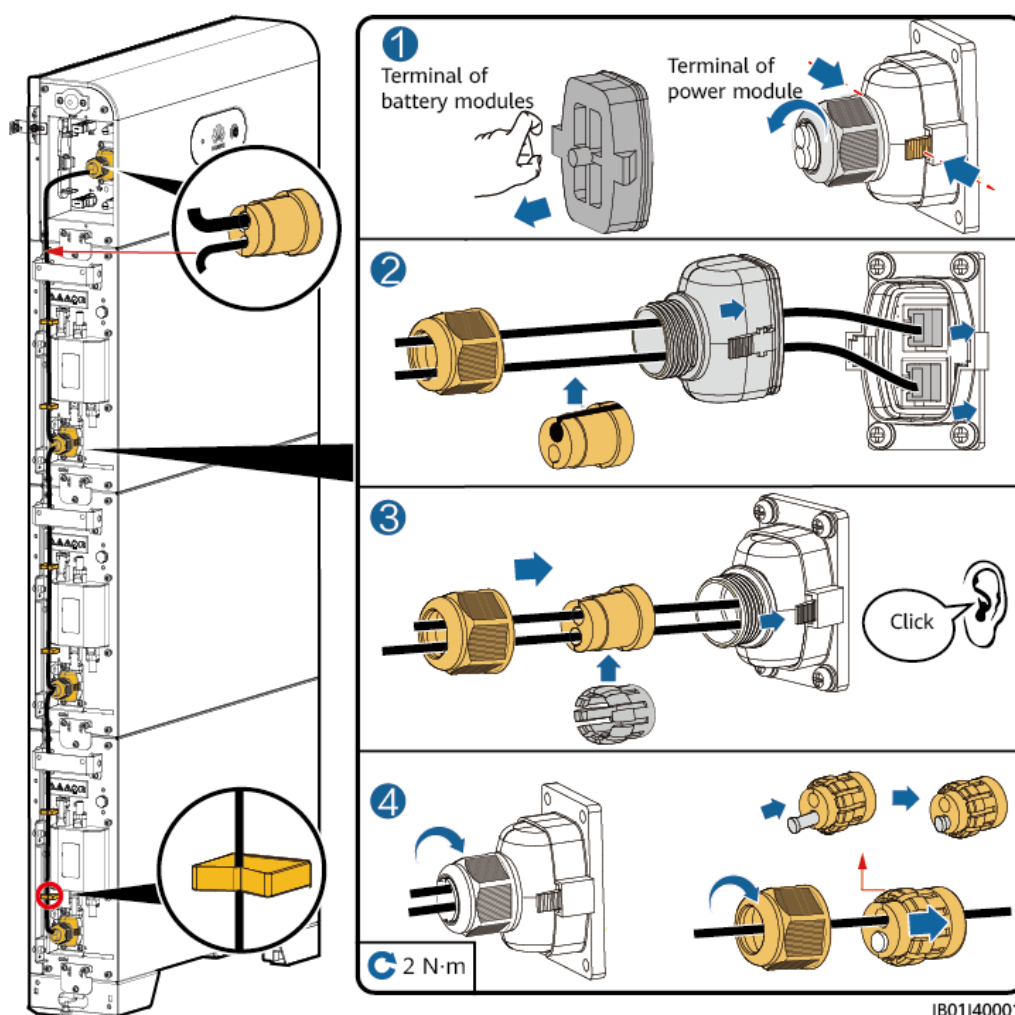
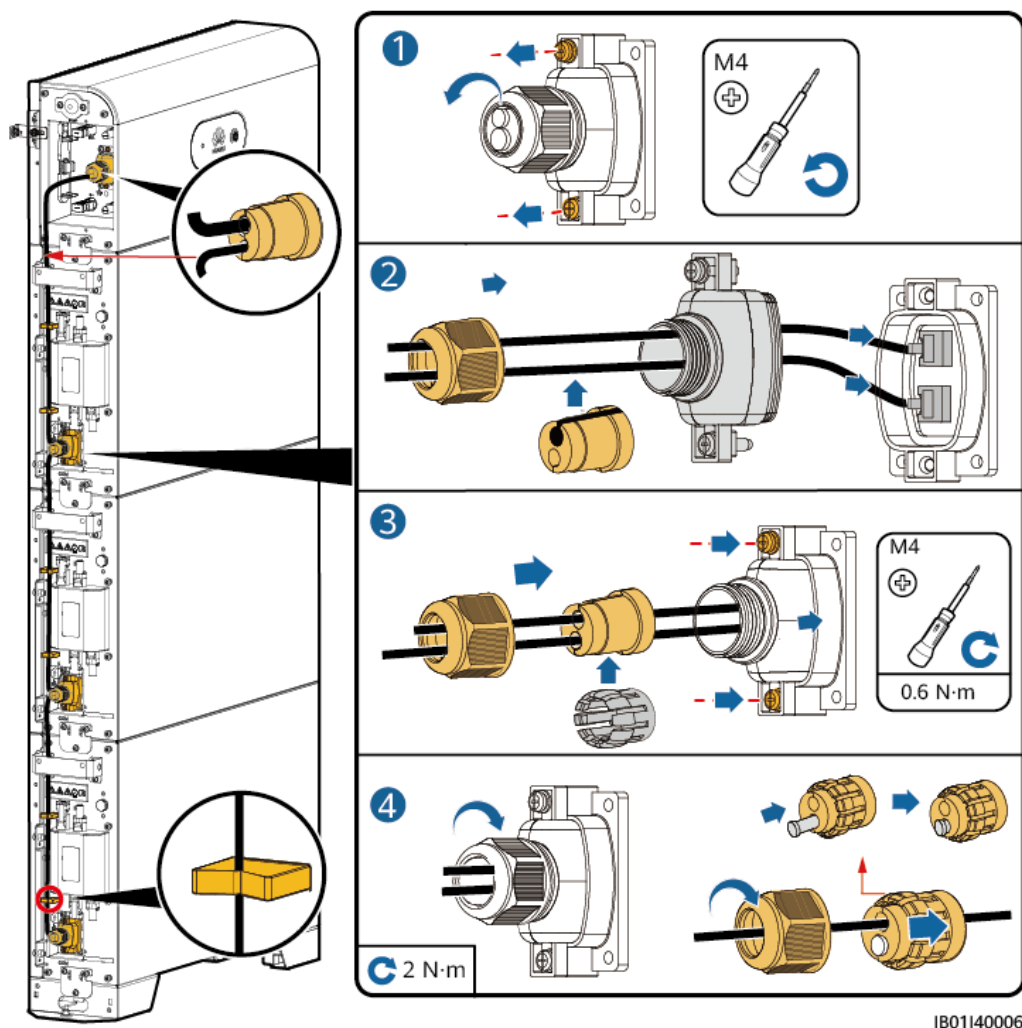


Figure 6-7 Securing With Screws



IB01I40006

NOTE

- When a communications terminal is connected to a single network cable, a waterproof rubber plug must be installed. Do not install a cable with a diameter of 5 mm into a $\Phi 7$ mm rubber plug.
- After inserting the terminal shell into the COM port, shake the terminal shell left and right and pull it back to ensure that it is securely installed, and tighten the nut (ensure that the rubber plug is tightly compressed). Otherwise, the waterproof performance is affected.

6.3 External Electrical Connections of the Battery

Battery cable connections

NOTE

The DC-DC converter has a COM port on both sides. When batteries are connected in parallel, you are advised to connect the inverter to the COM port on the right side and connect the cascaded batteries to the COM port on the left side.

NOTICE

The COM ports on the two sides of the DC-DC converter are symmetrical and in different directions. Insert the cables to the COM ports in the directions shown in the figure.

Figure 6-8 SUN2000-(2KTL-6KTL)-L1

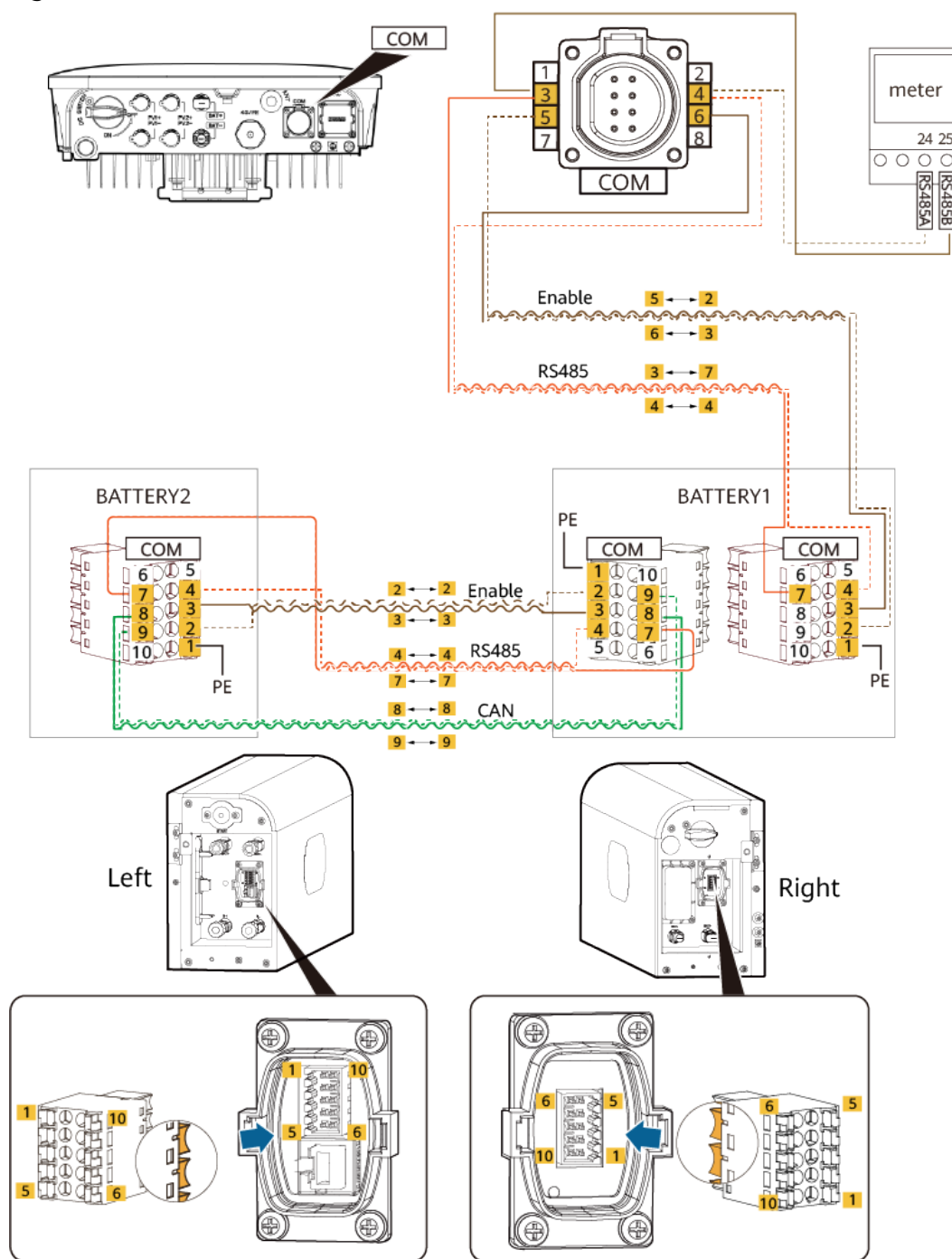
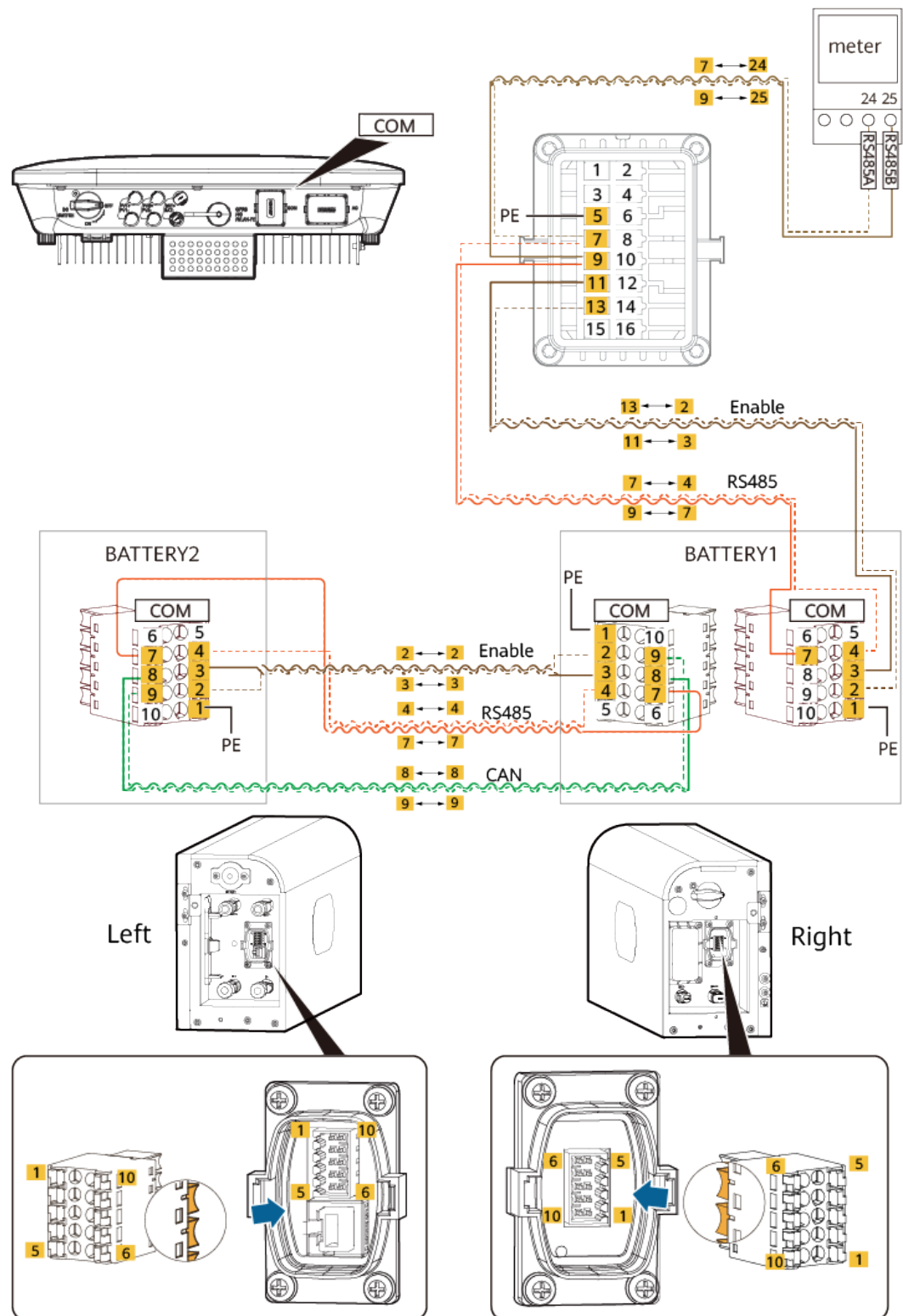


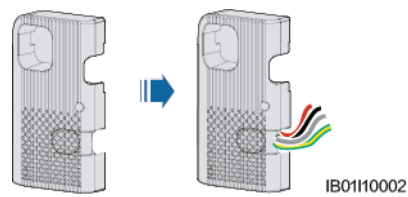
Figure 6-9 SUN2000-(3KTL-12KTL)-M1



Routing Cables Out of the Cable Hole

Cut a cable hole based on the cabling mode, and route external cables through the cable hole.

Figure 6-10 Routing cables out of the cable hole



NOTICE

Before connecting external cables, route the cables through the cable hole to avoid disconnecting after installation.

6.3.1 Installing a PE Cable

Precautions

⚠ DANGER

Ensure that the PE cable is securely connected. Otherwise, electric shocks may occur.

📖 NOTE

It is recommended that silica gel or paint be used around the ground terminal after the PE cable is connected.

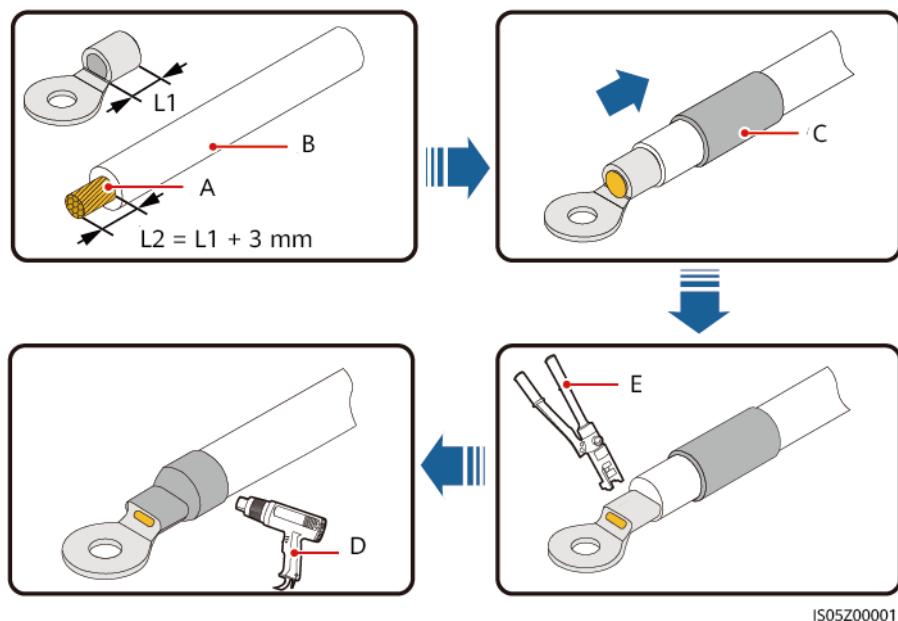
Procedure

Step 1 Crimp an OT terminal.

NOTICE

- Avoid scratching the core wire when stripping a cable.
 - The cavity formed after the conductor crimp strip of the OT terminal is crimped must wrap the core wires completely. The core wires must contact the OT terminal closely.
 - Wrap the wire crimping area with heat shrink tubing or insulation tape. The heat shrink tubing is used as an example.
 - When using a heat gun, protect the equipment from being scorched.
-

Figure 6-11 Crimping an OT terminal



(A) Core wire

(B) Insulation layer

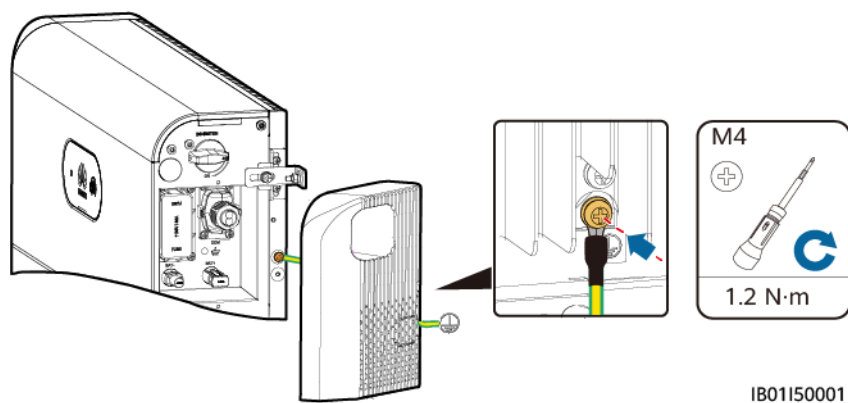
(C) Heat shrink tubing

(D) Heat gun

(E) Hydraulic pliers

Step 2 Connect the ground point of the power control module to the external ground point.

Figure 6-12 Grounding the PE cable



NOTE

- It is recommended that silica gel or paint be used around the ground terminal after the PE cable is connected.

----End

6.3.2 Installing DC Input Power Cables

Connect DC input power cables to the inverter

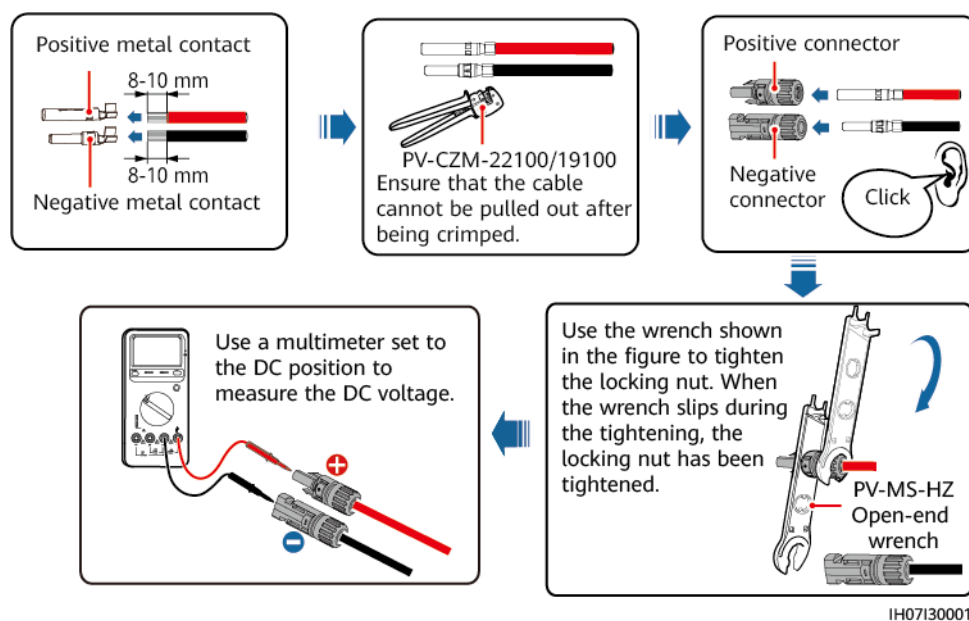
Insert the positive and negative battery connectors (Staubli) into the corresponding DC input terminals (BAT+ and BAT-).

NOTE

The DC input terminals (BAT+ and BAT-) on the left and right sides of the battery are the same.

Step 1 Assemble DC connectors.

Figure 6-13 Assembling DC connectors



CAUTION

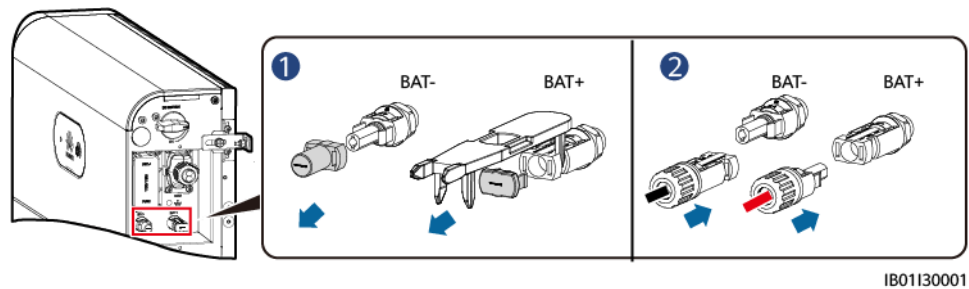
For battery terminals, use the delivered Staubli MC4 positive and negative metal terminals and DC connectors. Using incompatible positive and negative metal terminals and DC connectors may burn the cables or damage the module. The resulting device damage will not be covered under warranty.

NOTICE

- Keep the DC input BAT+ cable and BAT- cable close to each other.
- Cables with high rigidity, such as armored cables, are not recommended as DC input power cables to avoid cable folding.
- Before assembling DC connectors, label the cable polarities correctly to ensure correct cable connections.
- After crimping the positive and negative metal terminals, pull the DC input power cables back to ensure that they are connected securely.
- Insert the crimped metal terminals of the positive and negative power cables into the appropriate positive and negative connectors. Then pull back the DC input power cables to ensure that they are connected securely.

Step 2 Insert the positive and negative connectors into the battery terminals (BAT+ and BAT-) on the switch and connect the other end to the cascaded battery.

Figure 6-14 Connecting battery cables



----End

6.3.3 Installing a Signal Cable

Connecting the Signal Cable between the Power Control Module and the Inverter

NOTICE

When laying out a signal cable, separate it from power cables and keep it away from strong interference sources to prevent communication interruption.

The COM port definitions on both sides of the power control module are the same. It is recommended that the COM port on the switch side be connected to the inverter and the COM port on the other side be connected to the cascaded battery.

Figure 6-15 Signal cable ports

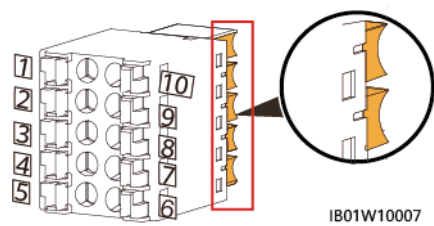


Table 6-5 COM port definition

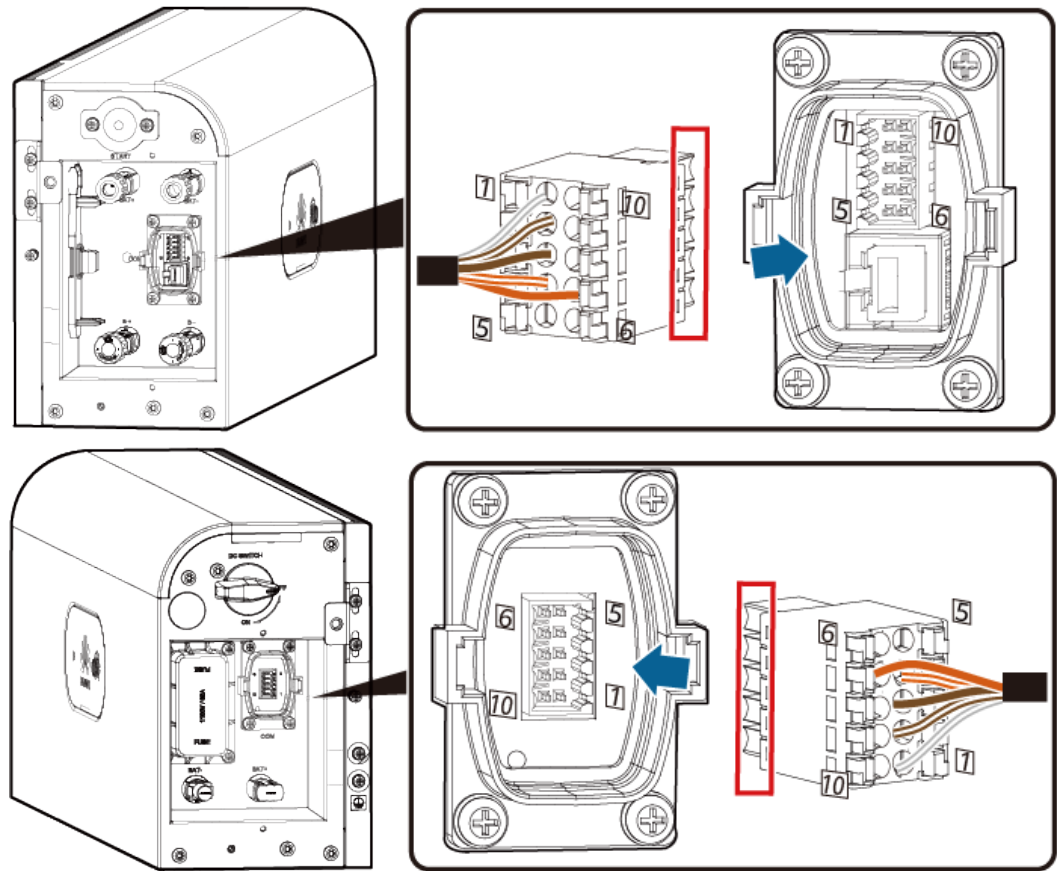
No.	Label	Definition	Description
1	PE	Shield layer grounding	Shield layer grounding
2	Enable-	Enable signal GND	Connects to the enable signal GND of the inverter.
3	Enable+	Enable signal+	Connects to the positive enable signal of the inverter.
4	485A	RS485A, RS485 differential signal+	Connects to the RS485 signal port + of the inverter or cascaded battery.
5			
6	485B	RS485B, RS485 differential signal-	Connects to the RS485 signal port - of the inverter or cascaded battery.
7			
8	CANL	Extended CAN bus port	Used for signal cable cascading in battery cascading scenarios.
9	CANH	Extended CAN bus port	Used for signal cable cascading in battery cascading scenarios.
10	PE	Shield layer grounding	Shield layer grounding

Terminals

NOTE

- Identify the signal terminal pins according to the following figures, and connect cables according to Table 6-5. When you insert the communications terminal of the power control module, the silk screens on the two sides of the communications port are different. Insert the communications terminal according to the following figures.
- The communications terminals on the inverter side need to be connected to RS485+ \RS485-, EN+ \EN-, and PE.

Figure 6-16 Inserting the terminal

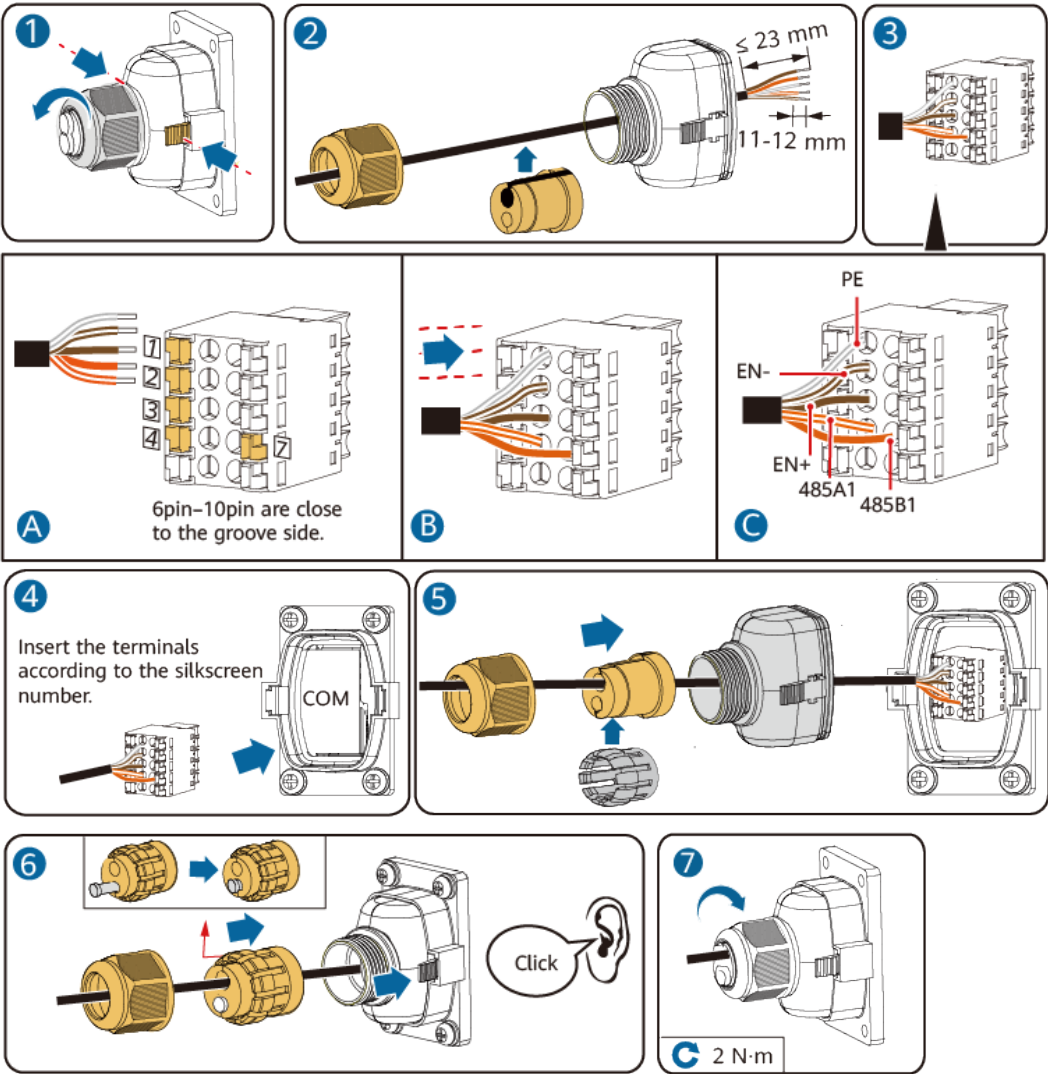


IB01W10008

Connecting a Signal Cable

Prepare signal cable terminals for connecting to the inverter.

Figure 6-17 Connecting inverter terminals



IB01I40002

6.4 (Optional) Cascading Batteries

Battery Cascading Cable Connection

Figure 6-18 Battery cascading cable connection (two batteries)

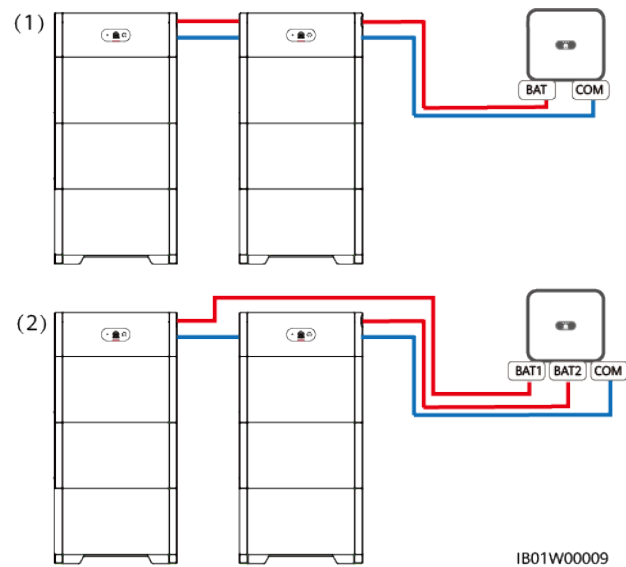


Figure 6-19 Battery cascading cable connection (three batteries)

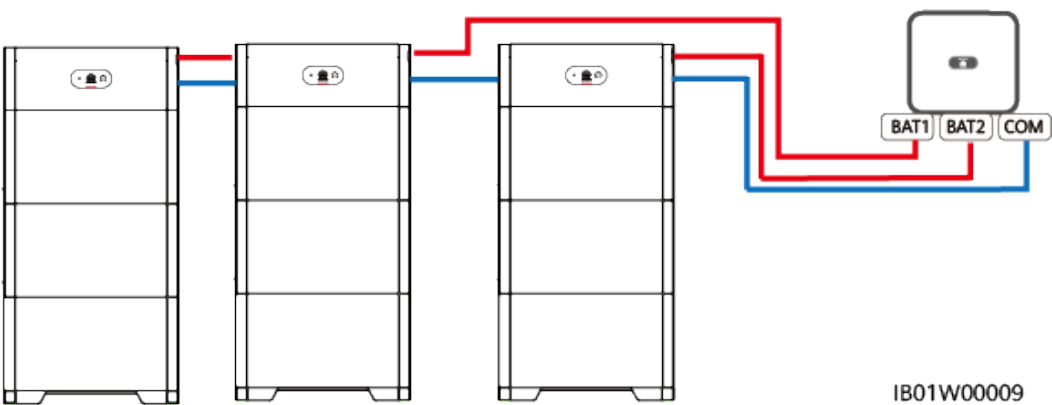
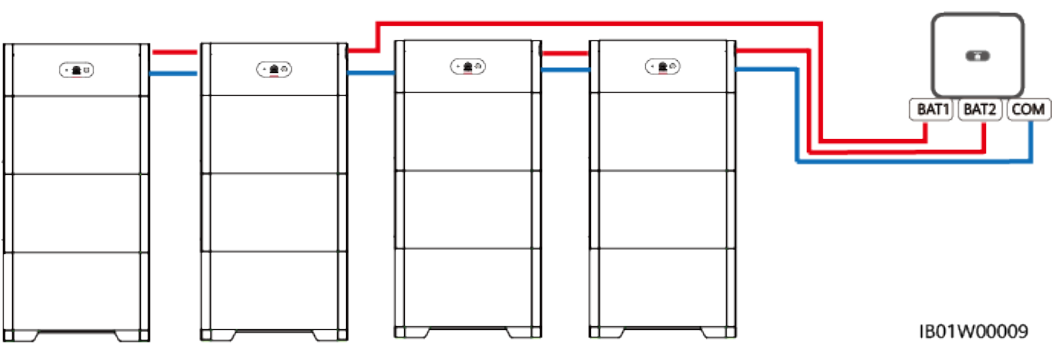


Figure 6-20 Battery cascading cable connection (four batteries)



Connecting Cascading DC Input Power Cables (Cascading)

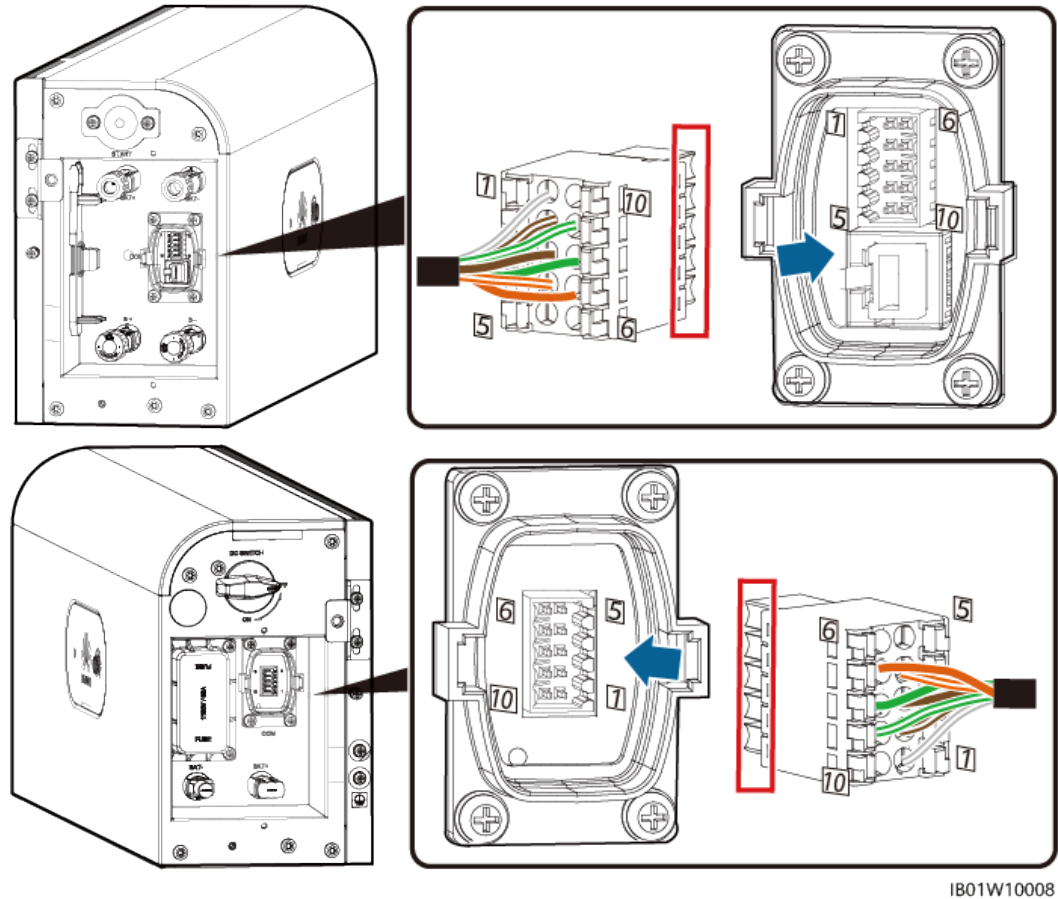
Connect the DC input terminals (BAT+ and BAT-) between the power control module by referring to [6.3.2 Installing DC Input Power Cables](#).

Terminals

NOTE

- Identify the signal terminal pins according to the following figures, and connect cables according to [Table 6-5](#). When you insert the communications terminal of the power control module, the silk screens on the two sides of the communications port are different. Insert the communications terminal according to the following figures.
- The communications terminals connected to the cascaded batteries need to be connected to RS485+/RS485-, EN+/EN-, CANH/CANL, and PE.

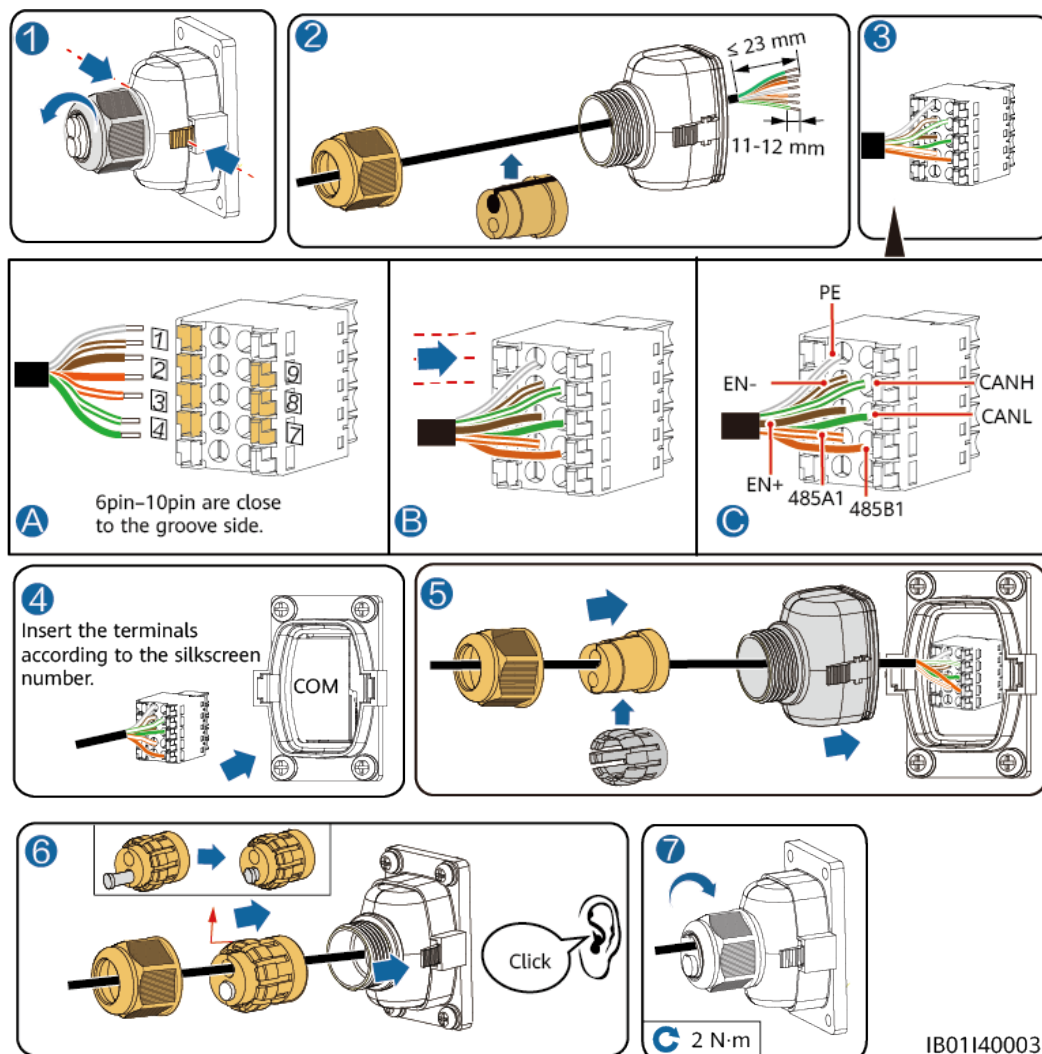
Figure 6-21 Inserting the terminal



Connecting a Signal Cable (Cascading)

Prepare a signal cable terminal for connecting the power control module.

Figure 6-22 Cascading communication terminal



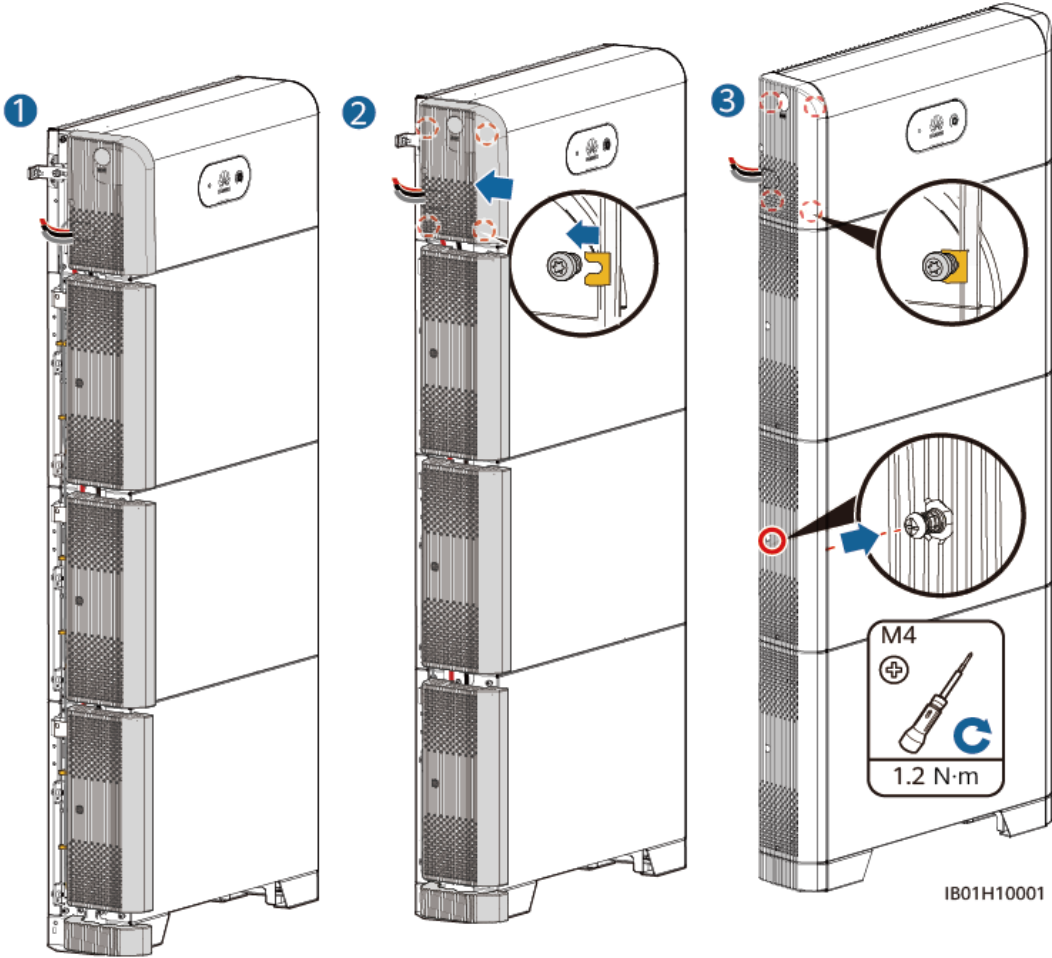
Wiring Diagram Example

For details about the wiring diagram for connecting the inverter to batteries, see [C Wiring Between the Inverter and Batteries](#).

6.5 Installing the Cover

After electrical connections are complete, check that cables are correctly and securely connected, install the external protective cover, and secure it using screws.

Figure 6-23 Installing the cover



7 System Commissioning

 DANGER

- Wear personal protective equipment and use dedicated insulated tools to avoid electric shocks or short circuits.

 CAUTION

- During the power-on procedure, power off the batteries immediately if any fault is detected. Rectify the fault before proceeding with the procedure.
- After batteries are powered off subsequent to installation and commissioning or batteries have discharged, recharge the batteries in time. Otherwise, batteries may be damaged due to overdischarge.
- Battery overdischarge and damage may occur if batteries with low SOC are stored. Batteries shall be recharged in a timely manner.

NOTICE

Before the equipment is put into operation for the first time, ensure that the parameters are set correctly by professional personnel. Incorrect parameter settings may result in noncompliance with local grid connection requirements and affect the normal operations of the equipment.

7.1 Verification Before Power-On

Table 7-1 Check items and acceptance criteria

No.	Check Item	Acceptance Criteria
1	Battery installation	The installation is correct and reliable.

No.	Check Item	Acceptance Criteria
2	Cables routing	Cables are routed properly as required by the customer.
3	Cable tie	Cable ties are evenly distributed and no burr exists.
4	Grounding	The PE cable is connected correctly, securely, and reliably.
5	Switch	The DC switch and all switches connected to the battery are OFF.
6	Cable connection	The AC output power cable, DC input power cable, battery cable, and signal cable are connected correctly, securely, and reliably.
7	Unused terminal and port	Unused terminals and ports are locked by watertight caps.
8	Installation environment	The installation space is proper, and the installation environment is clean and tidy.

7.2 System Power-On

NOTICE

- Power on batteries within 24 hours after unpacking. If the batteries cannot be powered on in time, put them in the original packaging, ensure that the packaging contains desiccant, seal the packaging, and then place them in a dry indoor environment without corrosive gases. During later maintenance, ensure that the power-off time does not exceed 24 hours. Otherwise, the equipment may be damaged.
- After turning on the battery switch, power on the inverter. For details about how to power on the inverter, see the quick guide for the corresponding inverter model.

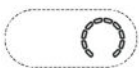
NOTE

If no PV module is configured, press the black start button first.

Turn on the DC switch on the battery. After the battery is installed and powered on for the first time, the ring LED blinks for three circles. Observe the battery LED indicators to check the running status.

LED Indicators

Table 7-2 LED indicators

Category	Status (Blinking at Long Intervals: On for 1s and then Off for 1s; Blinking at Short Intervals: On for 0.2s and then Off for 0.2s)		Description
Running indicator			N/A
	Steady green	Steady green	Operating mode
	Blinking green slowly	Blinking green slowly	Standby mode
	Off	Off	Hibernation mode
	Blinking red fast	N/A	Power control module environment alarm
	N/A	Blinking red fast	Battery expansion module environment alarm
	Steady red	N/A	The power control module is faulty.
	N/A	Steady red	The battery expansion module is faulty.
Battery system indicator			N/A
	Green		Battery level. Each bar indicates 10%.

7.3 Battery Commissioning

Download and install the app

Scan the following QR code and download the latest installation package.

Figure 7-1 QR code



7.3.1 Battery Deployment

 NOTE

- During system deployment, if the communications cables Enable+/Enable- are correctly connected, the SUN2000 enables the battery and the indicator is on. Do not press the black start button to enable the battery. Otherwise, the communications cable connection between the SUN2000 and the battery cannot be verified.
- In cascaded networking scenarios, connect an inverter equipped with energy storage devices for quick deployment.

Function

Add a battery and set the working mode on the quick settings screen of the inverter.

Scenario 1: Quick Settings for Single Inverter or Cascaded System Based on Smart Dongle Networking

Table 7-3 Plant deployment description

No.	Task	Description
1	Downloading and installing an app	Download and install the app.
2	Registering an installer account	Register an installer account required for deployment and commissioning.
3	Creating a plant	Access the Setup wizard screen, scan the QR code to create a plant, commission devices according to the quick setting process, and connect devices to the plant.
4	Creating an owner account	Create an owner account that can be used to remotely monitor and manage devices.

For details about the device commissioning procedure, see the *Smart Dongle Networking and Inverter Direct Connection Commissioning Manual*. The

commissioning manual varies depending on the app. Refer to the manual corresponding to the app in use.

For details about setting the battery working mode, see [Application Scenarios and Settings](#).

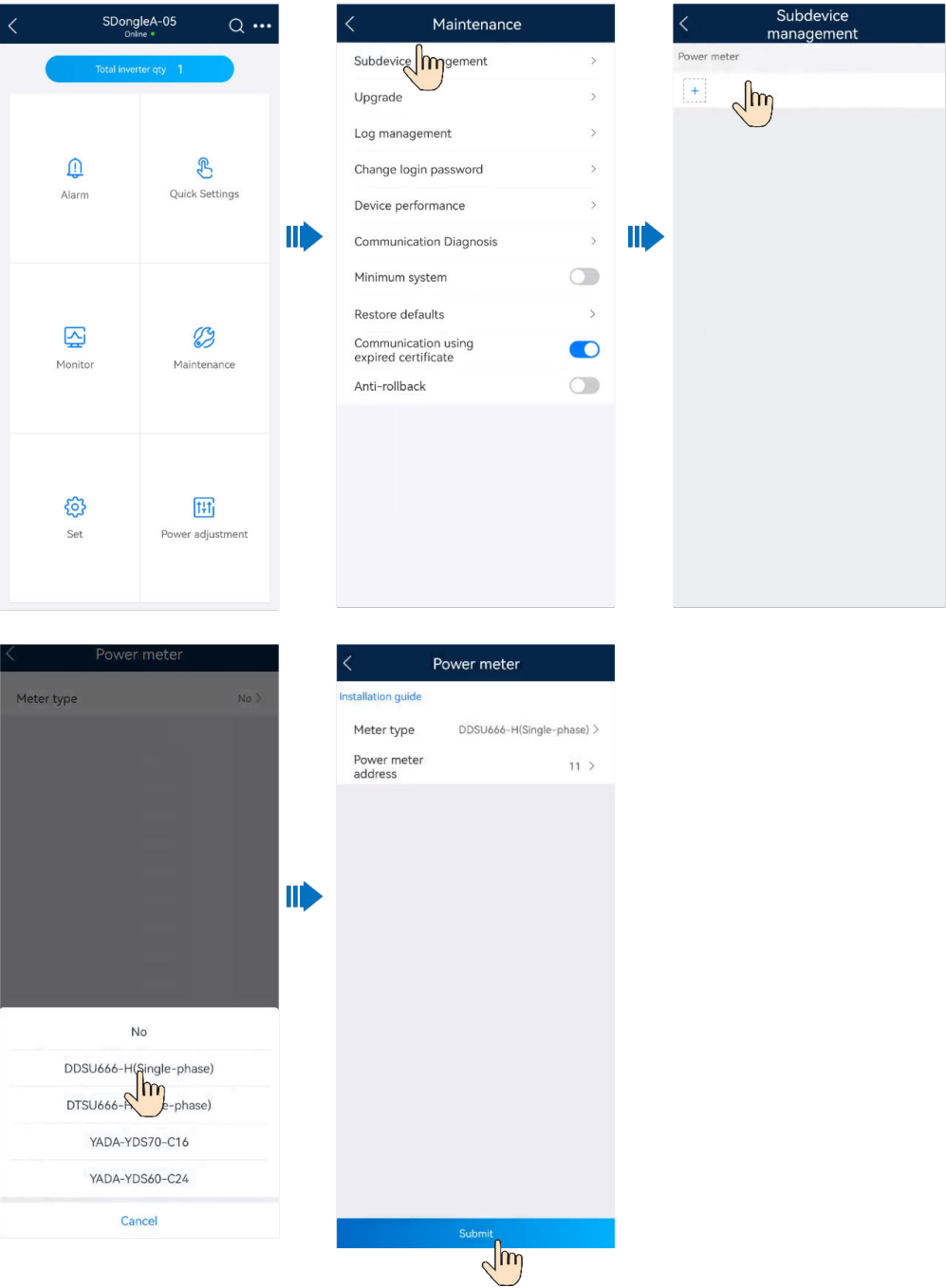
Adding a Power Meter Through Smart Dongle

NOTE

If a third-party inverter is connected to a meter, add the meter through the Smart Dongle after quick deployment.

- Step 1** Log in to the app as installer, choose **Services > Device commissioning** , and connect to the Wi-Fi of the Smart Dongle. (The Smart Dongle Wi-Fi can be found within three minutes after the Smart Dongle is powered on. If it has been powered on for more than three minutes, reconnect the Smart Dongle.)
- Step 2** On the home screen, choose **Maintenance > Subdevice management** and add a power meter.

Figure 7-2 Adding a power meter through Smart Dongle



NOTE

Retain the default value for the meter address.

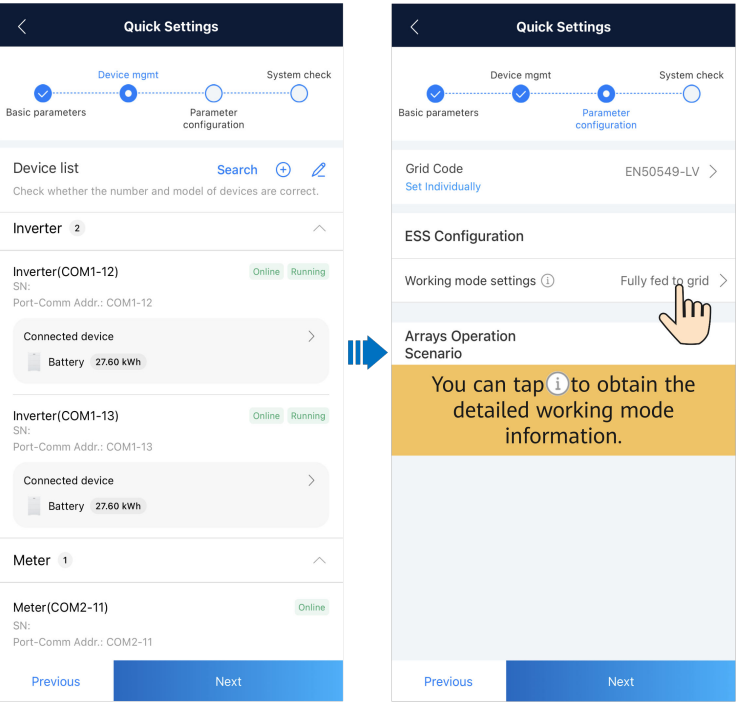
----End

Scenario 2: Quick Settings for Cascaded System Based on SmartLogger Networking

Step 1 Log in to the app as installer, tap **Setup Wizard**, and scan the SmartLogger QR code.

Step 2 Tap **Quick settings** to set parameters for commissioning as prompted. For details about setting the battery working mode, see **3 "Application Scenarios and Settings"**.

Figure 7-3 Quick settings



----End

7.3.2 Battery Control

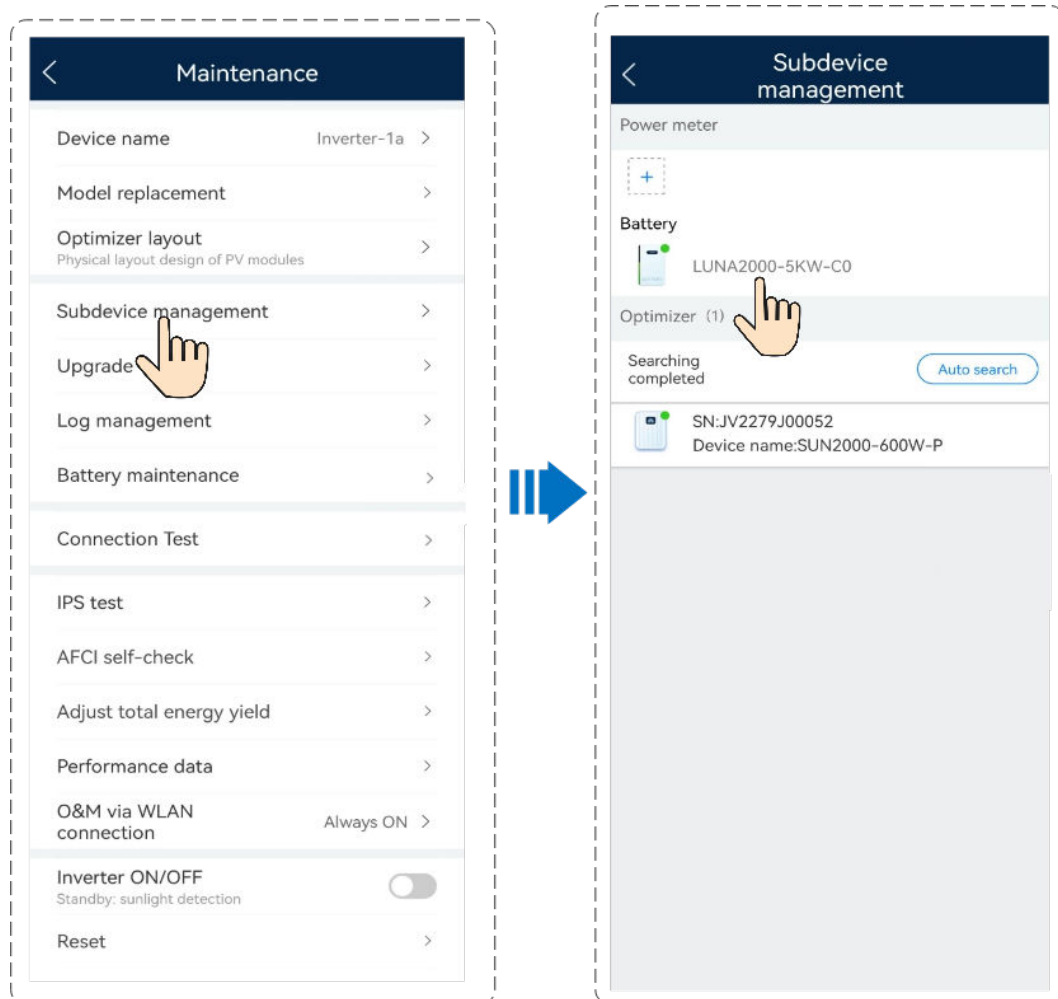
Function

When the inverter connects to a battery, add the battery and set battery parameters.

Adding a Battery

To add a battery, choose **Maintenance > Subdevice management** on the home screen.

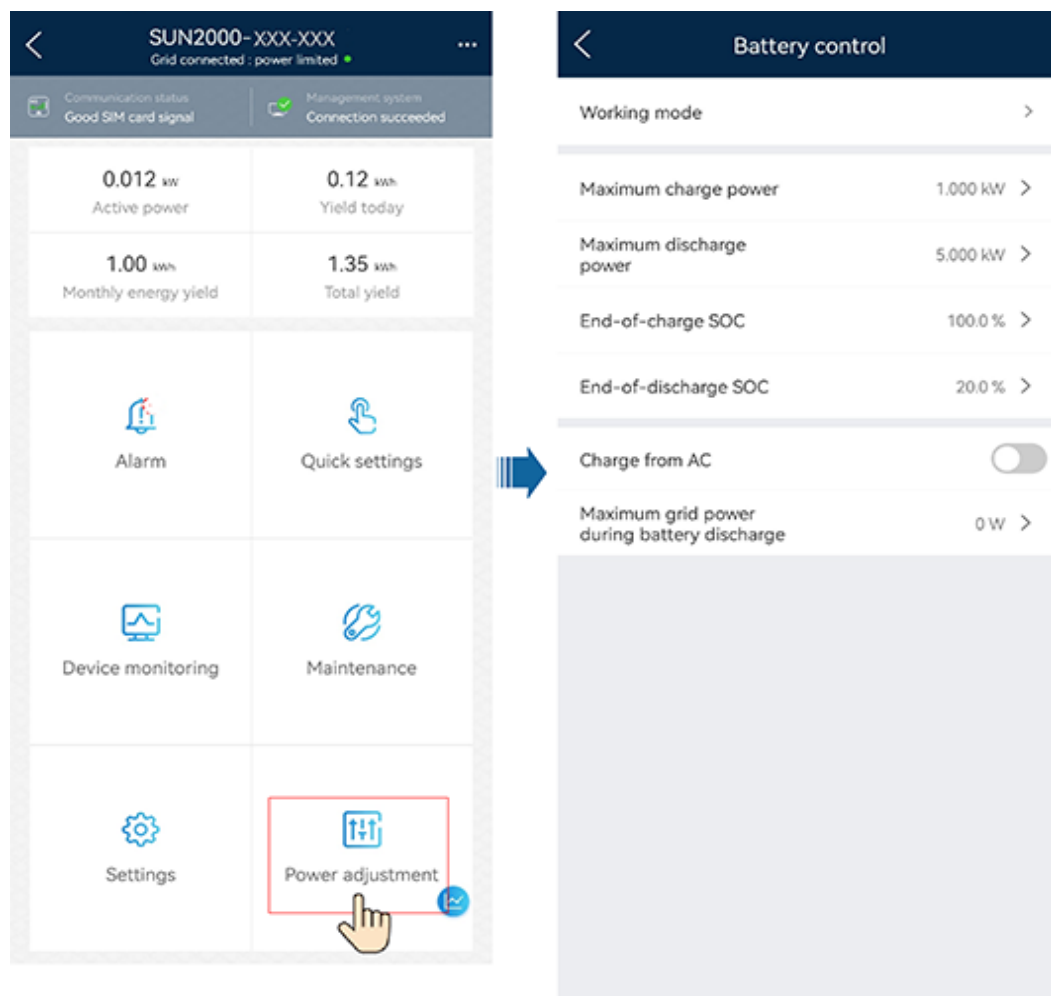
Figure 7-4 Adding a battery



Setting Parameters (Smart Dongle Networking and Inverter Direct Connection)

Log in to the app as installer, connect to the inverter, choose **Power adjustment** > **Battery control** on the home screen, and set the battery control parameters and working mode.

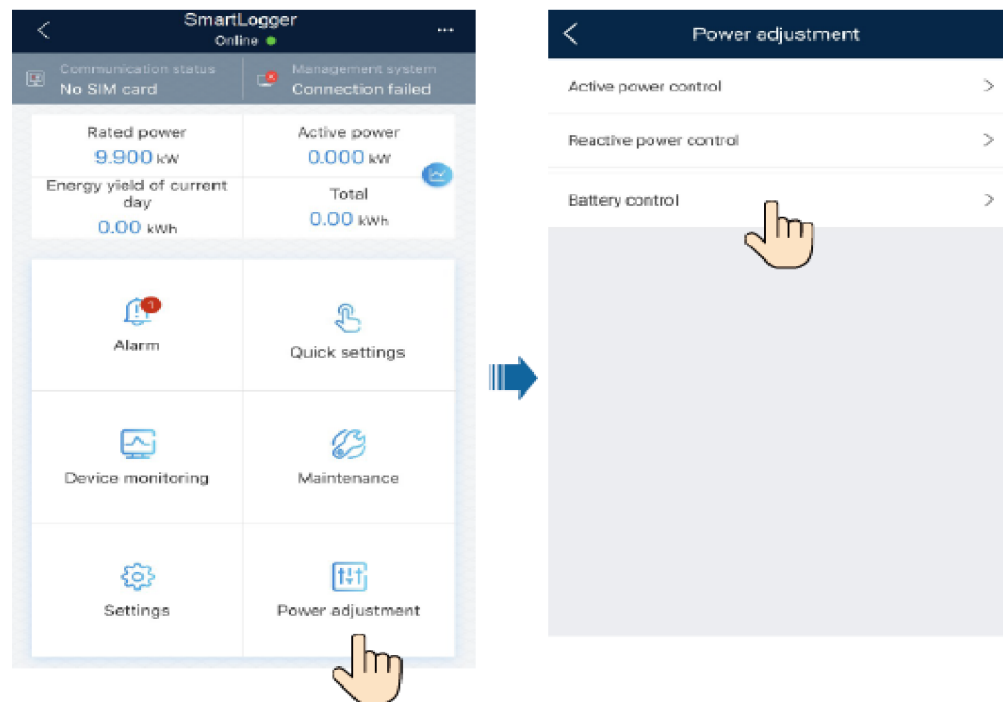
Figure 7-5 Setting the battery control parameters



Setting Parameters (SmartLogger Networking)

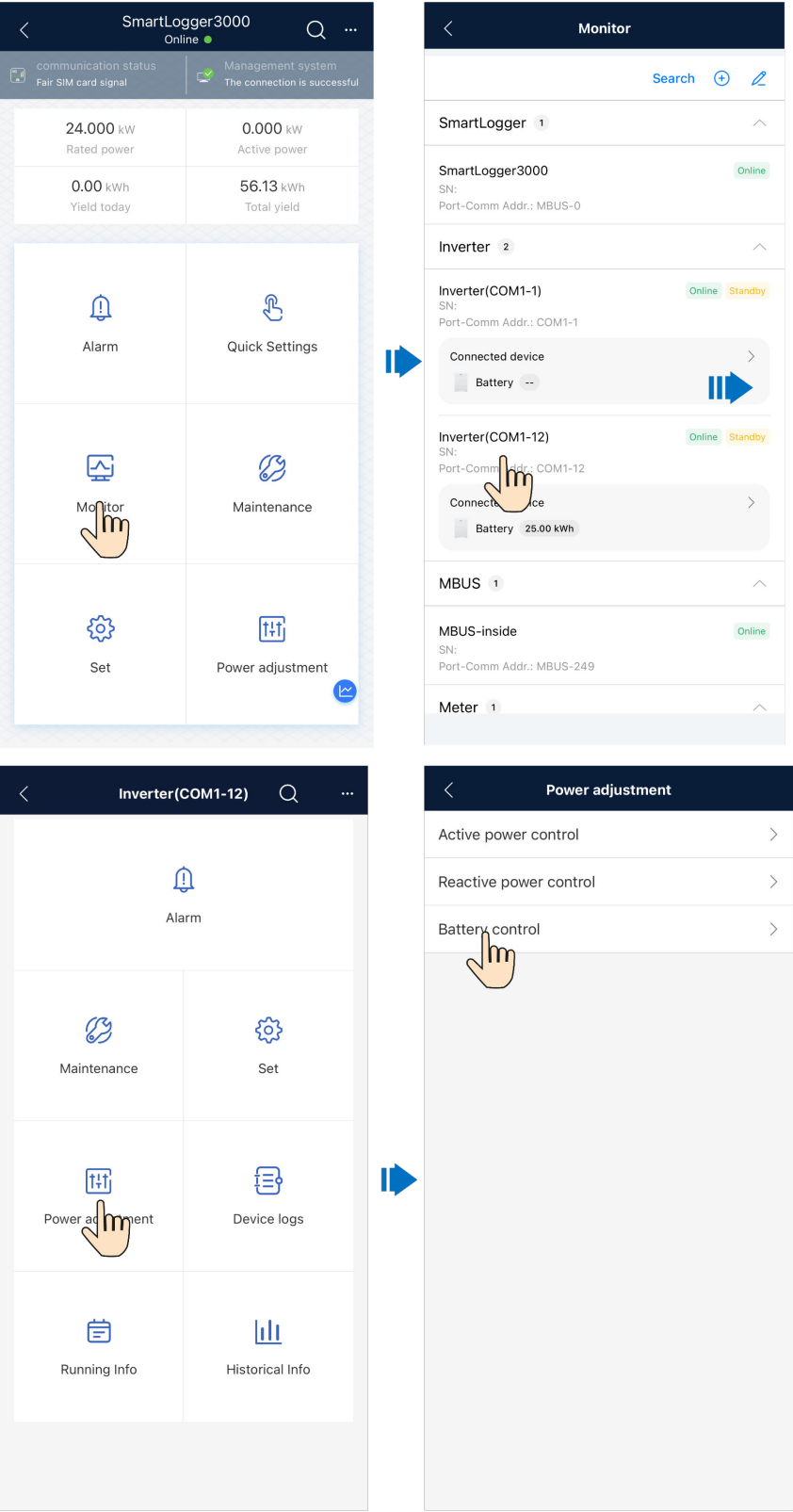
1. Log in to the app as an installer, connect to the SmartLogger, choose **Power adjustment** > **Battery control** on the home screen, and set the battery working mode.

Figure 7-6 Setting the battery working mode



2. On the home screen, tap **Monitor**, select the corresponding inverter, tap **Power adjustment** > **Battery control**, and set the battery control parameters.

Figure 7-7 Setting the battery parameters



Parameter	Description	Value Range
Working mode	For details, see the description on the app screen.	• Maximum self-consumption • TOU • Fully fed to grid • Third-party dispatch: Only a third-party platform controls battery charge and discharge. NOTE Before enabling Third-party dispatch , ensure that the system has been connected to the third-party management system.
Maximum charge power (kW)	Charge power of the power control module. Retain this parameter to the maximum charge power. Additional configuration is not required.	Charge: [0.2, Maximum charge power]
Maximum discharge power (kW)	Discharge power of the power control module. Retain this parameter to the maximum discharge power. Additional configuration is not required.	Discharge: [0.2, Maximum discharge power]
End-of-charge SOC (%)	Set the end-of-charge SOC.	90%–100%
End-of-discharge SOC (%)	Set the end-of-discharge SOC. If the battery SOC decreases to 0%, charge the battery in time. Otherwise, the battery capacity will fade irreversibly, and the resulting battery fault is not covered by the warranty. You are advised not to set the battery End-of-discharge SOC to 0.	0%–20%

Parameter	Description	Value Range
Charge from AC	If Charge from AC function is enabled by default, comply with the grid charge requirements stipulated in local laws and regulations when this function is enabled.	• Disable • Enable
Grid charge cutoff SOC	Set the cutoff SOC for charge from the grid.	[20%, 100%]
Maximum grid power during battery discharge (This parameter needs to be set only in the inverter parallel connection scenario with Smart Dongle networking or in the SmartAssistant networking scenario.)	When the power purchased from the grid exceeds the preset threshold, the battery starts discharging. The default value is 0. For example, if this parameter is set to 50 W and the load power is 40 W, 40 W power is purchased from the grid and the battery does not discharge. If the load power is 100 W, 50 W power is purchased from the grid, and the battery discharge power is 50 W.	[0, 1000]

 NOTE

If no PV modules are installed or the system has not detected sunlight for at least 24 hours, the minimum end-of-discharge SOC is 15%.

For the SUN2000-(3KTL-10KTL)-M1, SUN2000-(12K-25K)-MB0, and SUN5000-(17K, 25K)-MB0: If no PV modules are installed or the system has not detected sunlight for at least 24 hours, and the grid fails, the minimum end-of-discharge SOC is 15%.

7.3.3 Querying the Battery Status

Scenario 1: Single Inverter or Cascaded System Based on Smart Dongle Networking

Log in to the app as installer, connect to the inverter, and tap **Device monitoring** on the home screen to check the running status, battery level, power, and charging and discharging status of the ESS. If an alarm is generated, see [7.3 "Troubleshooting"](#).

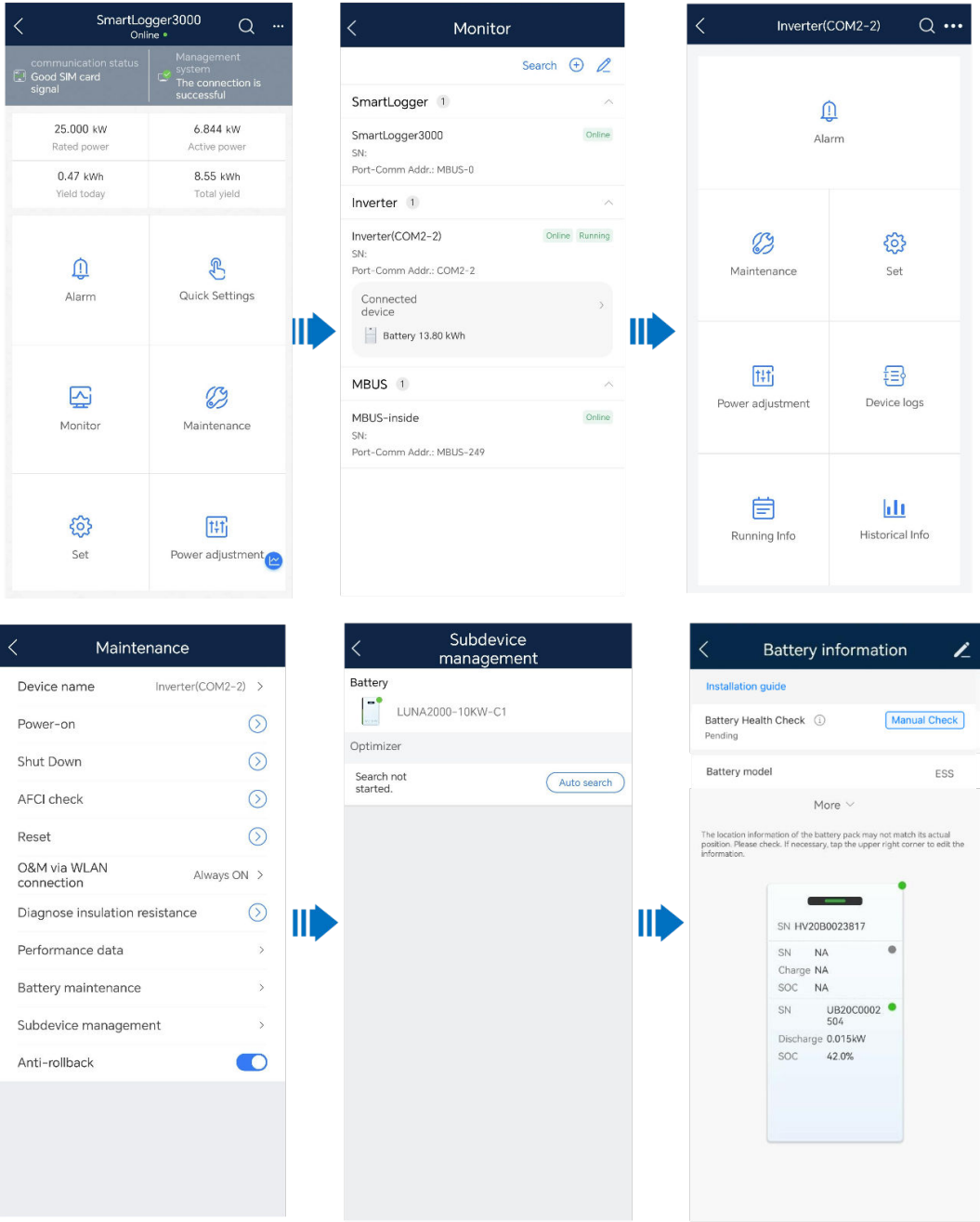
Figure 7-8 Device monitoring



Scenario 2: Cascaded System Based on SmartLogger Networking

Log in to the app as installer, connect to the SmartLogger. On the home screen, tap **Device monitoring**, select the corresponding inverter, and choose **Maintenance > Subdevice management** to check the running status, battery level, power, and charging and discharging status of the ESS. If an alarm is generated, see [7.3 "Troubleshooting"](#).

Figure 7-9 Querying the battery status



7.3.4 Battery Maintenance and Upgrade

Forced Charge and Discharge

 NOTE

- Forced charge/discharge is used to test the battery connected to an inverter. In normal cases, you are advised not to set forced charge/discharge. The TOU mode is recommended if you want the battery to be charged and discharged in fixed periods for a long time.
- For a single inverter or a cascaded system based on Smart Dongle networking, tap **Maintenance** on the home screen.
- For a cascaded system based on SmartLogger networking, tap **Device monitoring** on the home screen, select the corresponding inverter, and tap **Maintenance**.
- If the inverter is upgraded or reset, or the battery is upgraded or goes offline, forced charge and discharge will stop.

Step 1 Choose **Maintenance > Battery maintenance > Forced charge and discharge** , set forced charge and discharge parameters, and tap **Submit**.

Figure 7-10 Forced Charge and Discharge

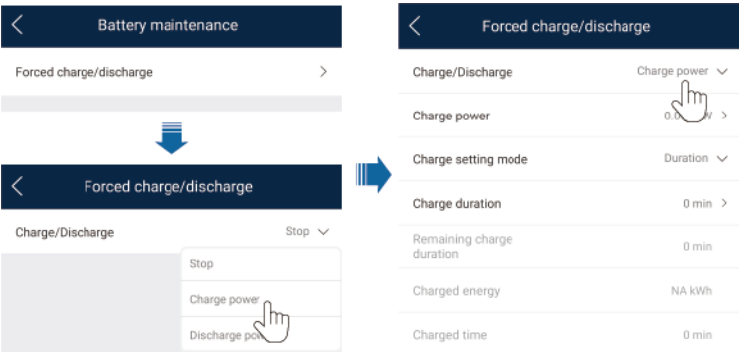


Table 7-4 Description of forced charge/discharge parameters

Parameter	Description	Value Range
Charge/Discharge	Specifies whether to charge or discharge the battery.	• Stop • Charge • Discharge
Charge/Discharge power (kW)	Specifies the forced charge/discharge power.	• Charge: [0, Maximum charge power] • Discharge: [0, Maximum discharge power]
Charge/Discharge setting mode	Set the charge and discharge mode.	• Duration • Charged/Discharged energy
Charge/Discharge duration (min)	Sets the charge and discharge duration.	[0, 1440]

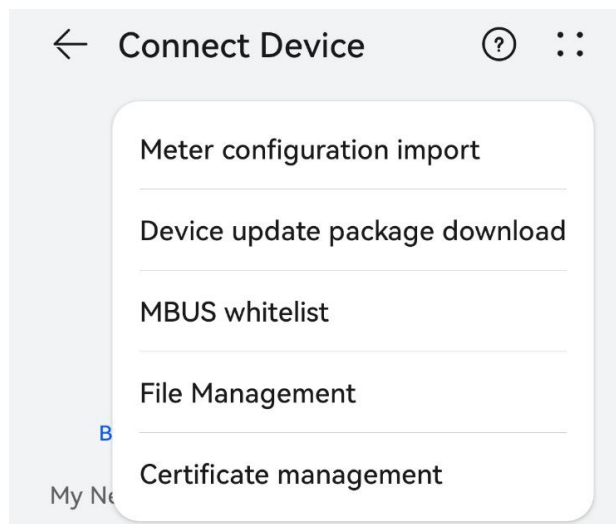
Parameter	Description	Value Range
Remaining charge/ discharge duration (min)	Indicates the remaining charge and discharge duration. This parameter cannot be set.	-
Charged/Discharged energy (kWh)	Indicates the charged or discharged battery level. This parameter cannot be set.	-
Charged/Discharged duration (min)	Indicates the charged and discharged duration. This parameter cannot be set.	-

----End

Downloading an Upgrade Package

- Step 1** When your phone is connected to a network, on the connection screen, tap  in the upper right corner, and then choose **Device update package download**.

Figure 7-11 Downloading a file



- Step 2** Download the device upgrade package and grid code when an update is detected.

- Step 3** On the screen for downloading the upgrade package, tap **Download**.

----End

7.3.5 ESS Low Power Settings

ESS low power is disabled by default. After the function is enabled, the following operations are performed:

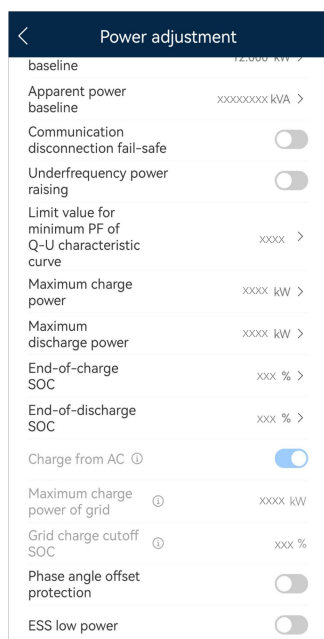
- When the system meets certain conditions, some battery packs in the ESS stop working to reduce system loss. When the conditions for low-power running are not met, the ESS recovers normal running.
- When no PV power is available or the ESS discharges to the end-of-discharge SOC and cannot be charged, the ESS enters hibernation mode to reduce system loss. When PV power is available or the ESS needs to be charged, the system recovers normal running.

Procedure

- SmartAssistant networking
 - a. **Connect to the SmartAssistant on the app** and log in to the local commissioning screen of the device as an installer.
 - b. Tap **Monitor**, select an inverter, and choose **Set > Power adjustment**.
 - c. Then, enable **ESS low power** as prompted.

NOTICE

- When inverters are connected in parallel, if you need to synchronize the settings for each inverter, tap **Monitor** on the home screen, select an inverter, choose **Set > Batch Sync**, enable and select **ESS low power**, and tap **Deliver Settings**.
 - The ESS cannot enter the low power mode when the PV modules or inverter is off-grid, the ESS is in the non-charging state, **Third-party dispatch** mode, or **Forced charge/discharge** mode, or all battery packs are not in the **Online** state.
 - After **ESS low power** is enabled, the ESS switches to the low power mode when the load power is low. In this case, only one battery pack in each ESS with the highest SOC is retained for running, and other battery packs enter the **Standby: low power** state.
 - When the ESS exits the low power mode, it takes some time to restore the battery packs to the **Online** state. During the restoration, the load power response time is affected, including the control response time of the main circuit breaker.
 - After switching from on-grid mode to off-grid mode, if the load requirement exceeds the capacity of the running battery pack before other battery packs are restored to the **Online** state, the ESS will shut down due to overload.
-

Figure 7-12 ESS low power

- Smart Dongle networking
 - a. **Connect to the inverter on the app** and log in to the local commissioning screen of the device as an installer.
 - b. Choose **Power adjustment > Battery control**.
 - c. Then, enable **ESS low power** as prompted.

NOTICE

- The ESS cannot enter the low power mode when the PV modules or inverter is off-grid, the ESS is in the non-charging state, **Third-party dispatch** mode, or **Forced charge/discharge** mode, or all battery packs are not in the **Online** state.
 - After **ESS low power** is enabled, the ESS switches to the low power mode when the load power is low. In this case, only one battery pack in each ESS with the highest SOC is retained for running, and other battery packs enter the **Standby: low power** state.
 - When the ESS exits the low power mode, it takes some time to restore the battery packs to the **Online** state. During the restoration, the load power response time is affected, including the control response time of the main circuit breaker.
 - After switching from on-grid mode to off-grid mode, if the load requirement exceeds the capacity of the running battery pack before other battery packs are restored to the **Online** state, the ESS will shut down due to overload.
-

8 System Maintenance

DANGER

- Wear personal protective equipment and use dedicated insulated tools to avoid electric shocks or short circuits.
 - Do not smoke or have an open flame around batteries.
 - Do not use wet cloth to clean exposed copper bars or other conductive parts.
 - Do not use water or any solvent to clean batteries.
-

WARNING

- Do not maintain batteries with power on. To power off the batteries before performing operations such as checking screw torque and tightening screws, explain the risks to the customer, obtain the customer's written consent, and take effective preventive measures.
 - After batteries are discharged, charge them in time to avoid damage due to overdischarge.
 - Before moving or reconnecting the equipment, disconnect the mains and batteries and wait for five minutes until the equipment powers off. Before maintaining the equipment, check that no hazardous voltages remain in the DC bus or components to be maintained by using a multimeter.
-

CAUTION

- Do not connect two or more cables to the positive or negative power port of a battery in parallel.
 - Stay away from the equipment when preparing cables to prevent cable scraps from entering the equipment. Cable scraps may cause sparks and result in personal injury and equipment damage.
-

8.1 System Power-Off

Precautions

 **WARNING**

- After the system powers off, the remaining electricity and heat may still cause electric shocks and body burns. Therefore, wear protective gloves 5 minutes after the system is powered off before performing any operation on the battery.You can maintain the battery only when all indicators on the battery are off.
- When the ESS is running, you can only turn off the DC switch of the battery, but cannot power off the ESS completely. In this case, you cannot maintain the battery.

Powering Off the System

- Step 1** Turn off the AC switch between the inverter and the power grid.
- Step 2** Turn off the DC switch at the bottom of the inverter.
- Step 3** Turn off the DC switch between the PV string and the inverter if there is any.
- Step 4** Turn off the DC switch on the battery.
- End**

8.2 Routine Maintenance

To ensure that the battery can operate properly for a long term, you are advised to perform routine maintenance on it as described in this chapter.

 **CAUTION**

Before cleaning the system, connecting cables, and ensuring the grounding reliability, power off the system.

Table 8-1 Maintenance checklist

Check Item	Check Method	Maintenance Interval
System cleanliness	Check periodically that the heat sinks are free from obstacles and dust.	Once every 6 to 12 months

Check Item	Check Method	Maintenance Interval
System running status	• Check that the battery is not damaged or deformed. • Check that the battery does not generate abnormal sound when it is in operation. • Check that the battery parameters are correctly set when the battery is running.	Once every 6 months
Electrical Connection	• Check that cables are secured. • Check that cables are intact, and that in particular, the parts touching the metallic surface are not scratched. • Check that unused DC input terminals, battery terminals, and COM ports are locked by watertight caps.	The first inspection is 6 months after the initial commissioning. From then on, the interval can be 6 to 12 months.
Grounding reliability	Check that ground cables are securely connected.	The first inspection is 6 months after the initial commissioning. From then on, the interval can be 6 to 12 months.

8.3 Troubleshooting

Alarm severities are defined as follows:

- Major: The battery shuts down or some functions are abnormal due to a fault.
- Minor: Some components of the battery are faulty but the battery can still work.

Table 8-2 Common alarms and troubleshooting measures

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting
3000	Low battery DC input bus voltage	Major	1. The inverter is faulty and pulls down the bus voltage. 2. The battery DC switch is OFF. 3. The battery cables are not correctly connected.	1. Check for inverter fault alarms and clear them if any. 2. Check whether the DC SWITCH of the battery power control module is ON. 3. Issue a shutdown command on the app, turn off the inverter AC output switch, inverter DC input switch, and battery DC switch, and wait for 5 minutes. 4. Arrange the cables and check whether the positive and negative power cables between the [Battery-CabinetNo] power control module and the inverter are connected in correct polarity. If not, correct the connection. 5. Turn on the battery DC switch, inverter AC output switch, and inverter DC input switch. 6. Issue a startup command on the app. 7. If the alarm persists, contact your vendor or technical support.

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting
3001	Abnormal battery power control module	Major	The battery power control module is faulty.	1. Issue a shutdown command on the app, turn off the inverter AC output switch, inverter DC input switch, and battery DC switch, and wait for 5 minutes. 2. Turn on the battery DC switch, inverter AC output switch, and inverter DC input switch. 3. Issue a startup command on the app. 4. If the alarm persists, contact your vendor or technical support.
3002	Battery power control module overtemperature	Minor	1. The installation position of the battery power control module is not well ventilated. 2. The ambient temperature is excessively high. 3. The battery power control module is faulty.	1. Check whether the [Battery-CabinetNo] is properly ventilated and whether the ambient temperature exceeds the upper threshold. 2. If the ventilation is poor or the ambient temperature is too high, improve the installation environment. 3. If the alarm persists after the ventilation and ambient temperature become normal, contact your vendor or technical support.

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting
3003	Battery power control module fuse blown	Major	1. Battery power control module fuse blown.	1. Issue a shutdown command on the app, turn off the inverter AC output switch, inverter DC input switch, and battery DC switch, and wait for 5 minutes. 2. Replace the fuse of the [Battery-CabinetNo] power control module. 3. Turn on the battery DC switch, inverter AC output switch, and inverter DC input switch. 4. Issue a startup command on the app. 5. If the alarm persists, contact your vendor or technical support.

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting
3004	Battery power control module reversely connected	Major	1. The battery power control module is connected to the inverter in reverse polarity.	1. Issue a shutdown command on the app, turn off the inverter AC output switch, inverter DC input switch, and battery DC switch, and wait for 5 minutes. 2. Arrange the cables and check whether the positive and negative power cables between the [Battery-CabinetNo] power control module and the inverter are connected in correct polarity. If not, correct the connection. 3. Turn on the battery DC switch, inverter AC output switch, and inverter DC input switch. 4. If the alarm persists, contact your vendor or technical support.

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting
3005	Battery power control module DC switch OFF	Warning	1. The DC switch of the battery power control module is OFF. 2. The DC bus cable to the battery power control module is disconnected.	1. Check whether the DC switch of the battery power control module is ON. 2. Issue a shutdown command on the app, turn off the inverter AC output switch, inverter DC input switch, and battery DC switch, and wait for 5 minutes. 3-1. If there is only one inverter, arrange the cables and check whether the positive and negative power cables between the [Battery-CabinetNo] power control module and the inverter are connected correctly. If not, correct the connection. 3-2. If there are multiple inverters, ensure that the communications and power cables of each inverter are connected to the same battery power control module. 4. Turn on the battery DC switch, inverter AC output switch, and inverter DC input switch. 5. Issue a startup command on the app. 6. If the alarm persists, contact your vendor or technical support.

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting
3006	Abnormal battery expansion module	Major	A battery expansion module is faulty.	1. Issue a shutdown command on the app, turn off the inverter AC output switch, inverter DC input switch, and battery DC switch, and wait for 5 minutes. 2. Turn on the battery DC switch, inverter AC output switch, and inverter DC input switch. 3. Issue a startup command on the app. 4. If the alarm persists, contact your vendor or technical support.

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting
3007	Power Cable to Battery Expansion Module Disconnected	Major	1. The power cable to the battery expansion module is disconnected. 2. A battery expansion module is faulty.	1. Issue a shutdown command on the app, turn off the inverter AC output switch, inverter DC input switch, and battery DC switch, and wait for 5 minutes. 2. Arrange the cables and check whether the power cables of the [Battery-CabinetNo battery expansion module-SlotNo] are connected correctly. If not, correct the connection. 3-1. If the number of battery expansion modules in the rack is 1, turn on the battery DC switch, inverter AC output switch, and inverter DC input switch, and issue a startup command on the app. If the alarm persists, contact your vendor or technical support. 3-2. If the number of battery expansion modules in the rack is greater than 1, record the SN, initial physical position, and whether a fault is reported of each battery expansion module in the rack. Then connect the battery expansion modules to the power control module one by one, turn on the battery DC switch, inverter AC output switch, and inverter DC input switch, and

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting
				issue a startup command on the app. 3-2-1. If all the modules work abnormally, replace the power control module. 3-2-2. If some battery expansion modules work abnormally, replace the abnormal modules. 3-2-3. If all battery expansion modules work properly, the connector of a battery expansion modules is faulty. In this case, exchange the lowest battery expansion module that has not reported a fault with the one at the bottom. 3-2-4. If the alarm persists, contact your vendor or technical support.

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting
3008	Battery expansion module overtemperature	Minor	1. The installation position of the battery power control module is not well ventilated. 2. The ambient temperature is excessively high. 3. The battery power control module is faulty.	1. Check whether the [Battery-CabinetNo battery expansion module-SlotNo] is properly ventilated and whether the ambient temperature exceeds the upper threshold. 2. If the ventilation is poor or the ambient temperature is too high, improve the installation environment. 3. If the alarm persists after the ventilation and ambient temperature become normal, contact your vendor or technical support.
3009	Battery expansion module low temperature	Minor	1. The ambient temperature is excessively low. 2. A battery expansion module is faulty.	1. Check whether the ambient temperature of the [Battery-CabinetNo battery expansion module-SlotNo] is below the lower threshold. 2. If the ambient temperature is too low, improve the installation environment. 3. If the alarm persists after the ambient temperature becomes normal, contact your dealer or technical support.

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting
3010	Battery expansion module short circuit	Major	1. A battery expansion module is short-circuited. 2. A battery expansion module is faulty.	1. Issue a shutdown command on the app, turn off the inverter AC output switch, inverter DC input switch, and battery DC switch, and wait for 5 minutes. 2. Arrange the cables and check whether the positive and negative cables of the [Battery-CabinetNo battery expansion module-SlotNo] are connected correctly. If not, correct the connection. 3-1. If the number of battery expansion modules in the rack is 1, turn on the battery DC switch, inverter AC output switch, and inverter DC input switch, and issue a startup command on the app. If the alarm persists, contact your vendor or technical support. 3-2. If the number of battery expansion modules in the rack is greater than 1, connect the battery expansion modules to the power control module one by one, turn on the battery DC switch, inverter AC output switch, and inverter DC input switch, and issue a startup command on the app. 3-2-1. If all the modules work abnormally, replace

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting
				the power control module. 3-2-2. If some battery expansion modules work abnormally, replace the abnormal modules. 3-2-3. If the alarm persists, contact your vendor or technical support.
3011	Battery expansion module undervoltage	Warning	The input voltage of a battery expansion module is low.	1. If the sunlight is sufficient or AC reverse charging is allowed, the [Battery-CabinetNo battery expansion module-SlotNo] battery expansion modules can be charged when the inverter is running.
3012	Abnormal battery power control module parallel communication	Major	1. The communications cable to the battery power control module is disconnected. 2. The battery power control module is faulty.	1. Issue an inverter shutdown command on the app, turn off the inverter AC output switch, inverter DC input switch, and battery DC switch, and wait for 5 minutes. 2. Check whether the power and communications cables are correctly connected to the [Battery-CabinetNo]. 3. Turn on the battery DC switch, inverter AC output switch, and inverter DC input switch. 4. Issue an inverter startup command on the app. 5. If the alarm persists, contact your vendor or technical support.

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting
3013	Abnormal Battery Expansion Module Communication	Major	1. A battery expansion module cable is disconnected. 2. A battery expansion module is abnormal.	1. Issue a shutdown command on the app, turn off the inverter AC output switch, inverter DC input switch, and battery DC switch, and wait for 5 minutes. 2. Arrange the cables and check whether the communications cable between the [Battery-CabinetNo battery expansion module-SlotNo] and another battery expansion module or the power control module is correctly connected. If not, correct the connection. 3-1. If the number of battery expansion modules in the rack is 1, turn on the battery DC switch, inverter AC output switch, and inverter DC input switch, and issue a startup command on the app. If the alarm persists, contact your vendor or technical support. 3-2. If the number of battery expansion modules in the rack is greater than 1, record the SN, initial physical position, and whether a fault is reported of each battery expansion module in the rack. Then connect the battery expansion modules to the power control module one by one, turn on the battery DC switch,

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting
				inverter AC output switch, and inverter DC input switch, and issue a startup command on the app. 3-2-1. If all the modules work abnormally, replace the power control module. 3-2-2. If some battery expansion modules work abnormally, replace the abnormal modules. 3-2-3. If all battery expansion modules work properly, the connector of a battery expansion modules is faulty. In this case, exchange the lowest battery expansion module that has not reported a fault with the one at the bottom. 3-2-4. If the alarm persists, contact your vendor or technical support.
3049	Inconsistent Battery Power Control Module Versions	Warning	1. The versions of the power control modules in the parallel system are inconsistent. 2. The update failed.	1. The version of the power control modules in [Battery-CabinetNo] is inconsistent with that of other power control modules in the parallel system and needs to be updated. 2. If the update fails multiple times, contact your dealer or technical support.

Alarm ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting
3050	Inconsistent ESS Versions	Warning	1. The version of the battery power control modules is inconsistent with that of the battery packs. 2. The update failed.	1. The version of the power control modules in [Battery-CabinetNo] is inconsistent with that of the battery packs and needs to be updated. 2. If the update fails multiple times, contact your dealer or technical support.
3051	ESS Version Mismatch	Major	1. The version of the battery power control modules does not match that of the battery packs, which affects the normal operation. 2. The update failed.	1. The version of the power control modules in [Battery-CabinetNo] does not match that of the battery packs and needs to be updated. 2. If the update fails multiple times, contact your dealer or technical support.
3061	Battery Pack Lifespan Reached	Major	1.The battery pack has reached its lifespan.	1.[Battery-CabinetNo battery expansion module-SlotNo] has reached the end of life. Contact a local recycling agency to dispose of it in compliance with local laws and regulations as well as applicable standards.
3070	ESS Health Check Timeout	Warning	1. The ESS has not received a health check for a long time.	Perform a battery health check manually.

8.4 ESS Replacement



WARNING

- After the system powers off, the remaining electricity and heat may still cause electric shocks and burns. Therefore, wait for 5 minutes after the system is powered off, wear protective gloves, and then perform operations on the ESS. You can maintain the ESS only when all indicators on the ESS are off.
- When the ESS is running, if you only turn off the DC SWITCH of the ESS, the system is not completely powered off. In this case, do not maintain the ESS.



NOTE

If the ESS is connected to a SUN2000-(12K-25K)-MB0, SUN2000-(8K,10K)-LC0, or SUN2000-(5K-12K)-MAP0 inverter and you need to replace the ESS or inverter, restore the baud rate to 9600 bps before powering off the system: Use the app to scan the QR code, connect to the inverter, access the **Communication configuration** screen, choose **RS485 > RS485_2 > Baud Rate Negotiation**, and tap **Restore to 9600**.

Replacing a Power Control Module

- Step 1** Power off the system. For details, see [8.1 System Power-Off](#).
- Step 2** Remove the connected communications cables, DC input power cables, and PE cable.
- Step 3** Loosen the screws on both sides of the power control module.
- Step 4** Remove the faulty power control module.
- Step 5** Power on the system. For details, see [7.2 System Power-On](#).
- Step 6** [Delete the offline module](#).
- Step 7** Power off the system. For details, see [8.1 System Power-Off](#).
- Step 8** Install a new power control module. For details, see [5 System Installation](#).
- Step 9** Connect cables. For details, see [6 Electrical Connection](#).
- Step 10** Perform deployment and commissioning again. For details, see [7 System Commissioning](#).

----End

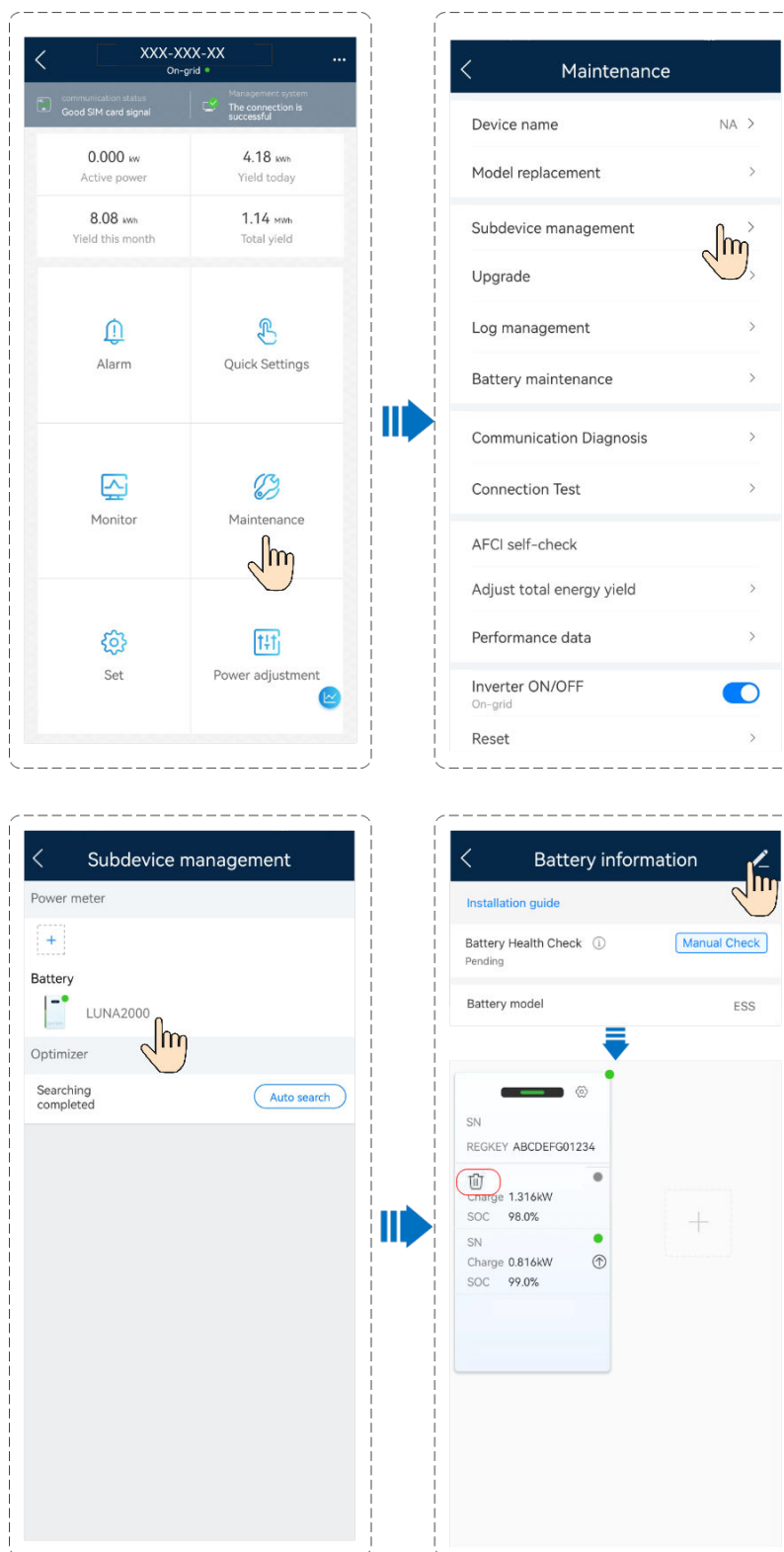
Replacing a Battery Expansion Module

- Step 1** Power off the system. For details, see [8.1 System Power-Off](#).
- Step 2** Loosen the screws on both sides of the power control module.
- Step 3** Remove the power control module.
- Step 4** Loosen the screws on both sides of the faulty battery expansion module and remove the battery expansion module.

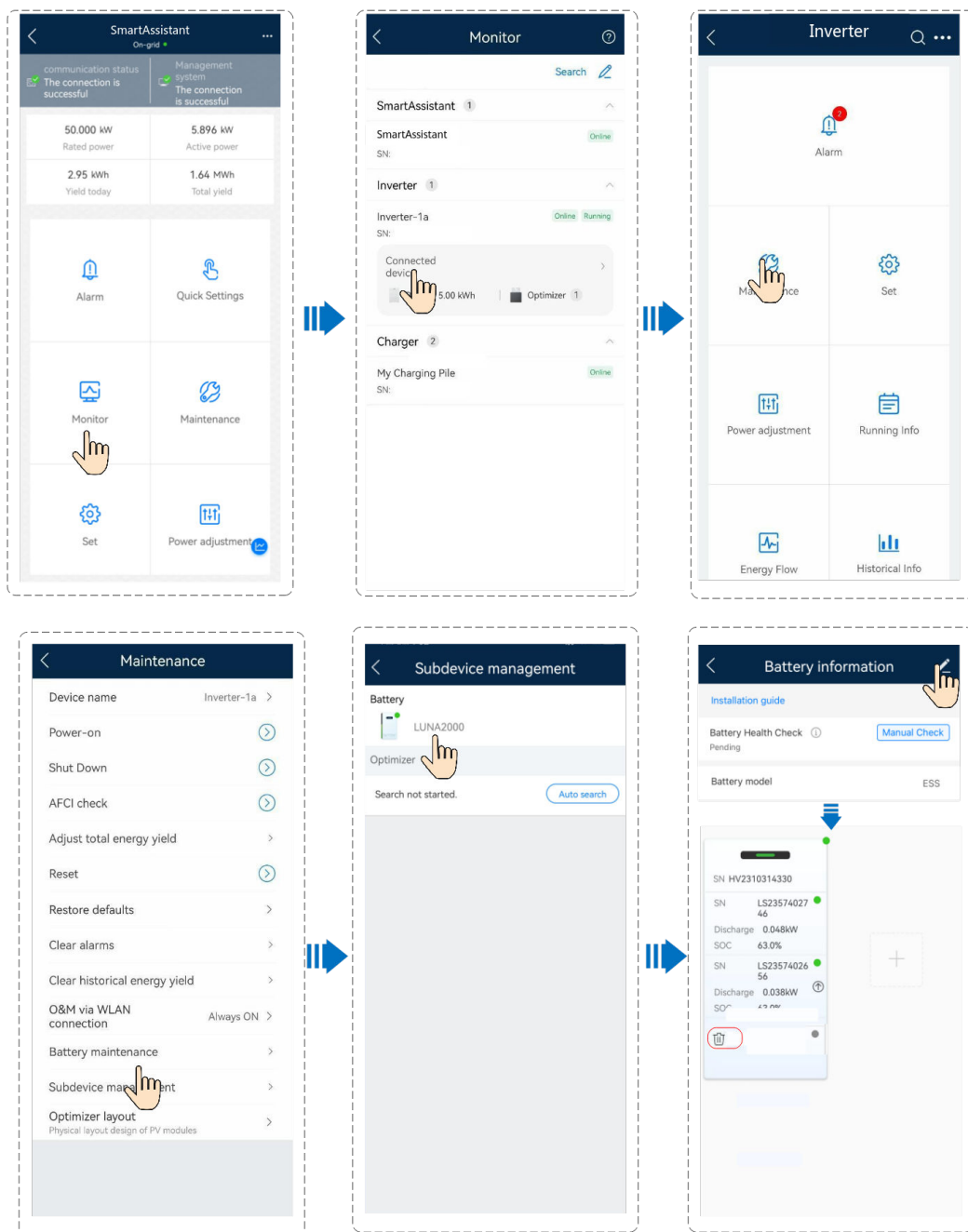
- Step 5** Install the power control module. For details, see [5 System Installation](#).
- Step 6** Power on the system. For details, see [7.2 System Power-On](#).
- Step 7** [Delete the offline module](#).
- Step 8** Power off the system. For details, see [8.1 System Power-Off](#).
- Step 9** Remove the power control module and install a new battery expansion module. For details, see [5 System Installation](#).
- Step 10** Install the power control module. For details, see [5 System Installation](#).
- Step 11** Perform deployment and commissioning again. For details, see [7 System Commissioning](#).
- End

Deleting an Offline Module

When the Smart Dongle is used for networking, [connect to the inverter on the app](#), choose **Maintenance > Subdevice management** on the home screen, tap the ESS icon, and delete the offline power control module or battery expansion module.



When the SmartAssistant is used for networking, **connect to the SmartAssistant on the app**, tap **Monitor** on the home screen, select the connected inverter, choose **Maintenance > Subdevice management**, tap the ESS icon, and delete the offline power control module or battery expansion module.



8.5 Battery Storage and Recharge

Battery Acceptance Inspection

A battery recharge label must be put on the battery packing case. The recharge label should contain the latest charge time and the next recharge time.

Battery Storage Requirements

1. Place batteries according to the signs on the packing case during storage. Do not put batteries upside down or sidelong.

2. Stack battery packing cases by complying with the stacking requirements on the external package.
3. Handle batteries with caution to avoid damage.
4. The storage environment requirements are as follows:
 - Ambient temperature: -10°C to $+55^{\circ}\text{C}$; recommended storage temperature: 20°C – 30°C
 - Relative humidity: 5%–80% RH
 - Place batteries in a dry and clean place with proper ventilation.
 - Place batteries in a place that is away from corrosive organic solvents and gases.
 - Keep batteries away from direct sunlight.
 - Keep batteries at least 2 meters away from heat sources.
5. The batteries in storage must be disconnected from external devices. The indicators (if any) on the batteries must be off.
6. AC mains input voltage requirements on the charging facilities: single-phase voltage: 220 V/230 V/240 V, $\pm 10\%$; three-phase voltage: 380 V/400 V, $\pm 10\%$.
7. The warehouse keeper shall collect battery storage information every month and periodically report the battery inventory information to the planning department. The batteries that have been stored for nearly 15 months (at -10°C to $+25^{\circ}\text{C}$), 9 months (at 25°C – 35°C), or 6 months (at 35°C – 55°C) shall be charged in a timely manner.
8. Batteries shall be delivered based on the "first in, first out" rule.
9. After the battery production test is complete and before the batteries are stored, the batteries must be recharged to at least 50% of the SOC.

Conditions for Judging Overdue Storage

Do not store batteries for extended periods of time. The deep discharge during storage may damage batteries. The batteries should be handled according to the following requirements.

Table 8-3 Lithium battery recharge interval

Required Storage Temperature	Actual Storage Temperature	Recharge Interval	Remarks
$-10^{\circ}\text{C} < T \leq +55^{\circ}\text{C}$	$T \leq -10^{\circ}\text{C}$	Not allowed	Not reaching the time for recharge: Use the batteries as soon as possible. Reaching the time for recharge: Recharge the batteries.
	$-10^{\circ}\text{C} < T \leq +25^{\circ}\text{C}$	15 months	
	$25^{\circ}\text{C} < T \leq 35^{\circ}\text{C}$	9 months	
	$35^{\circ}\text{C} < T \leq 55^{\circ}\text{C}$	6 months	
	$T > 55^{\circ}\text{C}$	Not allowed	

1. Dispose of deformed, damaged, or leaking batteries directly irrespective of how long they have been stored.
2. The storage duration starts from the latest charge time labeled on the battery package. If a battery is qualified after recharge, update the latest charge time and the next recharge time (next recharge time = latest charge time + recharge interval) on the label.
3. Batteries can be charged for a maximum of three times during storage. Dispose of batteries if the maximum charge times are exceeded.
4. Long-term storage of lithium batteries will cause capacity loss. The longer the storage duration, the greater the capacity loss. If customers perform the discharge test according to the specifications, they may fail to pass the test if the storage capacity of the battery is not 100% of the rated capacity.

Inspection Before Recharge

1. Before recharging a battery, you need to check its appearance. Recharge the battery if it is qualified or dispose of it if not.
2. The battery is qualified if it is free from the following symptoms:
 - Deformation
 - Shell damage
 - Leakage

Battery Recharging Scenarios

 NOTE

— indicates a power cable, — indicates a signal cable, and - - - indicates wireless communication.

(Recommended) **Three-phase power supply scenario**

- The SUN2000-10KTL-M1 provides 10 kW power to charge batteries and supports concurrent charging of two battery units (four battery packs). For other models, see the following tables.

Figure 8-1 Networking diagram for three-phase power supply scenario

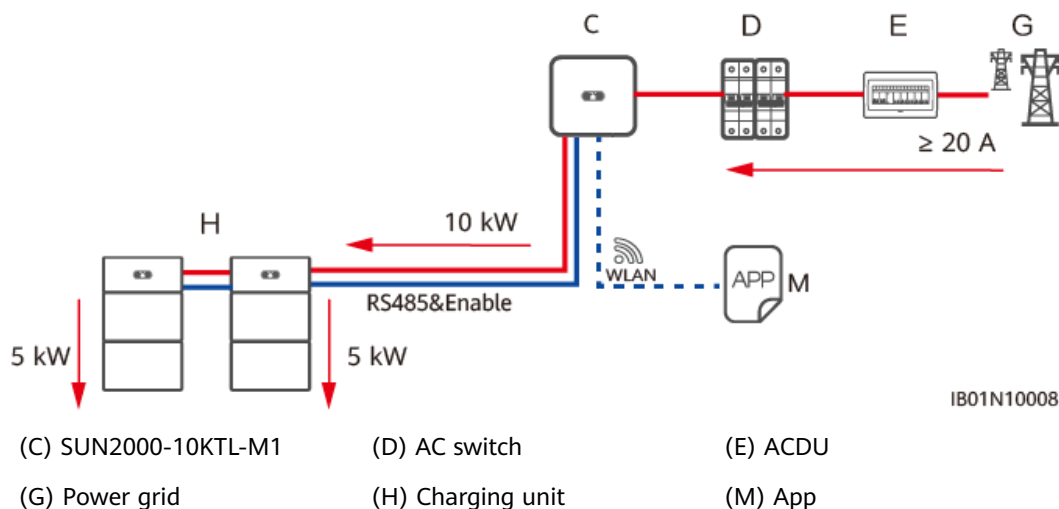


Table 8-4 SUN2000-(5KTL-12KTL)-M1

Item	SUN2000-5KTL-M1	SUN2000-6KTL-M1	SUN2000-8KTL-M1	SUN2000-10KTL-M1	SUN2000-12KTL-M1
Charge power from grid	5000 W	6000 W	8000 W	10000 W	12000 W

Table 8-5 SUN2000-(12K-25K)-MB0 series

Item	SUN2000-12K-MB0	SUN2000-15K-MB0/ SUN2000-15K-MB0-ZH	SUN2000-17K-MB0/ SUN2000-17K-MB0-ZH	SUN2000-20K-MB0/ SUN2000-20K-MB0-ZH	SUN2000-25K-MB0/ SUN2000-25K-MB0-ZH
Charge power from grid	13200 W	15000 W	15000 W	15000 W	15000 W

Single-phase power supply scenario

- The SUN2000-(2KTL-6KTL)-L1 provides 3 kW power to charge batteries. For other models, see the charge power tables.

Figure 8-2 Networking diagram for single-phase power supply scenario

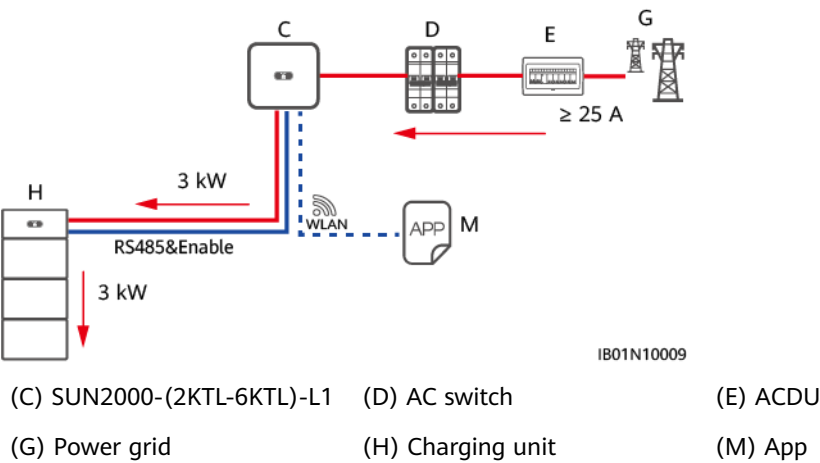


Table 8-6 SUN2000-(2KTL-6KTL)-L1

Item	SUN2000-2KTL-L1	SUN2000-3KTL-L1	SUN2000-3.68KTL-L1	SUN2000-4KTL-L1	SUN2000-4.6KTL-L1	SUN2000-5KTL-L1	SUN2000-6KTL-L1
Charge power from grid	2200 W	3000 W	3000 W	3000 W	3000 W	3000 W	3000 W

Table 8-7 SUN2000-(8KTL, 10KTL)-LC0

Item	SUN2000-8K-LC0	SUN2000-10K-LC0	SUN2000-8K-LC0-ZH	SUN2000-10K-LC0-ZH
Charge power from grid	5000 W	5000 W	5000 W	5000 W

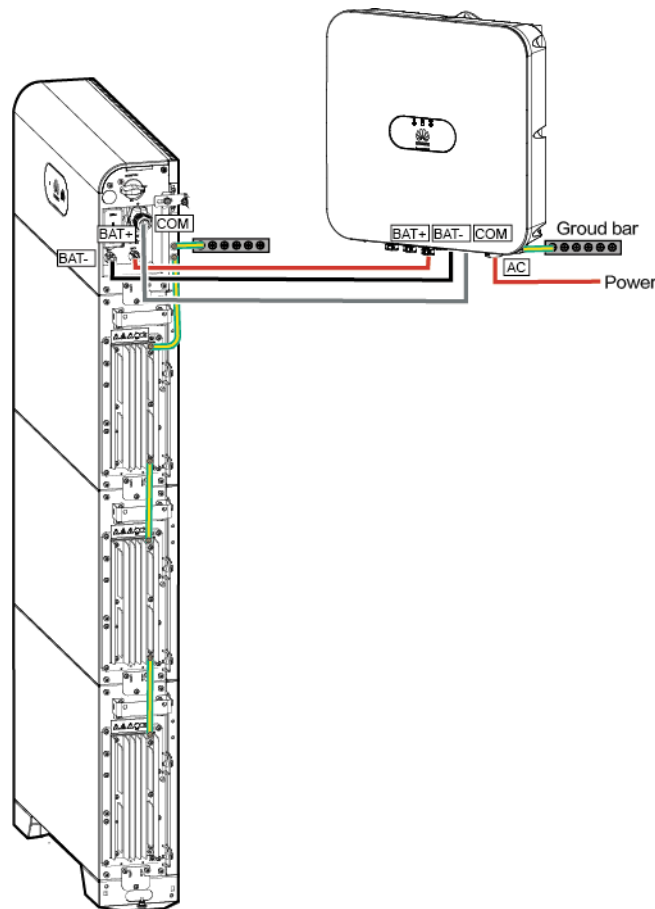
Battery Recharging Cable Connection

** WARNING**

Use standard cables provided by Huawei to connect the power control module and battery expansion modules. Do not use non-standard cables (such as extension cables and interconnection cables). If B+ or B- battery cables are reversely connected, the device will be damaged.

Connect cables by referring to [6 Electrical Connection](#). If two charge units need to be charged at the same time, cascade the batteries by referring to [6.4 \(Optional\) Cascading Batteries](#).

Figure 8-3 Cable connection diagram



Battery Power-On and Commissioning

NOTICE

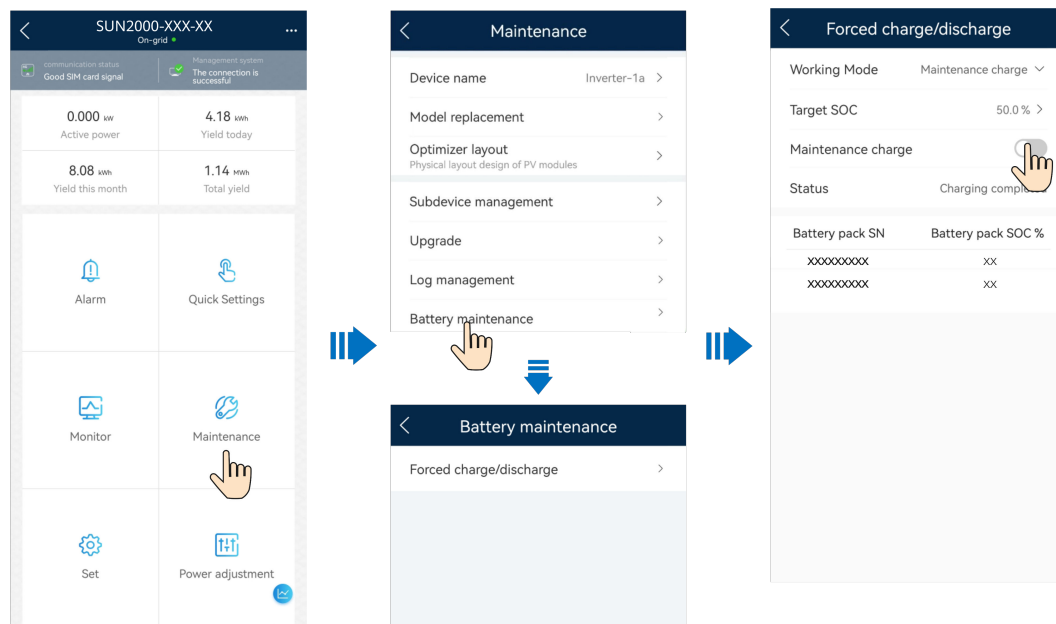
- Ensure that the charge process is supervised to prevent any abnormality.
- If a battery experiences an abnormality such as bulging or smoking, stop charging immediately and dispose of it.
- Ensure that only trained professionals perform recharge operations.
- After turning on the battery switch, power on the inverter. For details about how to power on the inverter, see the quick guide for the corresponding inverter model.
- If the battery SOC is 0%, the ESS cannot be activated by holding down the black start button. The ESS can be started only after both the DC and AC power supplies of the inverter are connected.
- It is recommended that a battery be charged to 50% SOC. If a lithium battery is stored for extended periods of time, capacity loss may occur. After a lithium battery is stored for 12 months at the recommended storage temperature, the irreversible capacity loss rate is 3%–10%.

 NOTE

If the ESS is connected to a SUN2000-(12K-25K)-MB0, SUN2000-(8K,10K)-LC0, or SUN2000-(5K-12K)-MAP0 inverter, after the ESS is charged, restore the baud rate to 9600 bps before powering off the system: Use the app to scan the QR code, connect to the inverter, access the **Communication configuration** screen, choose **RS485 > RS485_2 > Baud Rate Negotiation**, and tap **Restore to 9600**.

- Step 1** Connect cables correctly.
- Step 2** Set the DC SWITCH on the ESS to ON.
- Step 3** Turn on the AC switch between the inverter and the grid.
- Step 4** Observe the LED indicators on the inverter and check that the AC indicator  is blinking green slowly.
- Step 5** Hold down the black start button for 5s to activate the ESS. (Skip this step if the ESS has been started.)
- Step 6** **Connect to the inverter on the app.** Tap **Monitor** on the home screen, tap the ESS icon, and check that all Energy Storage Modules are online.
- Step 7** Choose **Maintenance > Battery maintenance > Forced charge/discharge**, set **Working Mode** to **Maintenance charge**, and enable **Maintenance charge**.
- Step 8** Check that the circular SOC indicator stops blinking or the status displayed on the app is **Charging completed**.
- Step 9** After the charging is complete, turn off the AC switch between the inverter and the power grid, and then set the DC SWITCH of the ESS to OFF. If other batteries need to be charged, repeat the preceding steps.

----End



8.6 Recharge Requirements for Batteries with a Low SOC

After the ESS is powered off, static power consumption and self-discharge loss may occur in battery modules. Therefore, charge battery modules in a timely manner and do not store the ESS in low state of charge (SOC). Otherwise, the ESS may be damaged due to overdischarge, and battery modules need to be replaced.

Storing the ESS with low SOC may occur in the following scenarios:

- DC SWITCH on the power control module is OFF.
- The ESS power cables or signal cables are not connected.
- The ESS cannot be charged due to a system fault after discharge.
- The ESS cannot be charged due to incorrect configurations in the system.
- The ESS cannot be charged due to no PV input and long-term mains failure.

Regardless of scenarios, the ESS must be charged within the maximum interval corresponding to the SOC when the ESS is powered off. If the ESS is not charged beyond the maximum interval, it may be damaged due to overdischarge.

Power-Off SOC Before Storage	Maximum Charge Interval
$\text{SOC} \geq 5\%$	30 days
$0\% \leq \text{SOC} < 5\%$	7 days

NOTE

- When the SOC of the ESS decreases to 0%, charge the ESS within seven days. Any permanent battery damage due to customer's failure to charge the ESS properly is not covered under warranty.
- When the SOC of the ESS is low due to self-discharge loss or extended periods of storage without being charged, the system forcibly charges the ESS to prevent damage from overdischarge. Additionally, in situations where the PV power is insufficient, the system will draw power from the power grid regardless of the **Charge from AC** threshold.

8.7 Battery Health Check

To ensure safe and reliable operation of the ESS, the system checks the state of health (SOH) of batteries for calibration. SOH refers to the ratio of the maximum battery charge to its rated capacity. If the SOH value decreases to a lower threshold, safety risks may occur. To ensure safe power consumption, the ESS will stop working and generate an alarm. SOH calculation is performed on a complete session of battery charge and discharge. During this process, if the conditions are met, the system naturally calculates the SOH. If the calculation conditions are not met for a long time, the system performs the automatic SOH check. You can also manually check the SOH to improve the check success rate and shorten the check duration.

Natural Check

Trigger condition: During normal operation, after a complete battery charge and discharge session, the SOH check will be performed once. The check does not require manual operations and is triggered when conditions are met.

For example, in the **Maximum self-consumption** mode, when the PV power is greater than the load power, the batteries are fully charged to 100% SOC by the surplus PV power. When the PV power is insufficient and the batteries discharge to less than 5% SOC, the SOH is checked once.

Impact during the battery SOH check: A natural check is performed during the normal operation of batteries and therefore does not affect the operating status of the ESS.

Automatic Check

Trigger conditions: During normal operation, if the conditions for a natural check are not met, automatic check will be performed one year after the last SOH check. It is also performed three months after the last SOH check near the end of the battery service life (the SOH is between 55% and 65%).

Impacts during the battery health check:

- Only one battery under each inverter can be checked at a time. If there are multiple batteries under an inverter, they will be checked in sequence.
- During an automatic check, a complete charge and discharge session shall be performed on the batteries. During this period, the system running status may not be as expected. During the discharge, the batteries under check cannot be charged. During the charge, all batteries cannot discharge. During the check, the end-of-charge SOC, end-of-discharge SOC, and backup power SOC may exceed the preset values. The battery SOC may decrease to 0%, and the power backup capability and grid peak shaving capability of the system may decrease. During this process, if the power grid fails, power supply to loads may be interrupted. During the check, the SOC values of batteries may fluctuate greatly. After the check is complete, the SOC values will gradually restore to the normal state.
- To ensure accurate calculation, the charging session must be completed within 24 hours. If the charging session exceeds the time limit, the check will fail and an automatic check will be performed 48 hours later. To improve the check success rate and reduce the check duration, you are advised to enable the grid charging function.
- During the automatic check, the working mode of the ESS may be changed. For details, see the following table.

Table 8-8 Impact of the automatic check (ESS working mode of TOU)

Current Charging/ Discharging Status	Impact of Automatic Check on Charging	Impact of Automatic Check on Discharging
Charging	The ESS working mode is not affected. Batteries are charged at the maximum power. Note: In the SmartLogger networking and in the Smart Dongle networking with parallel inverters, the battery under check is charged based on the power of the single battery.	The ESS working mode is not affected. Only the batteries under check cannot be charged.
Discharging; non-charging and non-discharging	Battery discharging stops. The battery under check is charged based on the power of the single battery.	

Table 8-9 Impact of the automatic check (ESS working mode of maximum self-consumption)

Current Charging/ Discharging Status	Impact of Automatic Check on Charging	Impact of Automatic Check on Discharging
The PV power is greater than the load power and battery charge power, and the surplus PV power is fed to the grid.	The ESS working mode is not affected. Batteries are charged at the maximum power. Note: In the SmartLogger networking and in the Smart Dongle networking with parallel inverters, all PV power is used to charge the ESS. If the PV power is insufficient, the ESS may be charged from the grid.	The ESS working mode is not affected. Only the batteries under check cannot be charged.
The PV power is greater than the load power, and batteries are charged.	The battery under check is charged based on the power of the single battery. The load may need to purchase power from the power grid. Note: In the SmartLogger networking and in the Smart Dongle networking with parallel inverters, all PV power is used to charge the ESS. If the PV power is insufficient, the ESS may be charged from the grid.	

Current Charging/ Discharging Status	Impact of Automatic Check on Charging	Impact of Automatic Check on Discharging
The PV power is less than the load power, and batteries discharge.	Battery discharging stops. The battery under check is charged based on the power of the single battery. The load consumes more power from the power grid. Note: In the SmartLogger networking and in the Smart Dongle networking with parallel inverters, all PV power is used to charge the ESS. If the PV power is insufficient, the ESS may be charged from the grid.	

Table 8-10 Impact of the automatic check (ESS working mode of fully fed to the grid)

Current Charging/ Discharging Status	Impact of Automatic Check on Charging	Impact of Automatic Check on Discharging
The PV power is greater than the power limit at the grid connection point, and batteries are charged.	The battery under check is charged based on the power of the single battery. The feed-in power decreases.	The ESS working mode is not affected. Only the batteries under check cannot be charged.
The PV power is less than the power limit at the grid connection point, and batteries discharge.	Battery discharging stops. The battery under check is charged based on the power of the single battery. The feed-in power decreases.	

Table 8-11 Impact of the automatic check (inverters in the off-grid scenario)

Current Charging/ Discharging Status	Impact of Automatic Check on Charging	Impact of Automatic Check on Discharging
/	The batteries under check cannot be charged. When the load power exceeds the PV power and the discharge capability of other batteries, the power supply to the load is affected.	The ESS working mode is not affected. Only the batteries under check cannot be charged.

- The **Battery Health Check** status of the ESS can be **Pending** or **In auto detection**.

 NOTE

- On the ESS **Details** screen of the management system, the **Battery Health Check** status of a single battery pack in different phases is displayed as **Pending**, **Requesting...**, **Detecting**, and **Completed**.
- When the grid power fails, automatic check exits during off-grid switching. If the SOC is lower than the backup power SOC during switching, backup power may be insufficient.
- During the automatic battery health check, the Energy Management Assistant, peak shaving, and third-party ESS scheduling functions are affected.
- During the automatic check, if the load power is low, the irradiance is weak, or the temperature is too low for a long time, the check may fail. If the check fails, the system does not save the check process data. The check restarts after the conditions are met.
- During the automatic battery health check, the system does not respond to third-party ESS scheduling.

Manual Check

Application scenarios:

- If the automatic check fails and an alarm about battery health check timed out is generated, tap **Manual Check** to manually trigger the check.
- If there are a large number of batteries, the automatic check may take a long time. To complete the check quickly, tap **Manual Check** to trigger the check.
- The automatic check may fail due to load, irradiance, or temperature factors. In this case, you can tap **Manual Check** to manually trigger the check.

 NOTE

In the selected plant, tap **Device**, choose the **Battery** tab, tap the ESS card to access the **Real-time info** screen, and tap **Manual Check** to start the check.

Impacts during the battery health check:

- During manual check, the original charge and discharge behavior is changed, and the ESS is automatically charged and discharged. During discharging, all batteries can only discharge power. The battery discharge has priority over PV power supply. In this case, the inverter power is limited, affecting the energy yield. During charging, the ESS is charged at the maximum power. To ensure sufficient charging and discharging capabilities, the ESS can be charged from the grid. In this case, the disabling of **Charge from AC** becomes invalid.
- The **Battery Health Check** status of the ESS can be **Pending**, **In manual detection**, **Completed**, or **Detection failed**.

 NOTE

- On the ESS **Details** screen of the management system, the **Battery Health Check** status of a single battery pack in different phases is displayed as **Pending**, **Requesting...**, **Detecting**, and **Completed**.
- To avoid check failure, start **Manual Check** when the battery SOC is greater than or equal to 5%.
- You can tap **Manual Check** or **Stop test** to start or stop the manual check only when the ESS is running properly in an on-grid scenario.
- When **Battery Health Check** is displayed as **Completed** or **Detection failed**, **Battery Health Check** is automatically restored to **Pending** if the device is powered off or restarted.
- You are advised to start **Manual Check** when the energy consumption is high. Otherwise, the check may fail.
- In the charging check phase, the ESS cannot discharge. If there is no PV power, the inverter cannot switch to the off-grid mode when the power grid fails.
- Do not perform update, I-V curve scanning, optimizer search, disconnection detection, or log download during the check.
- For SmartAssistant networking, the SmartAssistant version must be updated to SmartHEMS V100R024C00SPC101 or later.

9 Emergency Handling

If an accident (including but not limited to the following) occurs on the site, ensure the safety of onsite personnel first and contact the Company's service engineers.

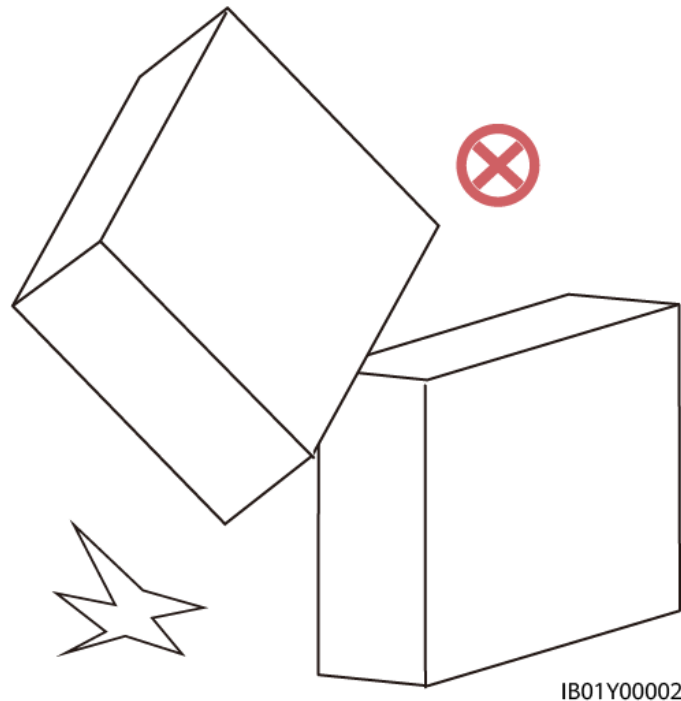
Battery Falling or Strong Impact



DANGER

If a battery is dropped or violently impacted during installation, it may become faulty and must not be used. Using a faulty battery will cause safety risks such as cell leakage and electric shock.

- If a battery has obvious damage or abnormal odor, smoke, or fire occurs, evacuate the personnel immediately, call emergency services, and contact the professionals. The professionals shall use fire extinguishing facilities to extinguish the fire under safety protection.
- If the appearance is not deformed or damaged, and there is no obvious abnormal odor, smoke, or fire, contact the professionals to transfer the battery to an open and safe place, or contact a recycling company for disposal.



Flood

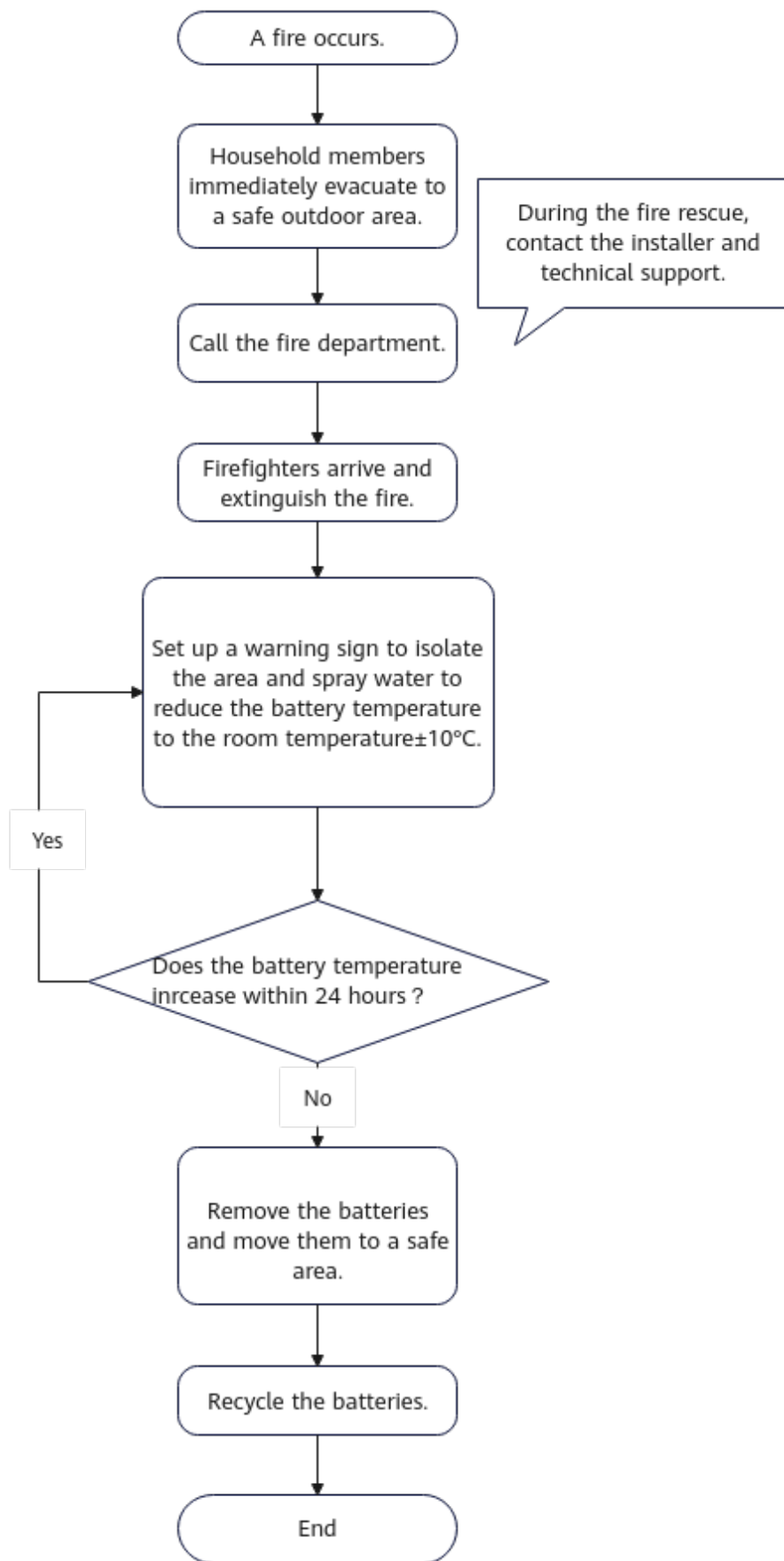
- Power off the system if it is safe to do so.
- If any part of the batteries is submerged in water, do not touch the batteries to avoid electric shock.
- Do not use batteries that have been soaked in water. Contact a battery recycling company for disposal.

Smoke or Fire

DANGER

- In case of smoke or fire, if there is a large amount of smoke in the battery storage room, do not open the door to prevent explosion risks and toxic gas inhalation.
 - If a lithium battery catches fire, flammable and toxic gases will be released. Therefore, during the extinguishing process, all firefighters must wear a full set of protective suite, including flame retardant/fireproof clothing, air-purifying respirator or breathing apparatus, firefighter helmet and mask, and insulated shoes.
 - A lithium battery fire may last for several hours. After it is extinguished, the fire may be reignited by the heat generated from residual ingredients due to internal cell damage. After an open flame is extinguished, continue spraying water to cool the batteries. Wait until the battery temperature drops to the room temperature $\pm 10^{\circ}\text{C}$ and monitor for 24 hours to ensure that there is no sign of temperature rise before removing the batteries. Move the removed batteries to a safe place (an open and safe outdoor place is recommended), and then place the batteries in the fire sand box or salt water.
-

If a ESS emits smoke or catches fire, household members should not dispose of the ESS by themselves. Follow the processes in the flowchart below.



The detailed description is as follows:

1. If batteries emit smoke or catch fires, notify all household members to evacuate immediately.
2. After evacuating to a safe outdoor area (20 m away is recommended), call the fire department immediately. While waiting for the fire rescue, contact the installer and technical support.
3. Firefighters arrive at the site and extinguish the fire.
4. After the fire is extinguished, set up a warning sign to isolate the area and spray water to reduce the battery temperature to the room temperature $\pm 10^{\circ}\text{C}$. (You can use an infrared thermometer or thermal imager.)
5. Observe the batteries for 24 hours and ensure that there is no sign of temperature rise before removing the batteries. (Only professionals are allowed to remove the batteries.)
6. After removing the batteries, move them to a safe place (an open and safe outdoor place is recommended), place them in the fire sand box or salt water. These operations must be performed by professionals who must take insulation measures, such as wearing insulated gloves, insulated shoes, and personal protective equipment (PPE).
7. After the battery fire is extinguished, if there is no potential risk onsite, the battery must be handled and recycled by professionals in accordance with local laws and regulations.

Electric Shock

DANGER

Before the injured person is separated from the source of electricity, onsite paramedic personnel are not allowed to touch the injured person with their hands to avoid electric shocks.

WARNING

Even if the AC circuit breaker of an inverter is turned off, PV modules and the DC side of the inverter are still energized in the daytime.

For household members, if an electric shock occurs related to a PV device, you are advised to follow the following steps:

- (1) Turn off the AC circuit breaker of the inverter.
- (2) Wear dedicated insulated shoes and insulated gloves, and use insulated tools to separate the injured person from the source of electricity. If no professional equipment is available, you can step on a dry wooden stool or hold insulated tools (such as a long dry wooden stick) to separate the injured person from the source of electricity while ensuring your safety.

- (3) If the injury is serious, call the emergency medical service immediately. Let the injured person lie flat and monitor the person's consciousness, breathing, and heartbeat changes. Personnel who have first aid qualifications or have received first aid training can perform first aid such as artificial respiration and cardiopulmonary resuscitation based on the situation of the injury onsite until the paramedic personnel arrive to send the injured person to the hospital.
- (4) Install warning objects and barricades around the electric shock site to prevent other personnel from getting electric shocks.
- (5) Notify distributors and installers to dispatch professional O&M personnel to rectify the fault.

Battery Leakage

DANGER

- The leaked electrolyte is a colorless viscous liquid that may evaporate rapidly and is flammable, turning into white salt residues. The electrolyte has a pungent smell and is corrosive, irritating to eyes and skin. Avoid contact with it.
 - When handling chemical leakage incidents, professional maintenance personnel and firefighters must wear necessary protective equipment such as air-purifying respirator and other PPE.
-

For household members, if battery leakage occurs, you are advised to follow the following steps:

- (1) Stop the ESS immediately and set the battery switch to OFF. Turn off the AC circuit breaker of the inverter and set the inverter DC switch to OFF.
- (2) Indoor installation scenario: Indoor personnel should quickly evacuate, open the doors, windows, and ventilation devices of the room, and turn off indoor fire sources during the evacuation. Outdoor installation scenario: Notify outdoor personnel to stay away from the site and set up a warning sign to isolate the area.
- (3) After evacuating to a safe area, notify professional maintenance personnel or firefighters to handle the emergency.

Avoid contact with electrolytes or released gases. In the case of contact, take the following measures:

- Inhalation: Evacuate from contaminated areas, get fresh air immediately, and seek immediate medical attention.
- Eye contact: Immediately wash your eyes with water for at least 15 minutes, do not rub your eyes, and seek immediate medical attention.
- Skin contact: Wash the affected areas immediately with soap and water and seek immediate medical attention.
- Intake: Seek immediate medical attention.

Conclusion and Follow-Up Procedure

- After a battery fire is extinguished and there is no potential risk onsite, professionals handle and recycle the batteries after wearing insulated gloves,

insulated shoes, and other PPE in accordance with local laws and regulations. After an accident occurs, the manufacturer can identify the damage to the device and replace the device according to the corresponding procedure to restore the ESS.

- After a battery fire is extinguished, the fire extinguishing water may pollute the surrounding soil and water source. In this case, notify the related environmental protection department for evaluation and handling.
- If you have any questions about residential inverters and ESSs, contact the device distributor and installer. You can also contact us through the local service hotline on official website.

10

Technical Specifications

10.1 LUNA2000-5KW-C0

Technical Specifications	LUNA2000-5KW-C0
Rated charge and discharge power	5 kW
Nominal voltage (single-phase system)	450 V
Operating voltage (single-phase system)	350–560 V
Nominal voltage (three-phase system)	600 V
Operating voltage (three-phase system)	600–980 V
Dimensions (H x W x D)	240 mm x 670 mm x 150 mm
Weight	12 kg
Cooling mode	Free cooling
IP rating	IP66
Communications	RS485 and CAN (for cascading)
Operating temperature	–25°C to +55°C
Operating humidity	5%–95% RH
Maximum operating altitude	4000 m

10.2 LUNA2000-5-E0

Technical Specifications	LUNA2000-5-E0
Nominal available capacity ^a	5 kWh
Battery cell type	Li-ion
Dimensions (H x W x D)	360 mm x 670 mm x 150 mm
Weight	50 kg
Cooling mode	Free cooling
IP rating	IP66
Operating temperature	–20°C to +55°C
Maximum operating altitude	4000 m
Note a: The initial capacity (design capacity) of the battery modules is 5 kWh. The actual capacity may vary depending on the environment conditions, such as temperature, transportation conditions, and storage conditions.	

10.3 SUN2000-Related

Table 10-1 SUN2000-(2KTL-6KTL)-L1

Parameter	SUN2000-2KTL-L1	SUN2000-3KTL-L1	SUN2000-3.68KTL-L1	SUN2000-4KTL-L1	SUN2000-4.6KTL-L1	SUN2000-5KTL-L1	SUN2000-6KTL-L1
Off-grid power	2000 W	3000 W	3680 W	4000 W	4600 W	5000 W	5000 W
Charging power from grid to inverter	2200 W	3000 W	3000 W	3000 W	3000 W	3000 W	3000 W
Battery port power	5000 W	5000 W	5000 W	5000 W	5000 W	5000 W	5000 W

Table 10-2 SUN2000-(3KTL-10KTL)-M1

Parameter	SUN2000-3KTL-M1	SUN2000-4KTL-M1	SUN2000-5KTL-M1	SUN2000-6KTL-M1	SUN2000-8KTL-M1	SUN2000-10KTL-M1
Off-grid power	3000 W	3300 W	3300 W	3300 W	3300 W	3300 W
Charging power from grid to inverter	3000 W	4000 W	5000 W	6000 W	8000 W	10000 W
Battery port power	10000 W	10000 W	10000 W	10000 W	10000 W	10000 W

11 FAQs

11.1 How Do I Replace a Fuse?

Replacement background: When the SUN2000 is faulty, the Battery fuse is likely to be damaged. In this case, check whether the fuse is open-circuited and replace it.

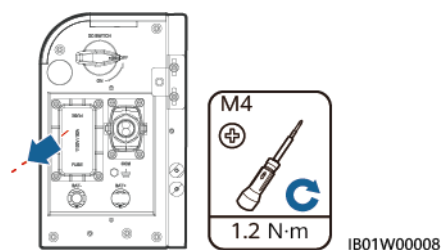
Step 1 Power off the system. For details, see [8.1 System Power-Off](#).

WARNING

After the system is powered off, the remaining electricity and heat still exist in the chassis, which may cause electric shocks or burns. Therefore, you need to wear protective gloves and perform operations 5 minutes after the system is powered off.

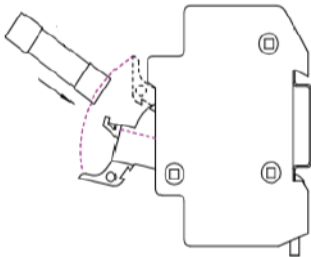
Step 2 Loosen the screws on the fuse shell.

Figure 11-1 Removing the screw shell



Step 3 Lift the fuse box opening, remove the fuse, insert a new fuse into the slot, and close the fuse box. If you hear a click sound and the bulge on the side is inside the box, the fuse box is properly installed.

Figure 11-2 Replacing a fuse



-----End

Fuse Specifications

Table 11-1 Fuse specifications

Fuse	Required Specifications		
Type	Lower Limit	Typical Value	Upper Limit
Component type	-	Fuse	-
Fuse type	-	Fast blow fuse	-
Rated voltage (V AC&V DC)	1100 V DC	-	-
Rated current	32 A	-	-
Breaking capacity	10 kA	-	-
Nominal fusing heat I2T	600	-	1000
Cold resistance value	-	-	0.005 Ω
Package dimensions (the dimension tolerance should be specified in the specifications provided by the supplier)	-	14 mm x 51 mm	-

Table 11-2 Fuse model

Nu mb er	Fuse model	Manufacture
1	FWL-32A14F	Cooper Xi'an Fusegear Co., Ltd
2	VC14-32A110 0VDCAR	VICFUSE
3	RS309- MM-14C32A	Xi'an Sinofuse Electric Co., Ltd

11.2 SOC Change Description

1. How does the SOC change from 99% to 100% when the battery is about to be fully charged?

When the SOC is greater than 99%, the battery switches to float charging and the charging current decreases gradually. Finally, the SOC reaches 100%.

2. When the battery temperature is low, the charging power is displayed as about 300 W, but the SOC does not change. Why?

When the internal temperature of the battery module is low, the internal heating component starts to heat the battery. The heating power is 300 W (typical value). When the heating component is working, the battery is not charged and the SOC does not change. Battery heating helps to keep the cell at a proper operating temperature and prolong the service life of the product.

11.3 Checking Cable Connection when the Battery Fails to Be Upgraded

If the battery fails to be upgraded, check the cable connections by referring to [6 Electrical Connection](#). If the upgrade fails, reconnect the cables correctly and perform the upgrade again.

11.4 Delayed Upgrade Description

After logging in to the inverter, if the app detects that the LUNA2000 firmware version is outdated, the app prompts you to upgrade the LUNA2000. You can choose immediate activation or delayed activation. If you choose immediate activation, the LUNA will be upgraded immediately after the firmware package is uploaded. The upgrade process takes approximately 30 minutes. If you choose delayed activation, the activation of the firmware will be performed four hours after you log out of the app.

11.5 How Do I Recycle Used Batteries?

NOTICE

- The Company does not recycle batteries. Contact local recycling agencies to handle batteries.
- If there are no such agencies in your area, you can contact the nearest foreign recycling agencies.

Step 1 Contact the nearest recycling agency.

Step 2 Recycling agencies assess the costs.

Step 3 Recycling agencies carry out recycling, which can be done in two ways:

- Onsite recycling: Recycling agencies can visit your sites to recycle lithium batteries, but the price depends on actual conditions such as the distance and transportation expenses.
- Centralized recycling: You can collect all lithium batteries to be recycled in one place for the recycling agencies to handle.

NOTE

You need to cover the related transportation expenses.

Step 4 Recycling companies handle recycling. The recycled lithium batteries are at the disposal of the recycling companies.

----End

11.6 Battery Dehumidification Description

During dehumidification, the internal heating component starts to heat batteries. If **Charge from AC** is enabled, the system obtains power from the grid for dehumidification.

12 Initial Certificate Disclaimer

Huawei's initial certificates are mandatory identity credentials for Huawei devices before delivery. The disclaimer statements for using the certificates are as follows:

1. Initial Huawei-issued certificates are used only in the deployment phase, for establishing initial security channels between devices and the customer's network. Huawei does not promise or guarantee the security of initial certificates.
2. The customer shall bear consequences of all security risks and security incidents arising from using initial Huawei-issued certificates as service certificates.
3. An initial Huawei-issued certificate is valid from the manufacturing date until December 29, 2099.
4. Services using an initial Huawei-issued certificate will be interrupted when the certificate expires.
5. It is recommended that customers deploy a PKI system to issue certificates for devices and software on the live network and manage the lifecycle of the certificates. To ensure security, certificates with short validity periods are recommended.

NOTE

You can view the validity period of an initial certificate on the network management system.

A Connecting to the Inverter on the App

NOTICE

- When directly connecting your phone to a device, ensure that your phone is within the WLAN coverage of the device.
- When connecting the device to the router over WLAN, ensure that the device is within the WLAN coverage of the router and the signal is stable and good.
- The router supports WLAN (IEEE 802.11 b/g/n, 2.4 GHz) and the WLAN signal reaches the inverter.
- The WPA, WPA2, or WPA/WPA2 encryption mode is recommended for routers. The Enterprise mode is not supported (such as airport WLAN and other public hotspots that require authentication). WEP and WPA TKIP are not recommended because they have serious security vulnerabilities. If the access fails in WEP mode, log in to the router and change the encryption mode of the router to WPA2 or WPA/WPA2.

Step 1 Start device commissioning.

Method 1: mobile phone connected to the Internet. On the app login screen, enter the account information and tap **Log In**. On the **Services** screen, tap **Device Commissioning**

Method 2: mobile phone not connected to the Internet. Open the app, choose **:: > Commission Device** in the upper right corner.

NOTE

Method 2 can be used only when no Internet access is available. You are advised to log in to the app to commission devices using method 1.

Step 2 Connect to the inverter WLAN.

Tap **Scan**. On the QR code scanning screen, align the QR code with the scanning box to automatically scan and connect to the WLAN of the inverter.

 NOTE

- The WLAN name of a product consists of "Device name-Product SN." (The last six digits of the WLAN name of some products are the same as the last six digits of the product SN.)
- For the first connection, log in with the initial password. You can obtain the initial WLAN password from the label on the device.
- To ensure account security, protect the password by changing it periodically, and keep it secure. Your password might be stolen or cracked if it is left unchanged for extended periods. If a password is lost, devices cannot be accessed. In these cases, the Company shall not be liable for any loss.
- If the login screen is not displayed after you scan the QR code, check whether your phone is correctly connected to the device WLAN. If not, manually select and connect to the WLAN.
- If the message **This WLAN network has no Internet access. Connect anyway?** is displayed when you connect to the built-in WLAN, tap **CONNECT**. Otherwise, you cannot log in to the system. The actual UI and messages may vary with mobile phones.

Step 3 Log in to the device commissioning screen as **Installer**.

NOTICE

- After completing the deployment settings, the installer shall remind the owner to access the local commissioning screen of the device and set the login password of the owner account as prompted.
 - To ensure account security, protect the password by changing it periodically, and keep it secure. Your password might be stolen or cracked if it is left unchanged for extended periods. If a password is lost, devices cannot be accessed. In these cases, the Company shall not be liable for any loss.
-

----End

B Connecting to the SmartAssistant on the App

NOTICE

- When directly connecting your phone to a device, ensure that your phone is within the WLAN coverage of the device.
- When connecting the device to the router over WLAN, ensure that the device is within the WLAN coverage of the router and the signal is stable and good.
- The router supports WLAN (IEEE 802.11 b/g/n, 2.4 GHz) and the WLAN signal reaches the inverter.
- The WPA, WPA2, or WPA/WPA2 encryption mode is recommended for routers. The Enterprise mode is not supported (such as airport WLAN and other public hotspots that require authentication). WEP and WPA TKIP are not recommended because they have serious security vulnerabilities. If the access fails in WEP mode, log in to the router and change the encryption mode of the router to WPA2 or WPA/WPA2.

Step 1 Start device commissioning.

Method 1: mobile phone connected to the Internet. On the app login screen, enter the account information and tap **Log In**. On the **Services** screen, tap **Device Commissioning**

Method 2: mobile phone not connected to the Internet. Open the app, choose :: > **Commission Device** in the upper right corner.

NOTE

Method 2 can be used only when no Internet access is available. You are advised to log in to the app to commission devices using method 1.

Step 2 Connect to the WLAN of the SmartAssistant.

Tap **Scan**. On the QR code scanning screen, align the QR code with the scanning box to automatically scan and connect to the WLAN of the SmartAssistant.

 NOTE

- SmartAssistant networking: Scan the WLAN QR code of the SmartAssistant.
- Smart Guard networking: Scan the WLAN QR code of the Smart Guard or SmartAssistant.

 NOTE

- The WLAN name of a device consists of "Device name-Device SN." (The last six digits of the WLAN names of some devices are the same as the last six digits of the device SNs.)
- For the first connection, log in with the initial password. You can obtain the initial WLAN password from the label on the device.
- Ensure account security by changing the password periodically. Your password might be stolen or cracked if it is left unchanged for extended periods. If a password is lost, the device cannot be accessed. In these cases, the Company shall not be liable for any loss.
- If the login screen is not displayed after you scan the QR code, check whether your phone is correctly connected to the device WLAN. If not, manually select and connect to the WLAN.
- If **This WLAN network has no Internet access. Connect anyway?** message is displayed when you connect to the built-in WLAN, tap **CONNECT**. Otherwise, you cannot log in to the system. The actual UI and messages may vary with mobile phones.

Step 3 Log in to the device commissioning screen as **Installer**.

NOTICE

- After completing the deployment settings, the installer shall remind the owner to access the local commissioning screen of the device and set the login password of the owner account as prompted.
- To ensure account security, protect the password by changing it periodically, and keep it secure. Your password might be stolen or cracked if it is left unchanged for extended periods. If a password is lost, devices cannot be accessed. In these cases, the Company shall not be liable for any loss.

----End

C Wiring Between the Inverter and Batteries

Figure C-1 Insertion direction of a battery communications terminal

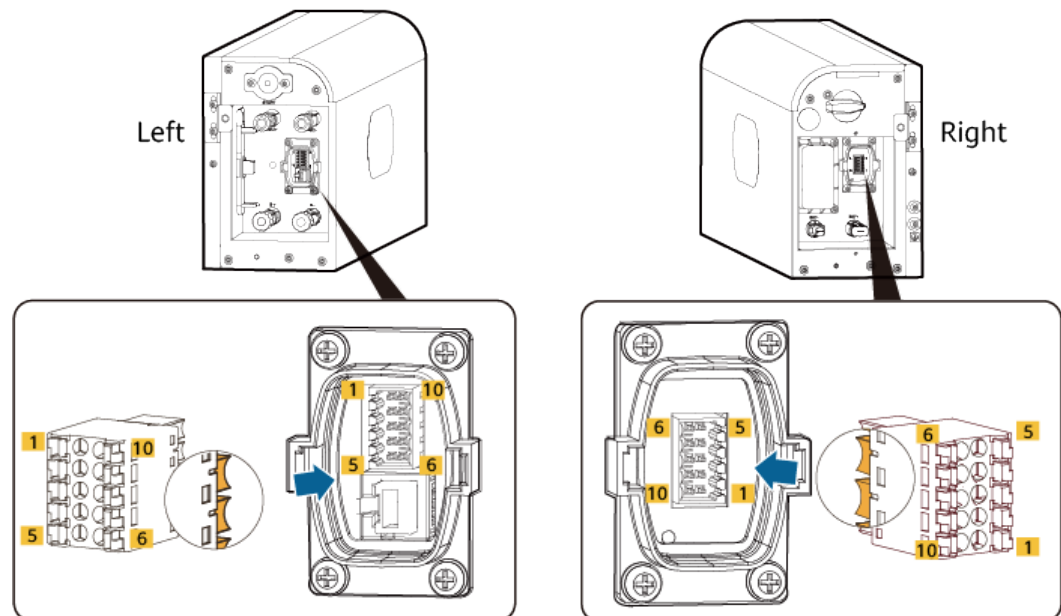


Figure C-2 Inverter connected to two batteries (method 1)

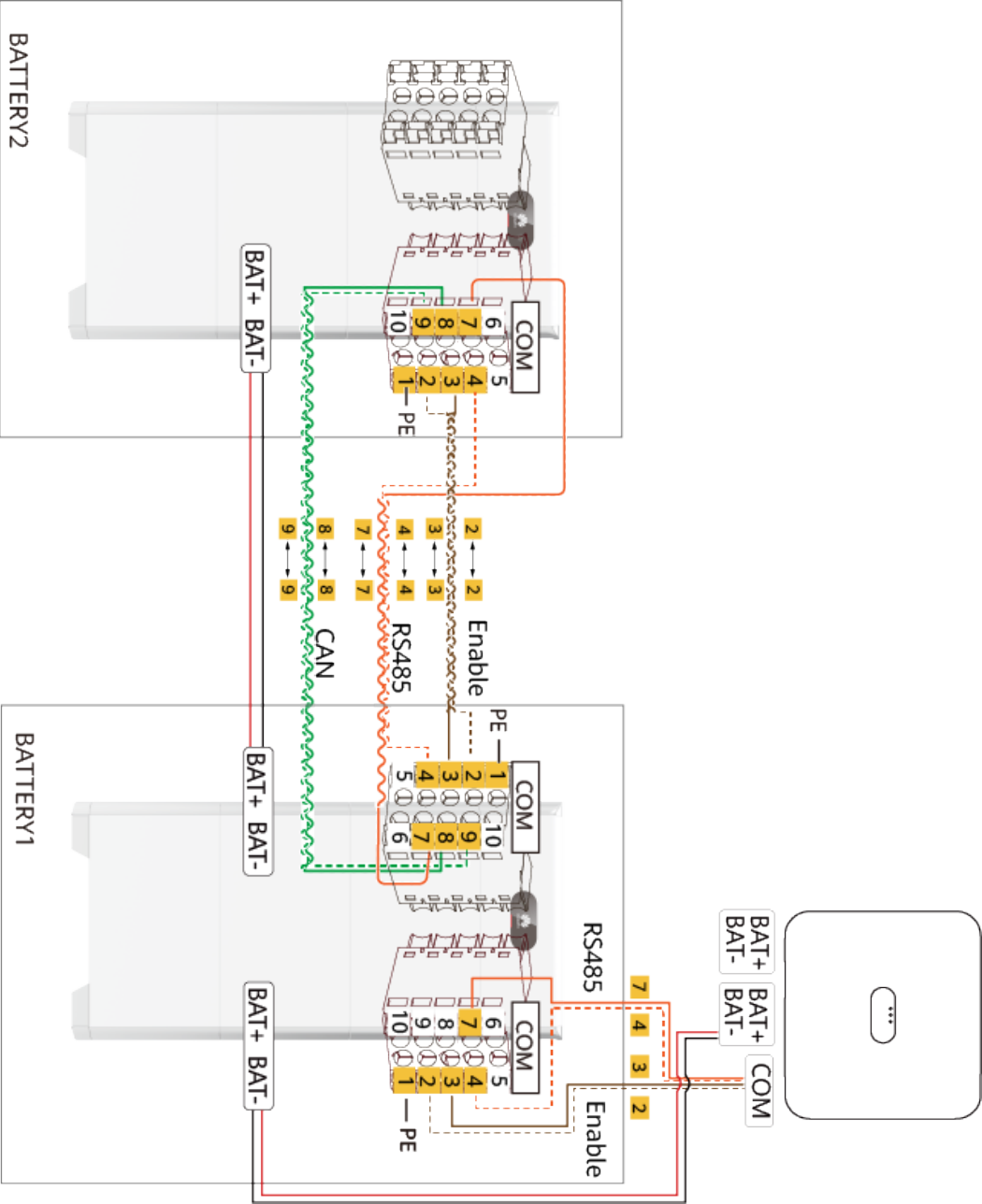


Figure C-3 Inverter connected to two batteries (method 2)

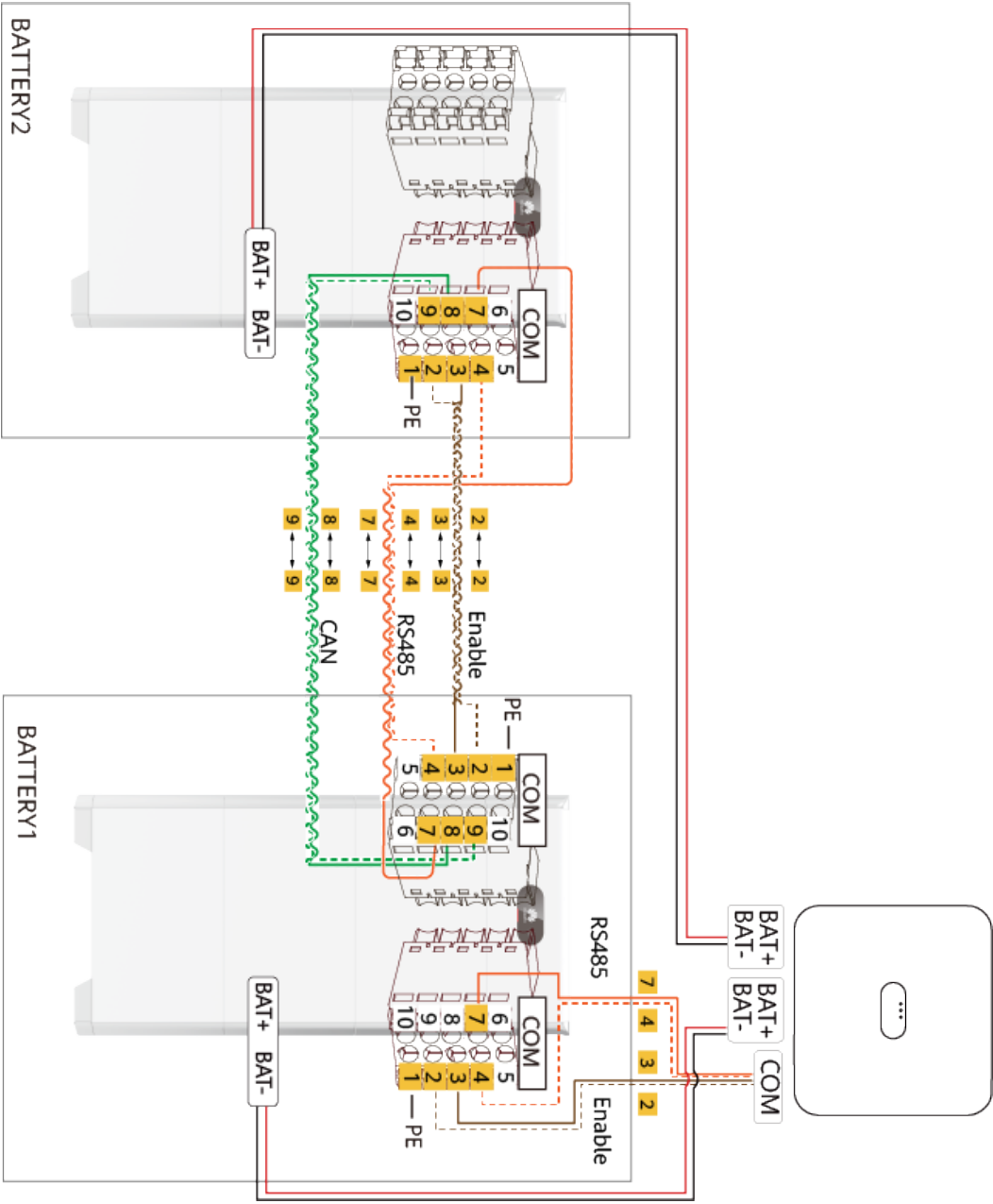


Figure C-4 Inverter connected to three batteries

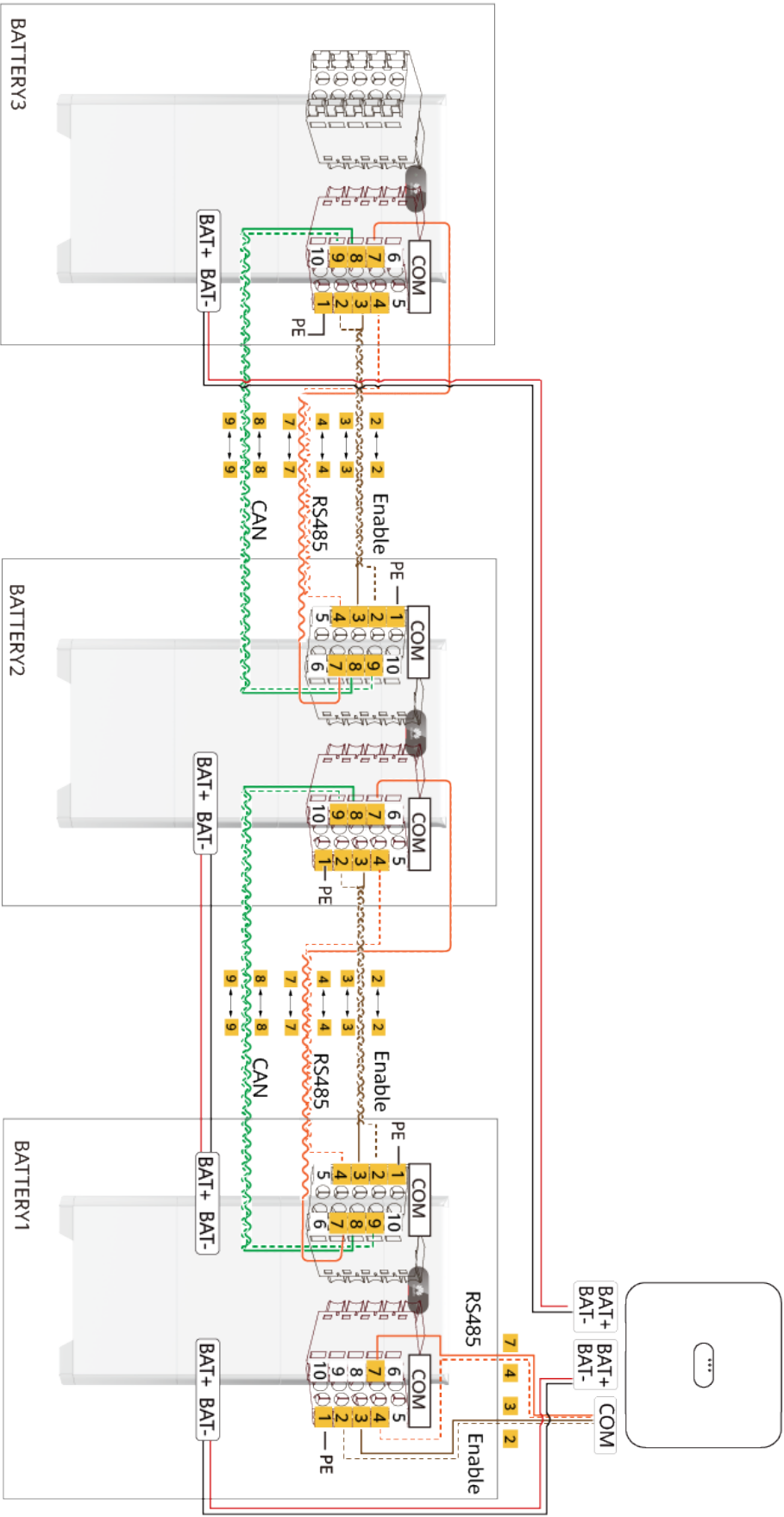
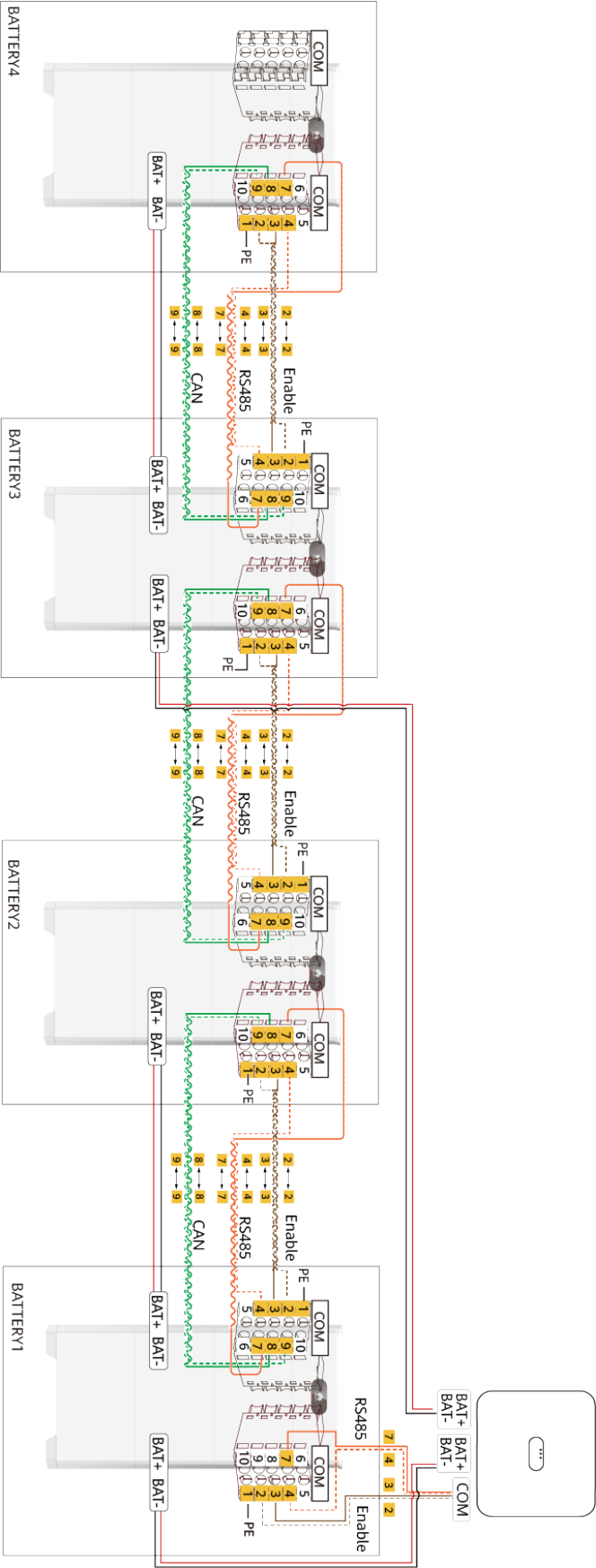


Figure C-5 Inverter connected to four batteries



D Acronyms and Abbreviations

A	
APP	application
B	
BMS	battery management system
D	
DC	direct current
F	
FIT	feed-in tariff
E	
EMI	electromagnetic interference
P	
PV	photovoltaic
V	
VPP	virtual power plant